

2022  
Annual Report  
2023



Yulu-Burri-Ba Dancers





## Acknowledgement of Country

Logan City Council acknowledges the Traditional Custodians of the land, pays respect to Elders past, present and emerging and extends that respect to all Aboriginal and Torres Strait Islander peoples in the City of Logan.





• **Logan City Council Annual Report**

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• Where possible, the 2022/2023 Annual Report is  
• written in plain English. Overall, it meets a grade 9  
• reading level. It is provided as a plain-text document.  
• This is to support accessibility and inclusion.

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# Section 1 Introduction

This introductory section of the Logan City Council 2022/2023 Annual Report:

- outlines information about our organisation and the city
- summarises our operational and financial performance for the 2022/23 financial year
- introduces our Mayor and Chief Executive Officer
- highlights the awards won by our staff.

# Introduction

This annual report details our performance during the 2022/23 financial year. It shows what we have done to meet the strategic priorities outlined in our Corporate Plan 2021–2026. It also details our long-term financial planning.

Council provides a wide range of programs and services to the community. This report details the challenges and achievements in delivering those programs and services over the past year. It is an open and honest account of our performance and financial position.

This information is relevant to:

- Logan residents and ratepayers
- local business owners
- potential investors
- community groups
- government agencies
- funding bodies
- current and potential staff.

The objectives of the annual report are to:

- communicate our vision and commitment to the community
- report on our performance in delivering the Corporate Plan's priorities and other key achievements
- show our ability to lead with confidence and deliver on our promises
- show our commitment to accountable and transparent governance
- promote the City of Logan and Logan City Council to potential investors to encourage economic development
- build confidence and satisfaction in our partnerships through key projects with community groups, local authorities and industry leaders
- recognise the significant achievements of our staff
- promote our Council as an employer of choice to job candidates
- comply with the statutory requirements of the Local Government Act 2009 and Local Government Regulation 2012.

# Our vision, purpose, goal and values

Our Corporate Plan 2021–2026 details our vision, purpose, goal and values as follows:



## City vision

City of Logan: a green city full of pride, opportunity and culture.



## Our purpose

To make a positive difference in people's lives through the quality of services we provide.



## Our corporate goal

To be an organisation where our staff pursue excellence in all that they do, with high levels of job satisfaction.



## Our values

At Logan City Council, we value:



### Community first

We work together to know our customers' needs so we deliver what matters and what makes a difference. We make decisions with empathy and recognise that our community's needs are at the core of every decision we make now and into the future.



### Our people

We respect, care about, support and develop our people. We promote a safe workplace where people can explore opportunities, enjoy themselves and achieve high levels of personal job satisfaction.



### Excellence

We create an environment where people are clear about expectations and accountable for achieving excellent outcomes. We foster enquiry, innovation and creativity with a focus on continuous improvement.



### Integrity

We are honest and open by saying what we believe, doing what we say and giving permission for others to do the same. We take responsibility, individually and as a team, for all that we do.



### Leadership

We encourage leadership aligned to our values at all levels of the organisation. We work together to best use our skills and knowledge to pursue challenges and to deliver excellent services to our customers and our community.

*'Our community needs are at the core of every decision we make, now and into the future.'*



Volunteer tree planting

# Mayor's message

Welcome to our annual report for 2022/23.

As you'll see in the pages that follow, we've achieved an enormous amount in the past 12 months.

In a tough economic climate, we were able to invest \$75 million in road infrastructure projects, maintained our high levels of customer service, and delivered brand new community infrastructure.

The re-imagined Kingston Butter Factory building opened in July 2022 as the centrepiece of the Kingston Butter Factory Cultural Precinct. The precinct has been a hit with locals and visitors, attracting nearly 60,000 people by the end of the financial year. It was followed in December 2022 with the opening of The Buzz at Yarrabilba. The centre is a training and employment hub where locals can connect, learn, earn and innovate.

These major projects highlight the value in partnering with other levels of government. Both facilities included funding from the Queensland Government and involved key sector partners. As a local government, we rely on these partnerships to deliver the infrastructure our community needs and deserves.



This year, I'm especially proud of our achievements in becoming a more sustainable city. In 2022/23, we became only the second council in Queensland to receive carbon-neutral certification from the Australian Government's Climate Active initiative. We are now among only 15 carbon-neutral councils nationwide. Over the past 4 years, we have reduced our carbon emissions by more than 353,000 tons. This reduction was helped by the installation of a new 18-kilowatt solar system at Logan Central Library, and a 40-kilowatt system at Jimboomba Library.

During the year, we also adopted a new 10-year Waste Management and Resource Recovery Strategy 2022–2032 and progressed negotiations and planning for a regional materials recovery facility.

Our green initiatives were highlighted at the World Green City Awards 2022. Council was highly commended for



our leadership in increasing the green canopy of one of the fastest growing cities in Australia. We were also recognised for growing environmental conservation partnerships with landowners across the city.

The recognition continued with a series of awards for our innovative biosolids gasification project at Loganholme. The highlight was being named Australia's premier Infrastructure Project Innovation (Metro) at the Ozwater'23 national awards. The facility, which opened last financial year, is the first of its kind in Australia. It converts human waste into environmentally friendly biochar.

Growing the City of Logan economy is always a priority for this Council. We know that a healthy community has job pathways and opportunities for all of its citizens. We also know there are barriers for some people to access those opportunities. I formed the Mayor's Local Jobs and Skills Taskforce to help reduce unemployment in the city. The taskforce links businesses and job seekers with employment service providers and training and youth organisations. In 2022/23, the taskforce helped connect around 300 local people with local jobs. I'm pleased the taskforce is helping make a difference.

New jobs are being created in emerging precincts across our city. One of the most important is the Meadowbrook Health, Knowledge and Wellbeing Precinct. It's the result of long-term master planning by Council, in partnership with the Queensland Government and Australian Government. In March 2023, we saw construction start on the Meadowbrook Health Centre. It will complement the currently expanding Logan Hospital and provide a greater level of public and private health services for our community.

These are only a few of the highlights from 2022/23. You'll find more in the pages of this report.

I would like to thank my fellow Councillors for their hard work over the year and their ongoing commitment to the City of Logan. I'd also like to thank CEO Darren Scott, the Executive Leadership Team and all staff for the outstanding work they continue to deliver to our community.

**Mayor Darren Power**  
City of Logan

# CEO's message

My first full financial year with Council was a busy and productive 12 months.

Our focus in 2022/23 was on delivering organisation-wide initiatives that improve how we operate and position us to meet current and future community needs.

As a council, we knew we couldn't keep doing what we've always done and expect to keep pace with new demands, particularly when the cost to deliver services and infrastructure continues to rise.



In 2022/23, the Executive Leadership Team planned and progressed critical initiatives that are helping transform the way we do business.

The Value for Money initiative has been designed to embed the concept of value at the heart of all that we do. It sets out a defined, specific and measurable list of value-creation priorities to get maximum benefit from the resources we use to serve the community. I'm pleased to see the phrase 'value for money' has become part of our everyday corporate language and staff are actively looking to increase the value in all we do.

Meanwhile, the Digital Transformation Program aims to streamline and integrate the systems we need to efficiently serve our community. When completed over the coming years, it will truly transform the way we do business.

All of this has been underpinned by the New Foundations organisational restructure, which rolled out across the year. It has aligned services and removed duplication. It also positions Council for an unpredictable future so that we can be more flexible and responsive to change.

Despite the changes across the organisation, our teams continue to deliver a high level of customer service.

Our biennial Logan Listens Survey showed our top-rated services for customer satisfaction were libraries, followed by general waste collection



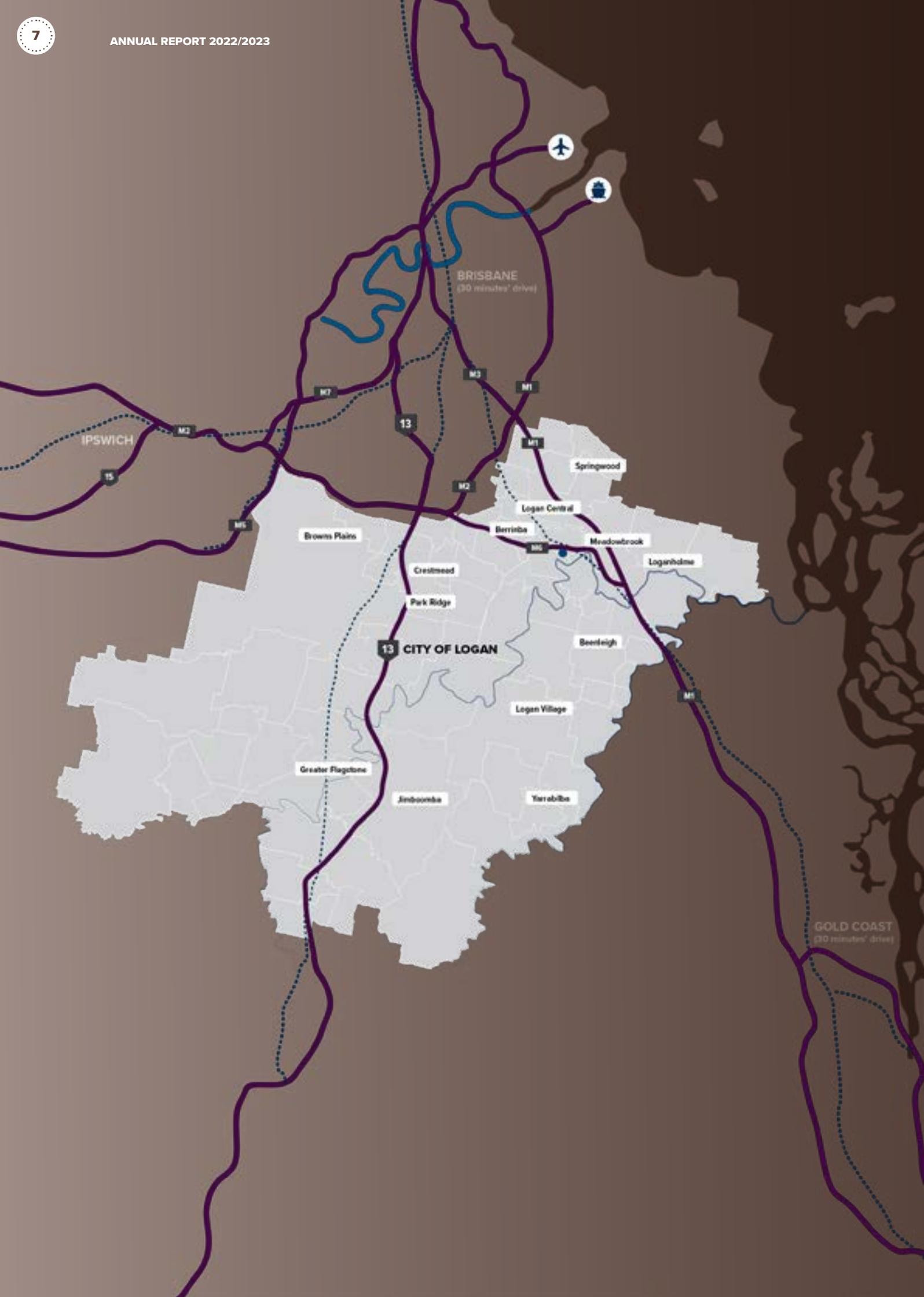
and recycling. Other services scoring well were immunisation, the Logan Entertainment Centre and the accessibility of our parks. All ratings were above average.

In July 2022, customer service entered a new era at Logan Water, with the launch of the Integrated Services Hub in Beenleigh. It integrates and coordinates Logan Water's service delivery activities across the city. The hub team started taking customer calls directly on 2 November 2022. By 30 June 2023, more than 6,000 customer calls had been received.

Staff safety is always a priority at Council. We have established an enterprise-wide Health, Safety and Wellbeing Committee as part of a broader uplift in our systems. We also introduced training and resources for staff about domestic and family violence. The initiative includes tools to deal with problematic behaviours in the workplace and the community.

I'd like to thank the Mayor and Councillors for their support in our wide-ranging organisational improvement projects, and my Executive Leadership Team colleagues for their vision and commitment. I especially want to thank staff who have risen to the challenge of a change culture and continued to provide outstanding service to the City of Logan community.

**Darren Scott**  
CEO



## Our city

The City of Logan is one of Queensland's largest and fastest growing cities. It is located in the heart of South East Queensland, between Brisbane and the Gold Coast. It covers 959 square kilometres and has more than 363,301 residents.

With quality land and community infrastructure available, the city is growing in a planned and sustainable way. Demographic forecasts indicate our population will increase to 600,000 people by 2046.

Given our location, young population and skilled, educated workforce, Logan is ideally placed to continue emerging as a major economy in South East Queensland.

Our city is proud to be home to a culturally diverse community. We have residents from 234 different cultural backgrounds living in 70 suburbs.

Our suburbs offer lifestyle options from apartment living and leafy suburbs to rural-residential homesteads in natural bushland.

Our city has a strong and vibrant community spirit. We are renowned for our diverse events, cultural celebrations, natural features and cafe/restaurant scene. We also host a wide variety of sports and outdoor activities.

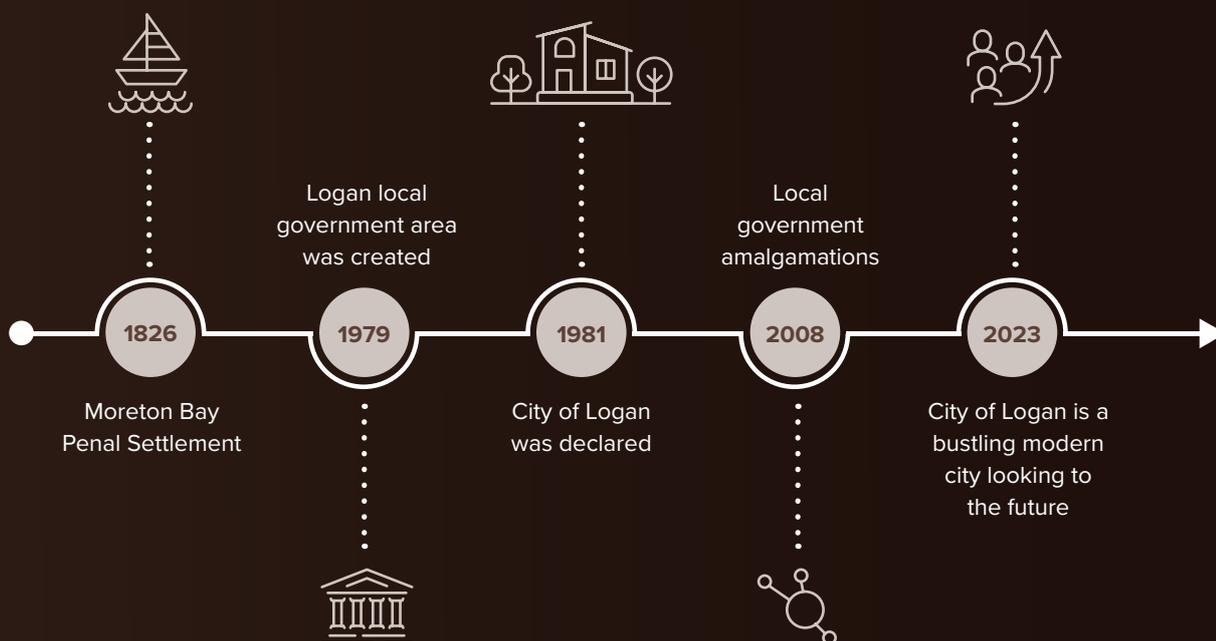
## Our history

The Logan region was originally inhabited by Aboriginal people who led self-sufficient and harmonious lives. Their first contact with Europeans occurred when the Commandant of the Moreton Bay Penal Settlement, Captain Patrick Logan, explored the Logan River in 1826. He named it the Darling River. It was renamed by Governor Darling in honour of Captain Logan.

The Logan local government area was created in 1979. The City of Logan was declared in 1981.

In 2008, as part of local government amalgamations, the City of Logan expanded to include areas previously part of Gold Coast City Council and Beaudesert Shire Council.

Today, the City of Logan is a bustling modern city looking to the future. There are still many reminders of the early settlers. Historic cemeteries remain at Kingston, Carbrook, Waterford West, Logan Reserve and Slacks Creek. The oldest remaining buildings in the district include the slab hut in the grounds of Mayes Cottage and the Kruger house at Carbrook.



# City of Logan in profile

Assets worth

**\$7.4**  
billion



Gross regional  
product of

**\$15.04**  
billion



**6** aquatic centres



**100**

community and  
recreational centres

**4** major venues  
and events centres

**131,051**

rateable  
assessments



**91** sporting  
facilities



**1** house museum (Mayes Cottage)

**1** living museum (located at  
Kingston Butter Factory)

**1** art gallery



**11** cultural venues



More than

**81** km of  
unsealed roads



More than

**2,430** km  
of sealed roads

**2,633** ha of wetlands

**997** parks



**9** libraries



**6** cemeteries



**70** suburbs  
covering:

**959**  
square km

**3.78**  
people  
per hectare



**\$1.014**

billion  
budget



**2,177** km  
of waterways  
including

**89** creek  
catchments,  
flowing into  
3 river systems



More than **1,453**  
km of road reserve  
shared paths (includes  
footpaths and bikeways)



More than  
**1,409** km  
of stormwater  
pipes



**217** different  
ethnicities



**363,301** residents



**27.9** per cent  
of residents were  
born overseas



**54,379**

tonnes of  
waste out  
of landfill



**34** median age



Industry output of  
**\$26.23** billion



**3** indoor sports centres



# Performance overview

## Delivering on our Corporate Plan priorities

Council's 2022/23 Operational Plan has 73 projects. These help us deliver outcomes on the 7 focus areas outlined in our Corporate Plan 2021–2026.

The Corporate Plan focus areas and their definitions are:

Focus area	Description
<b>1</b>  <b>Maintain current levels of service (MS)</b>	<p>Council acknowledges that the majority of its annual budget goes towards providing ongoing services that support our residents, businesses and community. Council will continue to maintain existing services to the community at the current levels for the length of this corporate plan. We will also continue to monitor our performance.</p>
<b>2</b>  <b>Proud city (PC)</b>	<p>We are a proud city. A city of opportunity. A young city rich with culture. We value diversity, which is enriching for our community. We are proud of our community's positive contributions to improve the quality of our lifestyle.</p> <p>This focus area is part of Council's response to the Logan Community Vision broad themes of humanity, diversity and community.</p>
<b>3</b>  <b>Environment (EN)</b>	<p>The value of our varied and thriving natural environment is core to our identity, lifestyle, wellbeing and economy. We will prioritise activation, community connection and enhancement of our rivers, waterways and habitat corridors and the wildlife within them. We will consider the environment holistically and consider impacts broadly in terms of sustainable development, climate and waste recovery.</p> <p>This focus area is part of Council's response to the Logan Community Vision broad themes of green lifestyle, climate change and infrastructure.</p>
<b>4</b>  <b>Healthy connected community (HC)</b>	<p>Healthy, inclusive and connected communities are at the heart of our city. We will provide social infrastructure that meets the needs of our community and is accessible. We encourage residents and visitors to explore and enjoy what our city has to offer and support locals to lead healthy and active lifestyles.</p> <p>This focus area is part of Council's response to the Logan Community Vision's broad themes of humanity, green lifestyle, housing and infrastructure.</p>
<b>5</b>  <b>Economy and growth (EG)</b>	<p>Our city is unique in terms of its economy and growth. We will support and directly contribute to long-term economic growth by supporting local jobs and investment opportunities. We will build local wealth and balance the challenges associated with population growth by enhancing community lifestyles and environment.</p> <p>This focus area is part of Council's response to the Logan Community Vision's broad themes of youth, community, employment and innovation.</p>
<b>6</b>  <b>Infrastructure (IN)</b>	<p>Sustainable, safe and efficient infrastructure is essential to the daily lives of our community. Through continuous planning, delivery and maintenance of our city's physical infrastructure, we will ensure we can support our rapidly growing community into the future.</p> <p>This focus area is part of Council's response to the Logan Community Vision's broad themes of infrastructure, community and climate change.</p>
<b>7</b>  <b>High performing organisation (HP)</b>	<p>We are committed to building and sustaining a workplace where achievement, accomplishment and success are celebrated and rewarded. Our values of community first, our people, excellence, leadership and integrity will guide the way as we deliver our services to make a positive difference to our community.</p>

# Our 2022/23 Operational Plan

The 73 projects in our 2022/23 Operational Plan deliver against the following 7 focus areas outlined in our Corporate Plan 2021–2026:

Corporate Plan focus area	Projects
Maintaining current levels of service (MS)	3
Proud city (PC)	13
Environment (EN)	9
Healthy connected community (HC)	14
Economy and growth (EG)	8
Infrastructure (IN)	16
High performing organisation (HP)	10
<b>Total</b>	<b>73</b>

## 2022/23 Operational Plan performance highlights

This annual report focuses on the 7 focus areas outlined in our Corporate Plan 2021–2026. These reflect the community’s vision for our city and how Council plans to deliver this vision for the community.

### How we did: our performance scorecard

Projects	Number
Completed	67
Not completed	6
Not proceeding	0

### Delivery of Council’s Operational Plan – 5-year trend

Financial year	Percentage complete
2018/2019	81%
2019/2020	82%
2020/2021 <sup>1</sup>	89%
2021/2022 <sup>2</sup>	89%
2022/2023	92%

### Performance scorecard definitions

Projects	Definition
Completed	The project has met planned targets or all planned milestones have been achieved (project closure).
Not completed	The project was not delivered by its target date.
Not proceeding	A decision has been made to cancel the project.

<sup>1</sup> 2020/2021 was the final financial year of reporting against our Corporate Plan 2017–2022.  
<sup>2</sup> 2021/2022 is the first financial year of reporting against our Corporate Plan 2021–2026.

# Delivery of Council’s Corporate Plan 2021–2026

At its meeting on 21 June 2021 (minute number 228/2021), Council adopted its Corporate Plan 2021–2026. This is the second year we report against this plan.

Council’s performance in achieving the priorities of the Corporate Plan 2021–2026, through the delivery of projects in our annual Operational Plans, is as follows:

Priority area	Total projects	Completed	Not complete	Not proceeding
Maintaining current levels of service (MS)	3	3	0	0
Proud city (PC)	13	13	0	0
Environment (EN)	9	9	0	0
Healthy connected community (HC)	14	12	2	0
Economy and growth (EG)	8	6	2	0
Infrastructure (IN)	16	14	2	0
High performing organisation (HP)	10	10	0	0
<b>Percentage</b>	<b>100%</b>	<b>92%</b>	<b>8%</b>	<b>0%</b>



Cael Wright, Natural Areas Bushfire Operations Officer

## Financial performance highlights

### Where did Council earn its income from?



**28.5%**  
Utility charges



**19.6%**  
General rates



**20%**  
Asset  
donations



**5.9%**  
Environment  
and community  
infrastructure  
charges



**8.4%**  
Developer  
contributions



**7.1%**  
Grants and  
subsidies



**4.7%**  
Fees and  
charges



**1.9%**  
Recoverable  
works and  
sales



**2.1%**  
Subsidiary  
company  
revenue



**0%**  
Interest and  
other revenue

### Council is in a sound financial position as of 30 June 2023<sup>1</sup>

- Council has a **2.9:1** (last year 2.7:1) working capital ratio (ratio of current assets to current liabilities) meaning that Council has more than 2 times the amount of current assets available to meet current liability obligations.
- Our low debt levels resulted in a favourable debt to equity (i.e. debt as a percentage of community equity) percentage of **4.6 per cent** (last year 4.5 per cent).
- The net financial liabilities ratio (total liabilities less current assets as a percentage of operating revenue) is **2.35 per cent**. Last year it was -9.75 per cent. The negative ratio indicates that Council has a large capacity to borrow if and as required.
- Council's total assets value has increased by \$487 million over the past 12 months to **\$7,400 million** as of 30 June 2023 (last year \$6,913 million).
- We have an operating surplus of **\$14.3 million** (last year was \$34.5 million) and an operating surplus ratio of **2.14 per cent** (last year was 5.70 per cent) against an industry standard of between zero and 10 per cent for the 2022/23 financial year.
- Council remains in a sound financial position as of 30 June 2023 in terms of both short-term liquidity and long-term sustainability.
- Most information presented in this report is over a 5-year period to allow readers to judge trends in Council's performance. Our interest-bearing debt has increased by \$128.94 million over the past 5 years. Capital expenditure over the same period amounted to **\$1,241.85 million**.

<sup>1</sup> All financial information presented in this report relates to Logan City Council only, not the consolidated group.

# City performance highlights

Generated more than  
**\$266** million  
 in investment by  
 promoting the city



Awarded  
**39**  
 new  
 EnviroGrants



Completed  
 maintenance in  
**188**  
 priority bushland  
 parks and on  
**17.6** km  
 of bike trail



Completed  
**1,368** hectares  
 of mowing and  
**285** hectares  
 of landscaping  
 across the city



Logan Animal  
 Ambulance made  
 more than  
**3,000**  
 wildlife  
 rescues



kept more than  
**54,379** tonnes  
 of waste  
 out of landfill




Bird watching in Berrinba Wetlands

# Community and customer performance highlights

Overall satisfaction with Council customer services (on a 1 to 5 scale) 5-year trend.



Financial year	Score (out of 5)
<b>2018/19</b>	<b>4.7</b>
<b>2019/20</b>	<b>4.6</b>
<b>2020/21</b>	<b>4.6</b>
<b>2021/22</b>	<b>4.4</b>
<b>2022/23</b>	<b>4.25</b>

**158,745** inbound customer calls via the contact centre

**22,814** customer requests via Council's Website



**1,718** development applications

**7798** plumbing applications creating

**2,135** new residential lots



Customer requests: **28,516**

Pest plant and feral animal management: **3,289**

Residential and public place amenity and public safety matters: **10,274**

Animal incident, animal nuisances: **10,604**

Graffiti management: **4,349**

**20,476** counter enquiries

**6,960** development related enquiries



Over **280,518** m<sup>2</sup> commercial floor space providing homes for 6,192 residents and **4,065** new jobs for Logan



**37** community engagement and education activities to build disaster resilience in the community reaching an estimated total of **4800** people

Mentioned more than **5,200** times in the media and reached an estimated accumulative audience of **125.6** million




**1,115,994** library users who checked out over **2,011,233** items



**44** km of unsealed roads and **176** km of road shoulders maintained

**24,585** potholes fixed across the city



**10,696** Requests for road maintenance

**11,240** km of roads swept



Distributed more than **24,000** mega-litres of clean, safe, reliably delivered drinking water



**15,747** plants planted along our waterways

Gave away **11,773** plants to community members



**48** community engagement projects with **4,295** participants



**1,595** "First 5 Forever" sessions with **38,211** participants



Gave **23,590** vaccinations to clients across the city



Created or retained more than **500** jobs



Conducted **20** audits

Provided advice on **30** matters for Crime Prevention Through Environmental Design (CPTED)



Installed **15** new community safety cameras at different locations across the city



**3,106** students in our Be Pet Smart program



**\$402,541** from the Community Events Funding Program for **88** community events.



We delivered an array of events including:

- 5 x Eats & Beats festivals
- Logan Eco Action Festival (LEAF)
- Christmas Carols
- Mayors Christmas BBQ
- Seniors Big Day Out
- Sports Awards
- Ignite Youth Careers Expo
- Logan Loves Volunteers
- Imagination Children's Festival
- Citizenship




Beenleigh Town Square

# Highlight snapshot

## Olympic venue for Logan

In February 2023, we received the news that the Australian and Queensland Governments will fund a major sporting venue in the city as part of the 2023 Olympics and Paralympics funding deal. The outcome was a team effort of all 3 levels of government working together to achieve this excellent outcome for our community.

## Carbon neutral certification

Our ongoing efforts to support a cleaner, greener future received national recognition in January 2023. We became only the second council in Queensland to receive carbon-neutral certification from the Australian Government's Climate Active initiative. We are now among only 15 carbon neutral councils nationwide. A key focus for Council was to avoid emissions. These have been reduced by more than 35 per cent. This equates to 86,216 tonnes of carbon dioxide not being released into the environment in 2022. We have reduced emissions by more than 353,000 tonnes over the past 4 years.

## Kingston Butter Factory Cultural Precinct

The final component of the City of Logan's new \$22.5 million entertainment and cultural precinct officially opened on 8 July 2022. The Butterbox Theatre and Living Museum of Logan were opened by City of Logan Mayor Darren Power and Queensland Attorney-General and Member for Waterford, Shannon Fentiman. The new spaces are located inside the historical Kingston Butter Factory building. They joined the already opened outdoor entertainment venue, plaza and green space. The precinct also features the Logan City Heritage Centre and Devon Pixies café.

In its first year of operation, the precinct hosted 126 events. These attracted more than 59,000 visitors to the new cultural and entertainment hub. The precinct regularly attracts more than 5,000 people to non-ticketed community and cultural events.



Kingston Butter Factory Cultural Precinct

## Shaping a growing city

A range of growth-focused policies were endorsed by Council in September 2022. They will deliver well-designed, liveable neighbourhoods and opportunities for future investment and jobs across a rapidly growing city. The proposed changes will be captured in the new planning scheme, Logan Plan 2025. They aim to address matters raised by residents, businessowners and other stakeholders about current development outcomes. They also consider updated Queensland Government requirements and changing industry and community expectations.

## The Buzz at Yarrabilba

The Buzz, a new community precinct, opened in December 2022. It offers the fast-growing Yarrabilba community a space where people can learn, earn, connect and innovate. They can also access improved education and employment opportunities. The project was a partnership between Council, the Queensland Government, Lendlease and Brisbane Catholic Education. The 6,000 square metre precinct comprises 3 separate buildings, known as pods. The Y (part of YMCA) successfully tendered to operate Pods 1 and 2. TAFE Queensland has leased Pod 3.



## Logan Youth Action Group

Logan's young people extended their influence this year through the highly active Logan Youth Action Group (LYAG). The group is coordinated by Council and is made up of young people who live, work or study in the City of Logan. Its 37 members are all passionate about making a positive difference in their community. In 2022/23, the group delivered 4 projects. These focused on education and employment, mental health, community safety and environmental sustainability. Members held 5 LYAG meetings, attended 8 community events and organised workshops participated by more than 800 Marsden State High School students.

# Challenges snapshot

## Flood recovery

The City of Logan’s collective response to near-record floods 12 months ago is helping to make the community more resilient and better prepared to handle future natural disasters.

More than 280 homes were inundated by riverine flooding in February and March 2022, as water levels in many areas along the Logan River exceeded those seen in 2017.

Local recovery, renewal and upgrade works included:

- delivering more than \$110 million in road infrastructure projects, including major drainage upgrades in Eagleby and Springwood
- working closely with the Queensland Reconstruction Authority to fast-track repairs to damaged roads, bridges, footpaths and parks
- helping eligible homeowners access and be assessed for the joint government voluntary ‘buy-back’ scheme
- launching a comprehensive review of flood mapping across all catchments and making the latest science-based new mapping readily available to the entire community
- undertaking extensive community consultation on how a new disaster dashboard might look like and operate
- conducting extensive training exercises to formulate best-practice response and recovery for future disasters.

## Inland Rail

Council has long expressed concern and opposition to the Inland Rail route through the City of Logan. Mayor Darren Power welcomed the announcement in April 2023 that double-stacked trains would not travel through our city, following an independent review of the Inland Rail project. The review recommended construction of an intermodal terminal at Ebenezer, near Ipswich. This would effectively end the Inland Rail route at that point for the double-stacked carriages. The Australian Government agreed ‘in principle’ to this recommendation.

The Kagaru and Acacia Ridge to Bromelton (K2ARB) section of the Inland Rail was planned to come through the western fringes of the city. More than 40,000 people would have lived within one kilometre of the rail corridor in the next 2 decades.

## Organisational restructure

During 2022/23, the organisation underwent its first strategic restructure since 2008. The New Foundations project aimed to deliver better value for money, align services, and avoid duplication. It also positioned Council for an unpredictable future.

The changes were in response to a need to find new ways to deliver infrastructure and services to manage our city’s significant growth. We also need a structure that supports how we respond to the emerging needs and changing expectations in our community. The restructure was supported by a formal change management process, including wide-ranging relevant and consistent communication. Almost all teams had transitioned to the new structure by 30 June 2023. The organisational chart at that date can be found on page 37.



Jonesy Cairncross, SES Volunteer

# Engaging our community

## Have Your Say

'Have Your Say' is Council's online hub for community and stakeholder engagement. We are keen to hear our community's ideas, consider feedback and find out what really matters to locals.

Year	Total number of engagement projects	Engaged Have Your Say participants
2021/22	79	1,726
2022/23	48	4,295

In 2022/23, we delivered a range of community engagement opportunity within online and in-person elements.

### Ways we engaged



Online Have Your Say platform (surveys, polls, newsfeed, open community forums)



Letter correspondence, newspaper



Email



Radio



Social media



Face-to-face (pop up stalls, in-school engagement etc.)



Community tree planting, Willmann Park, Belva

## Engagement highlights

### Bethania to Logan Village Rail Trail

This 10-kilometre rail trail will seamlessly link the Bethania train station with Logan Village via a publicly owned pre-existing rail corridor. At Logan Village, it will connect with the recently opened (2021) Logan Village to Yarrabilba Rail Trail. From 31 August to 12 October 2022, we sought community input into the project. We engaged through mailbox drop, direct emails, social media, online and hardcopy surveys, face-to-face pop-ups, radio and newspaper ads, posters and signs across the community. Most respondents (70.9 per cent) told us they would use the trail.

**719 engaged participants.**

### Beenleigh Aquatic Centre

From July to August 2022, we asked locals to tell us their needs and vision for a new outdoor pool at Beenleigh. We had an enthusiastic response and were able to identify our community's top priorities for the facility. These included having a year-round heated, accessible 50-metre pool, plenty of parking, and upgraded toddler pool and children's water play areas.

**396 engaged participants.**

### City Wide Parking Plan 2023

In developing this plan, we reached out to the community in April 2023. We asked locals to tell us their values, needs and vision on community and school parking through 2 Have Your Say surveys. The feedback is helping shape the new strategy, which aims to ensure our parking operations are effective, efficient and responsive to community needs. **481 engaged participants.**

### Logan Listens Resident Survey

The 2022 Logan Residents Survey highlighted what locals love about the services Council provides. The survey is conducted by an independent research company every 2 years. It measures and tracks performance in how Council delivers services and facilities. It also identifies areas of improvement and priorities for the future. Top-rated services and facilities for satisfaction were:

- libraries
- general waste collection
- recycling and reuse services
- immunisation program
- Logan Entertainment Centre
- park accessibility.

**1,600 engaged participants (1,300 surveyed by phone; 300 online survey respondents).**

### Logan Eco Survey

In 2023, locals were again invited to contribute ideas and experiences on how we can protect, enhance, connect and celebrate nature as a community. Engagement was through a month-long survey, promoted through channels including Council's hugely popular Logan Environment Action Festival. Significantly more people provided feedback than in 2022.

**605 engaged participants.**

### Animal Management Plan

To develop this plan, we needed input from the community to understand locals' priorities. The plan aims to ensure domestic pets (mainly cats and dogs) are managed safely and responsibly. We engaged with the community in November and December in 2022. Responses indicated our community wants to see more Animal Management Officers out and about, and stronger compliance and enforcement actions for animal-related local law breaches.

**145 engaged participants.**



Horse lovers love Logan

A photograph showing three people—two women and one man—crouching in a garden. They are focused on planting seeds into the soil. The woman in the foreground is wearing a dark jacket and black gloves. The woman in the middle has long blonde hair and glasses, and is smiling. The man in the background is also wearing glasses and a light blue hoodie. They are surrounded by various green plants and a brick wall in the background.

*'Our Parks Volunteer Program nearly doubled in support in 2022/23.'*

## Customer and community focus

### Community volunteers

Residents wanting to make a voluntary contribution to the community are welcome to participate in a range of Council-organised programs. These include:

- Home Library Service
- Logan City Council Libraries
- Logan Art Gallery
- Mayes Cottage House Museum
- Logan Entertainment Centre
- Bushcare, Trailcare and Parkcare programs
- Animal Management Centre (as foster carers and in-house volunteers)
- State Emergency Service.

All our volunteers receive a briefing on Council's expectations and their rights and responsibilities. This includes health and safety requirements and Code of Conduct training.

### Parks Volunteer Program

Council's Parks Volunteer Program nearly doubled in support in 2022/23. There were 1,215 completed volunteer hours, compared to 655 hours in the previous year. The Program has 11 registered BushCare groups and 2 TrailCare groups across the city. We have 226 active registered volunteers across all programs.

Volunteers' key activities are tree planting, weed removal, erosion control and trail maintenance. On key events, volunteer efforts are significant. On National Tree Day in July, 2000 trees were planted at Mabel Park. At the BushCare Big Day Out in October, 1700 plants were planted at Riverdale Park.

### Recognising our community volunteers

We highly value our community volunteers, and each year recognise their efforts through the City of Logan Volunteer Awards. This year's winners, announced at a community event in May 2023, were:

Award	Recipient
Volunteer of the Year (Frank Lenz Memorial Award)	Carole Wilson/John Mulraney
David Steele Memorial Award	Quota Beenleigh
Youth Volunteer of the Year	Bella Marie Anderson
Spirit of Logan Award	Spencer Robinson

## Section 2

# Our Council

This section highlights how Council works for its community. It includes:

- key statistics on our elected members, executive management and our staff
- information about our:
  - internal audit function
  - standing committees
  - workplace safety
  - governance.

# Elected Members



## Mayor Darren Power

Mayor Darren Power was first elected as a Councillor in 1997, serving the city in this capacity for 22 years before he was elected Mayor in 2020.

Mayor Power recognises the many opportunities that come with Logan being a young, vibrant and fast-growing city.

With more than 20 years' experience in local government, he leads a strong and united team that is focused on making decisions that will stand the test of time.

He is a long-term resident and lives with his wife in Cornubia.

Mayor Power's careers include service with 1 Commando Regiment – where he earned his Green Beret and Parachute Wings – and as a federal officer working in the Close Protection and Consulate Patrol Group.

His guiding philosophy is 'the harder you work the luckier you get' and his goal as City of Logan Mayor is to 'make it happen'.



### Councillor Lisa Bradley

#### Division 1

Councillor Lisa Bradley was elected to Logan City Council in 2008 and served as a Councillor until she was appointed to serve on the Interim Management Committee by the Minister for Local Government in 2019, when Council was in Administration.

She was re-elected in March 2020.

Prior to her election in 2008 Cr Bradley was a registered nurse for 19 years, including 14 years as an intensive care nurse.

She has a Bachelor of Applied Science (Nursing) and post-graduate qualifications in Business, Intensive Care and Psychiatric Nursing, and has been involved in quality improvement, education and research.

Cr Bradley is a patron of a number of organisations and from a young age has passionately volunteered in a number of clubs, charities and organisations.

She has been chair of a number of committees.

Cr Bradley is a member of the Australian Institute of Company Directors and has a number of coaching qualifications.



### Councillor Teresa Lane

#### Division 2

Councillor Teresa Lane was elected as a Councillor in 2020 and is the Chair of the City Infrastructure Committee.

She was raised in the suburb of Kingston and enlisted in the Royal Australian Army Ordnance Corps RAAOC.

Completing her enlistment Teresa worked in Federal and State Government departments helping local families.

Teresa raised her family in Logan and lives in Woodridge with her partner John.

Councillor Lane believes Division 2 is the heart of Logan and praises the many local community members who give selflessly though volunteering or caring for their neighbours.

She supports programs and events that raise the standard of living and quality of lifestyle for local residents and encourages increased participation in community activities.



### Councillor Mindy Russell

#### Division 3

Councillor Mindy Russell was elected to Council in 2020.

Prior to this she managed *The Family Place*, a community-led family support program in Logan which provided strategic partnering across disciplines to solve complex issues while working with families to provide their children with every advantage.

Councillor Russell is qualified as a Child and Family Practitioner and a schoolteacher and has degrees in education and child and family studies.

Working in Logan's community sector for a decade, Councillor Russell has worked closely with community organisations on programs, coordinated strategies and events to help local families connect with their community and stay healthy.

Her goal is to make Logan famous as the best city in Australia to raise children.



### Councillor Laurie Koranski

#### Deputy Mayor Division 4

Councillor Laurie Koranski was elected to Logan City Council in 2016. In 2020, she became the Chair of the City Lifestyle Committee and was appointed Deputy Mayor in April 2023.

The long-term Logan resident lives in Buccan with her husband and 2 children and loves the sense of community found in the City of Logan.

Councillor Koranski previously owned a successful dental surgery with her husband.

She strongly supports local businesses and aims to help local youth and encourage community organisations to prosper while fostering the city's community spirit.

Councillor Koranski also enjoys discovering new places, dining out and creative writing.



### Councillor Jon Raven

#### Division 5

Councillor Jon Raven was first elected to Logan City Council in 2016 and served on the Interim Management Committee during Administration.

In 2020 he was elected Deputy Mayor and the Chair of the Planning, Economic Development and Environment Committee and served as Deputy Mayor until April 2022.

He lives in Waterford West with his young family.

Prior to being elected he owned and operated his own asbestos removal and demolition business.

Councillor Raven is passionate about creating local jobs and working closely with the community to be their voice in Council.

He views his role as a councillor as one that helps people and local businesses to prosper.

In his spare time, Councillor Raven enjoys roller blading and spending time with his children.



### Councillor Tony Hall

#### Division 6

Elected to Logan City Council in 2020, Councillor Hall is a local independent.

Tony decided to run for Council to help his community and to respect the wishes of his late father Warren Hall who passed away in 2019.

Formerly an award-winning real estate agent, manager and advocate for the Logan area, Tony spent most of his youth travelling Australia as a trapeze artist and truck driver working in his family's circus (The Great Australian Circus).

Despite not completing primary or secondary education, he graduated with a First Class Honours in Communications and Marketing at Edith Cowan University in 2007.

Leading by example, Tony hopes to be a role model for disadvantaged youth and young people struggling with their education. Tony believes that success and opportunity come from hard work and continued learning and has had a broad range of professions ranging from circus performer, truck driver, cleaner, labourer, outback field assistant and a communications consultant for a State Government office.

Three generations of his family live in Logan and no matter where he has travelled, Tony has always proudly called Logan his home.

He is an active member and sometimes volunteer for the Meadowbrook parkrun and enjoys gymnastics and rock climbing.



### Councillor Tim Frazer

#### Division 7

Elected as a Councillor in 2020, Tim Frazer previously worked for the State Government delivering community services in Logan.

Immediately after completing his school studies, Tim joined the Army Reserve. He served in the Royal Australian Corp of Engineers for almost 10 years, attaining the rank of Lance Corporal. The highlight of his service was being deployed to Darwin to undertake border protection operations.

Tim has a psychology degree and holds certificates in engineering (fitting and turning) and training and assessment. He attained these while working full time as a fitter and turner.

Tim has lived in Logan for the past 10 years and his interests include politics, cars and documentaries. He enjoys the gym, walking the family dog and spending time with his wife and young child. He also volunteers at his church.

A quiet achiever by nature, Councillor Frazer is passionate about getting even the smallest things done for the community.



### Councillor Jacob Heremaia

#### Division 8

Councillor Heremaia was elected to Logan City Council in 2020.

He is the youngest councillor in Logan's history and Queensland.

Before being elected to council, Councillor Heremaia worked as a project manager.

Councillor Heremaia is a Graduate of the Australian Institute of Company Directors (GAICD), holds a Diploma of Procurement and Contracting and is accredited in PRINCE2 Project Management.

His experience includes the delivery of logistics, telecommunications projects and software development.

With close ties to local organisations and his community, Councillor Heremaia looks forward to Council delivering infrastructure projects in our city.



### Councillor Scott Bannan

#### Division 9

Councillor Bannan was elected to Logan City Council in 2020.

A long-term Logan resident, Councillor Bannan and his wife Linda have 3 children: Kirra, Keanu and Levi.

Prior to his election Councillor Bannan owned a construction business and promoted local events.

His interests are rugby league, combat sports, motorbikes and surfing.

He is vice president and coaching coordinator of a rugby league club, a volunteer member of the Woodhill Rural Fire Brigade and is an active supporter and promoter of Jimboomba Rugby League Clubs, Jimboomba Cricket Club's Pink Stumps Day and Jimboomba MX Stadium events.

Councillor Bannan's focus is on planning, roads, balancing growth and the environment and supporting community groups.



### Councillor Miriam Stemp

#### Division 10

Councillor Miriam Stemp was elected as a Councillor in 2020. A long-term resident of Logan, Councillor Stemp grew up in Logan Village and attended Loganlea State High School.

Councillor Stemp has a Bachelor of Business Accountancy and worked as a senior accountant for a Beenleigh-based firm. She then went on to operate small business ventures from home for 12 years to work around her family.

Married with 3 sons, Councillor Stemp lives in Shailer Park, is a member of the Cornubia Forest BushCare and TrailCare groups and enjoys volunteering across the community. She is an advocate for reducing waste, protecting nature, giving youth a greater voice in the community and supporting and promoting small businesses.

Cr Stemp's hobbies include bushwalking, upcycling and home renovation projects.



### Councillor Natalie Willcocks

#### Division 11

Councillor Natalie Willcocks was elected to Logan City Council in 2020 and was chair of the City Governance Committee until June 2022. In April 2022, Councillor Willcocks held the position of Deputy Mayor from April 2022 until 2023.

She is married to husband Mark and has 2 daughters, Zoe and Ruby.

As a tertiary qualified high school teacher, Councillor Willcocks taught Health and Physical Education, Legal Studies and Home Economics for 10 years in mainstream educational settings.

For the next 5 years, she worked with disengaged and disadvantaged young people in a transitional educational setting.

As the mother of 2 active girls, Councillor Willcocks enjoys watching her kids play netball and swimming, is President of the Greenbank Gators Swimming Club and is a keen Collingwood AFL supporter.

As well as sport, Councillor Willcocks' interests include cooking, reading, travelling and spending time with the family and their Alaskan Malamute 'Nanuk'.



### Councillor Karen Murphy

#### Division 12

Councillor Murphy was elected in 2020 after a 15-year career in the real estate industry as a Fully Licensed Real Estate Agent and is the Chairperson for City Governance Committee.

Married to husband, Cameron, and with 2 adult children, Sheridan and Jarrod, Councillor Murphy has lived and worked in Logan since 1989.

Awarded Volunteer of the Year by Quota Beenleigh 2016, Councillor Murphy was named Volunteer of the Year by Quota International in 2017 in Washington DC, for her work with the youth of Logan.

A past president of the Beenleigh Yatala Chamber of Commerce, Councillor Murphy was also the Founding Member of STAAR inc. (Standing Tall Against Abusive Relationships).

A keen world traveler, Councillor Murphy enjoys time with the family, immersing herself in other cultures, as well as swimming and painting.

In her first term, Councillor Murphy's focus is to encourage Council to work as a unified team to achieve the best possible outcomes for the city.

## Elected members' responsibilities

The Mayor and 12 Councillors are the elected body of Logan City Council. They are responsible for governing the City of Logan. The elected body has a legal obligation to represent the current and future interests of the residents of Logan.

The Mayor and Councillors are democratically elected. They are accountable to their communities for the decisions they make and the services they provide.

Their role also incorporates other responsibilities, including:

- providing high-quality leadership to the community
- participating in Council meetings
- developing policy
- making decisions that are in the interests of the whole community.

Elected members are bound by a code of conduct. This is their public commitment to open, accountable and ethical standards of behaviour.

The community also plays a role in good democratic governance by:

- participating in elections
- being actively involved in engagement programs
- providing feedback on current issues and the services provided.

Division	Councillor	Suburbs represented
<b>Mayor</b>	Cr Darren Power	
<b>Division 1</b>	Cr Lisa Bradley	Priestdale, Rochedale South, Springwood and part of Daisy Hill
<b>Division 2</b>	Cr Teresa Lane	Kingston, Logan Central, Woodridge and part of Underwood
<b>Division 3</b>	Cr Mindy Russell	Daisy Hill, Slacks Creek and part of Shailer Park and Underwood
<b>Division 4</b>	Cr Laurie Koranski – Deputy Mayor (from April 2023)	Bannockburn, Belivah, Buccan, Cedar Creek, Kairabah, Waterford, Windaroo, Wolffdene, Yarrabilba and part of Bethania, Logan Village and Tamborine
<b>Division 5</b>	Cr Jon Raven	Berrinba, Marsden, Waterford West and part of Crestmead
<b>Division 6</b>	Cr Tony Hall	Bahrs Scrub, Edens Landing, Holmview, Loganlea, Meadowbrook and part of Bethania
<b>Division 7</b>	Cr Tim Frazer	Boronia Heights, Browns Plains, Forestdale, Hillcrest and part of Park Ridge and Regents Park
<b>Division 8</b>	Cr Jacob Heremaia	Heritage Park, Logan Reserve and part of Chambers Flat, Crestmead, Park Ridge, Park Ridge South and Regents Park
<b>Division 9</b>	Cr Scott Bannan	Cedar Grove, Cedar Vale, Glenlogan, Jimboomba, Mundoolun, Riverbend, Stockleigh, Veresdale, Veresdale Scrub, Woodhill and part of Chambers Flat, Logan Village, Munruben, North Maclean, South Maclean and Tamborine
<b>Division 10</b>	Cr Miriam Stemp	Carbrook, Cornubia, Loganholme, Tanah Merah and part of Shailer Park
<b>Division 11</b>	Cr Natalie Willcocks – Deputy Mayor (to April 2023)	Flagstone, Flinders Lakes, Greenbank, Kagaru, Lyons, Monarch Glen, New Beith, Silverbark Ridge, Undullah and part of Park Ridge South, Munruben, North Maclean and South Maclean
<b>Division 12</b>	Cr Karen Murphy	Beenleigh, Eagleby and Mount Warren Park

# Code of conduct for Councillors and staff

Council is committed to the ethical principles and obligations contained in the *Local Government Act 2009* and *Public Sector Ethics Act 1994*. The following information details the actions undertaken during the year relating to the various codes.

## Public Sector Ethics Act implementation statement

During the year, we undertook the following actions to fulfil our obligations under the *Public Sector Ethics Act 1994*:

- The code was made available on request to all staff and the public. This was done online and internally via our electronic document management system.
- We provided online training and access to a copy of the Code of Conduct to:
  - all new permanent staff
  - consultants
  - contractors
  - agency staff
  - volunteers
  - work experience students.
- The Code of Conduct for Logan City Council staff underwent a review and was republished during the financial year. Mandatory training in relation to the code was also delivered at the request of the Chief Executive Officer.
- The Code of Conduct for Logan City Council staff is publicly available on Council's website.



City Administration Centre

## Councillor code of conduct disclosures 2022/23

We are required to disclose figures relating to Councillor conduct complaints received and actioned in accordance with the *Local Government Act 2009*:

Code of conduct description	Amount
The number of orders made under s150I(2) of the Act	0
The number of orders made under s150AH(1) of the Act	0
The number of decisions, orders and recommendations made under s150AR(1) of the Act	0
For each decision, order or recommendation made under s150I(2), 150AH(1) and 150AR(1) of the Act: <ul style="list-style-type: none"> <li>the name of each councillor</li> <li>a description of the unsuitable meeting conduct, inappropriate conduct or misconduct engaged in by the councillor</li> <li>a summary of the decision, order or recommendation made</li> </ul>	0
The number of complaints referred to the assessor under section 150P(2) (a) of the Act by local government entities for the local government	3
The number of matters, mentioned in section 150P(3) of the Act, notified to the Crime and Corruption Commission	0
The number of notices given under section 150R(2) of the Act	0
The number of notices given under section 150S(2)(a) of the Act	0
The number of decisions made under section 150W(1)(a), (b) and (e) of the Act	1(a) – 6 1(b) – 0 1(e) – 0
The number of referral notices accompanied by a recommendation mentioned in section 150AC(3)(a) of the Act	0
The number of occasions information was given under section 150AF(4) (a) of the Act	0
The number of occasions the local government asked another entity to investigate, under chapter 5A, part 3, division 5 of the Act for the local government, the suspected inappropriate conduct of a councillor	1
The number of applications heard by the conduct tribunal about the alleged misconduct of a councillor	0
The number of applications heard by the conduct tribunal under chapter 5A, part 3, division 6 of the Act about whether a councillor engaged in misconduct or inappropriate conduct	0

## Councillor remuneration

The Local Government Remuneration Commission is an independent body appointed by the Governor in Council that is responsible for deciding the maximum amount of remuneration payable to the Mayor, Deputy Mayor and Councillors. This is in accordance with the *Local Government Regulation 2012*. Remuneration paid to Councillors between 1 July 2022 and 30 June 2023<sup>1</sup> is detailed below. Amounts are inclusive of vehicle allowances.

Surname	Given names	Division	Period covered	Total	Logan City Council superannuation
Power	Darren	Mayor	01/07/22 to 30/06/23	\$237,591.72	\$28,905.67
Bradley	Lisa	Division 1	01/07/22 to 30/06/23	\$144,252.21	\$19,958.84
Lane	Teresa	Division 2	01/07/22 to 30/06/23	\$144,252.21	\$17,464.05
Russell	Mindy	Division 3	01/07/22 to 30/06/23	\$144,252.21	\$17,464.05
Koranski	Laurie	Division 4	01/07/22 to 30/06/23	\$147,230.69	\$17,883.40
Raven	Jon	Division 5	01/07/22 to 30/06/23	\$144,252.21	\$19,094.75
Hall	Tony	Division 6	01/07/22 to 30/06/23	\$144,252.21	\$17,464.05
Frazer	Tim	Division 7	01/07/22 to 30/06/23	\$144,252.21	\$19,958.84
Heremaia	Jacob	Division 8	01/07/22 to 30/06/23	\$144,252.21	\$19,958.84
Bannan	Scott	Division 9	01/07/22 to 30/06/23	\$144,252.21	\$20,141.88
Stemp	Miriam	Division 10	01/07/22 to 30/06/23	\$144,252.21	\$17,464.05
Willcocks	Natalie	Division 11	01/07/22 to 30/06/23	\$161,560.56	\$22,218.95
Murphy	Karen	Division 12	01/07/22 to 30/06/23	\$144,252.21	\$19,958.84

<sup>1</sup> As determined in the 2022 Local Government Remuneration Commission Annual Report

## Expenses and entitlements for Councillors

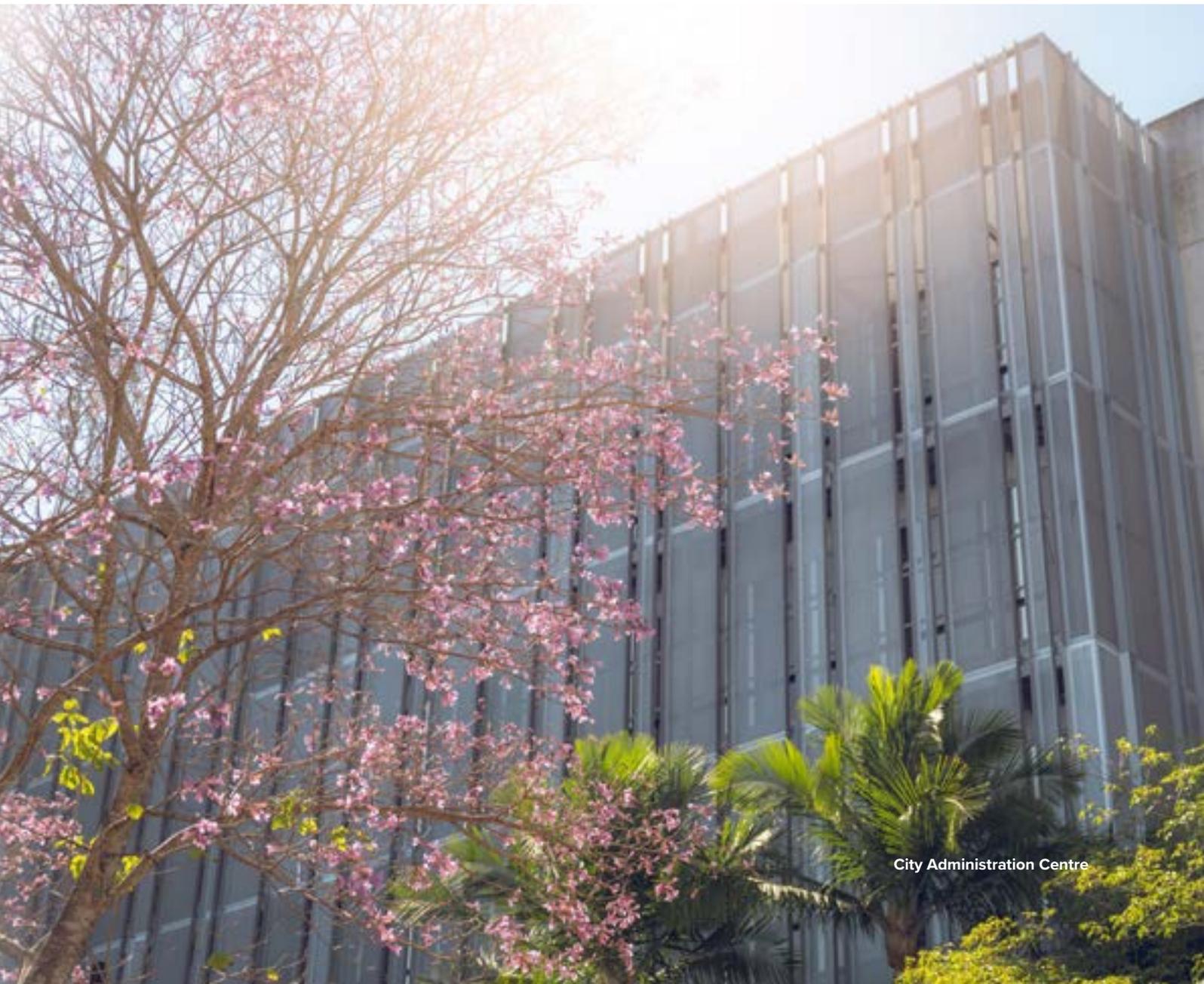
Council has adopted the Councillor Expenses and Facilities Policy in accordance with section 250 of the *Local Government Regulation 2012*. Our policy allows councillors to be reimbursed certain expenses incurred in the course of carrying out their duties and responsibilities as elected representatives. The procedure makes arrangements for reimbursing expenses for Councillors:

- conferences and seminars
- travel including meals, transport and accommodation
- professional memberships
- training and development
- divisional expenses (including donations, community events, mobile office expenses, postage and printing).

The procedure also provides access to appropriate administrative facilities to ensure councillors are able to undertake their duties. This support includes

- office accommodation and car parking
- technology support
- uniforms
- stationery
- printing, postage and mail outs
- insurance
- vehicle allowance.

In accordance with section 185(a) of the *Local Government Regulation 2012*, it is noted that on 23 November 2022 (Minute No 11/2022), Council resolved to adopt an amended Councillor Expenses and Facilities Policy.



## Councillor expenses

Division	Councillor	Conferences and seminars	Professional memberships	Training and development	Travel	Divisional expenses	Total expenditure
Mayor	Darren Power	\$2,272.73	–	–	\$3,672.12	\$5,722.84	<b>\$11,667.69</b>
Division 1	Lisa Bradley	–	\$563.64	–	–	\$6,995.21	<b>\$7,558.85</b>
Division 2	Teresa Lane	–	–	–	–	\$11,126.03	<b>\$11,126.03</b>
Division 3	Mindy Russell	–	–	\$385.00	–	\$12,854.56	<b>\$13,239.56</b>
Division 4	Laurie Koranski	–	–	\$1,899.00	–	\$11,217.08	<b>\$13,116.08</b>
Division 5	Jon Raven	\$159.09	–	–	–	\$9,898.97	<b>\$10,058.06</b>
Division 6	Tony Hall	–	–	–	–	\$5,935.68	<b>\$5,935.68</b>
Division 7	Tim Frazer	–	–	\$220.00	–	\$22,390.21	<b>\$22,610.21</b>
Division 8	Jacob Heremaia	\$159.09	\$550.00	\$2,135.91	–	\$18,943.76	<b>\$21,788.76</b>
Division 9	Scott Bannan	–	–	–	–	\$678.74	<b>\$678.74</b>
Division 10	Miriam Stemp	\$1,512.59	–	\$1,417.00	\$375.08	\$8,669.66	<b>\$11,974.33</b>
Division 11	Natalie Willcocks	–	\$447.73	–	–	\$9,347.68	<b>\$9,795.40</b>
Division 12	Karen Murphy	–	–	–	–	\$18,152.77	<b>\$18,152.77</b>

## Expenses not available by Councillor/division

The following expenses are not available by divisional breakdown:

Expense	Total
Conferences and seminars	<b>\$1,500</b>
Entertainment and hospitality	<b>\$2,769</b>
Insurance	<b>\$5,067</b>
Minor equipment and supplies	<b>\$684</b>
Telecommunication services	<b>\$8,350</b>
Electoral roll data	<b>\$7,720</b>
Travel (includes local, intrastate and interstate travel)	<b>\$194</b>
Promotional items	<b>\$1,666</b>
Printing and stationery	<b>\$1,806</b>
Reference materials	<b>\$1,665</b>
IT equipment and applications	<b>\$6,077</b>

## Attendance at committee and Council meetings 2022/23

Councillors must attend at least 75 per cent of the duration of each meeting to have their attendance recorded.

A record of 'N/A' indicates that the Councillor is not a member of the relevant meeting.

Abbreviation	Meeting Name
<b>PL</b>	City Planning, Economic Development and Environment Committee
<b>IN</b>	City Infrastructure Committee
<b>LI</b>	City Lifestyle Committee
<b>GO</b>	City Governance Committee
<b>PR</b>	Procurement and Appropriations Special Committee
<b>CN</b>	Ordinary Council
<b>SP</b>	Special Council

Councillor	Number of Meetings Attended						
	PL	IN	LI	GO	PR	CN	SP
<b>Total number of meetings</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>1</b>	<b>12</b>	<b>2</b>
Mayor Darren Power	<b>10</b>	<b>10</b>	<b>9</b>	<b>9</b>	<b>0</b>	<b>12</b>	<b>2</b>
Cr Lisa Bradley	<b>9</b>	<b>9</b>	<b>9</b>	<b>8</b>	<b>1</b>	<b>8</b>	<b>1</b>
Cr Teresa Lane	<b>11</b>	<b>11</b>	<b>11</b>	<b>11</b>	<b>0</b>	<b>10</b>	<b>2</b>
Cr Mindy Russell	<b>10</b>	<b>10</b>	<b>10</b>	<b>11</b>	<b>1</b>	<b>12</b>	<b>2</b>
Cr Laurie Koranski	<b>12</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>0</b>	<b>12</b>	<b>2</b>
Cr Jon Raven	<b>11</b>	<b>11</b>	<b>10</b>	<b>12</b>	<b>0</b>	<b>12</b>	<b>2</b>
Cr Tony Hall	<b>10</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>0</b>	<b>12</b>	<b>2</b>
Cr Tim Frazer	<b>12</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>1</b>	<b>12</b>	<b>2</b>
Cr Jacob Heremaia	<b>10</b>	<b>10</b>	<b>10</b>	<b>10</b>	<b>1</b>	<b>12</b>	<b>2</b>
Cr Scott Bannan	<b>10</b>	<b>11</b>	<b>11</b>	<b>9</b>	<b>1</b>	<b>11</b>	<b>1</b>
Cr Miriam Stemp	<b>12</b>	<b>12</b>	<b>12</b>	<b>12</b>	<b>1</b>	<b>12</b>	<b>2</b>
Cr Natalie Willcocks	<b>11</b>	<b>10</b>	<b>11</b>	<b>10</b>	<b>1</b>	<b>11</b>	<b>2</b>
Cr Karen Murphy	<b>11</b>	<b>11</b>	<b>10</b>	<b>11</b>	<b>0</b>	<b>12</b>	<b>2</b>

## Councillor Advisors

On 28 October 2020, Council resolved to allow the Mayor and Councillors to appoint one councillor advisor each in accordance with section 197A of the *Local Government Act 2009* and Schedule 4A of the *Local Government Regulation 2012*.

Councillors are responsible for the day-to-day management of councillor advisors including probation, regular performance appraisals and undertaking performance management processes as required. Councillors are required to provide all records with respect to employment, performance and conduct for councillor advisors to the Chief Executive Officer.

The total remuneration paid to all councillor advisors was \$1,144,537.14.

The number of councillor advisors appointed per councillor is:

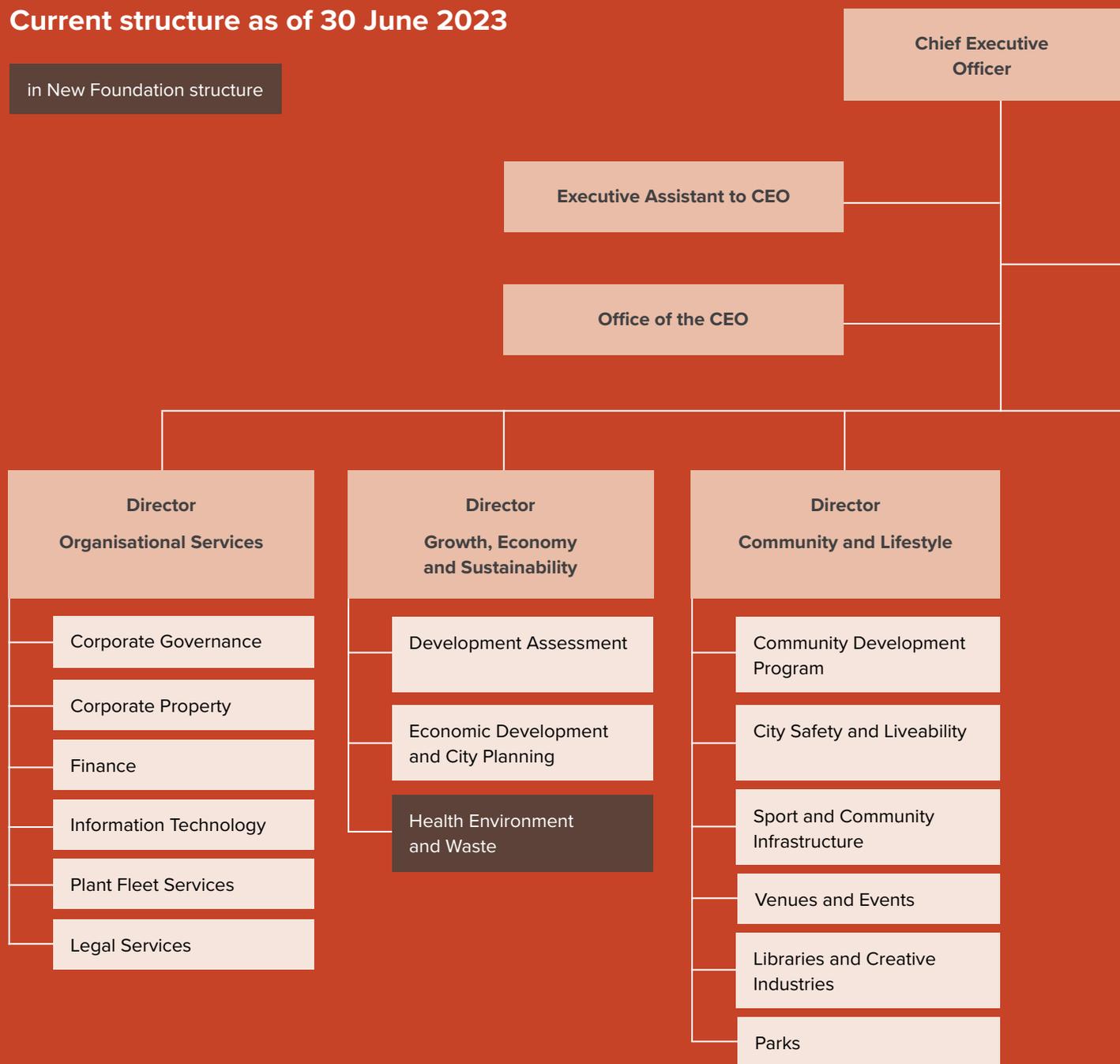
Councillor	Number of Councillor Advisors
Mayor Darren Power	1
Cr Lisa Bradley	1
Cr Teresa Lane	1
Cr Mindy Russell	1
Cr Laurie Koranski	1
Cr Jon Raven	1
Cr Tony Hall	1
Cr Tim Frazer	1
Cr Jacob Heremaia	1
Cr Scott Bannan	1
Cr Miriam Stemp	1
Cr Natalie Willcocks	1
Cr Karen Murphy	1

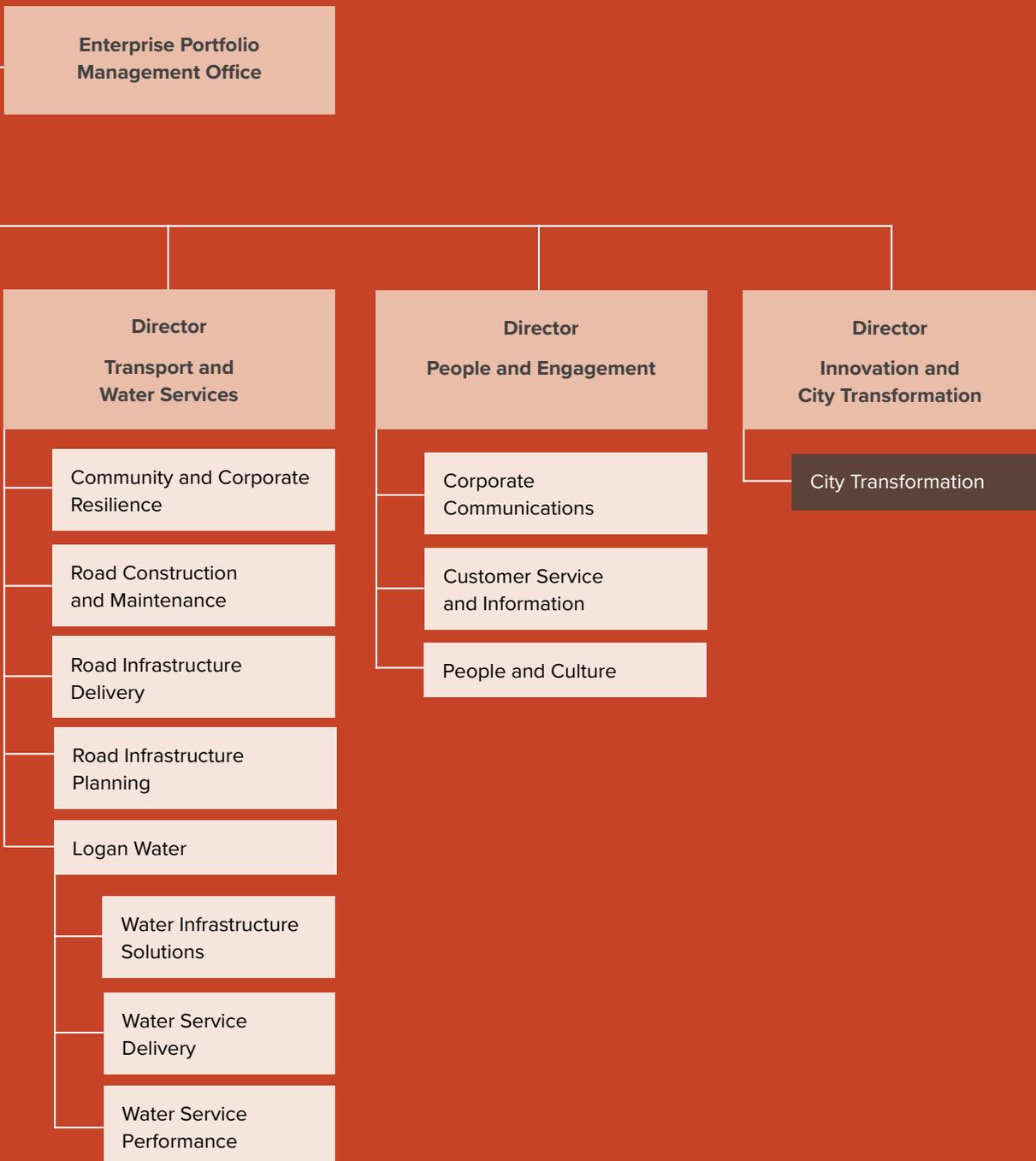
# 2022/23 Organisational Structure

Council has lawmaking and executive statutory roles under the *Local Government Act 2009*. It is responsible for making and enforcing laws and adopting and implementing policy and regulation to ensure the effective management of the city. Councillors do not have the authority to make Council decisions in an individual capacity. The chart below shows our organisational structure as at 30 June 2023.

## Current structure as of 30 June 2023

in New Foundation structure





<sup>1</sup> The Advocacy Program is a special function that sits within the Office of the Innovation and City Transformation Directorate.



Aerial view of Logan Central, looking north

# Executive Leadership Team

Logan City Council's executive team is known as the Executive Leadership Team (ELT). It is made up of the CEO and 6 Directors. The ELT is responsible for overseeing the performance of the organisation and for delivering the outcomes expected by Council (as expressed in our Corporate Plan and annual Operational Plan). The ELT meets weekly and on other occasions as required.



**Darren Scott**

## CEO

**Joined Council January 2022**

Darren joined Council after many years in leadership roles in the private, Queensland Government, and local government sectors. He brings a wealth of knowledge and experience, with a collaborative approach focused on tangible outcomes.

### Qualifications:

- Bachelor of Civil Engineering
- Master of Business Administration
- Graduate Diploma in Applied Corporate Governance

Darren has a passion for local government and believes it has the greatest capacity of all levels of government to deliver significant and meaningful impact for communities.





### Silvio Trinca

#### Director – Roads and Water Joined Council in 2008

Silvio brings more than 25 years of executive experience in local government, in both Queensland and Western Australia. He has wide-ranging capability across a breadth of performance-driven leadership roles.

##### Qualifications:

- Bachelor of Engineering
- Graduate Diploma in Business

Silvio is a Member of the Institution of Engineers Australia and is a Fellow of the Institute of Public Works Engineering Australia. He is also a graduate member of the Australian Institute of Company Directors.



### Brad White

#### Director – Community and Lifestyle Joined Council in 2001

Brad was appointed as the Community and Lifestyle Director in 2022 after more than 10 years in diverse senior leadership roles and more than 20 years' experience in local government. Having worked in both public and private sectors overseeing large scale capital infrastructure programs, Brad is passionate about the design and delivery of projects and programs that help create strong communities.

With experience and involvement in parks, public infrastructure, roads, fleet management and waste services, Brad brings extensive technical knowledge to the organisation. He is committed to a customer-centric focus, with an emphasis on providing the Logan community with excellent programs and infrastructure outcomes.

##### Qualifications:

- Bachelor of Civil Engineering
- Diploma in Project Management

Brad is a Member of the Institute of Public Works Engineering Australia.



### Dr Scott Bourke

#### Director – Innovation and City Transformation Joined Council in 2019

Scott has more than 25 years' experience in corporate law, investment banking, government and corporate innovation. He is also the co-founder of start-ups in the mobile telematics, edutainment and media fields.

##### Qualifications:

- Doctorate in Business Administration (Innovation, Strategy and Organisational Behaviour)
- Masters in Applied Science
- Bachelor of Commerce, Business Finance
- Bachelor of Laws

Scott is a graduate member of the Australian Institute of Company Directors.



### David Hansen

#### Director – Growth, Economy and Sustainability Joined Council in 2015

David joined Council as Development Assessment Manager. Prior to this, he worked for 18 years as a town planner in the private sector, where he consulted throughout Queensland for a range of private and public sector clients on a diverse portfolio of projects.

#### Qualifications:

- Bachelor of Regional and Town Planning

David is a Registered Planner and Fellow of the Planning Institute of Australia and a graduate member of the Australian Institute of Company Directors.



### Robert Strachan

#### Director – Organisational Services Joined Council in 2013

Robert joined Council as Finance Manager after a 20-year career in the Queensland Government.

The last 6 of those were as the Director for Finance and Performance at the Metropolitan South Institute of TAFE. He has been the Director of Organisational Services since 2017.

#### Qualifications:

- Bachelor of Commerce
- Master of Business Administration

Robert is a Fellow of CPA Australia and a graduate member of the Australian Institute of Company Directors.



### Kim Bryan

#### Director – People and Engagement Joined Council in 2020

Kim was appointed as Council's inaugural People and Engagement Director in December 2022, after 2 years as Council's People and Culture Manager.

Kim has more than 25 years' experience in senior leadership and executive roles in local government, government-owned enterprises and private companies. Her experience spans infrastructure management, asset management, economic development, corporate communications, customer service, planning, human resources, safety, and governance. Kim is focused on delivering streamlined, coordinated and strategically focused services through the new People and Engagement directorate.

#### Qualifications:

- Bachelor of Arts (Public Relations)
- Master of Arts (Communications)
- Graduate Diploma in Change Management
- Graduate Certificate in Legal Studies
- Diploma of Work, Health and Safety
- Graduate member of the Australian Institute of Company Directors
- Chartered member Institute of Managers and Leaders
- Certified HR Professional – Australian HR Institute

## Senior management remuneration

Remuneration levels for Council executives take many factors into account, including work value, the complexity of jobs and external independent and market-related benchmarks.

This ensures remuneration levels for executives are appropriate and that Council is well-placed to retain and attract executives with the skills necessary to help deliver value for money services to the community.

Executive staff members (the Chief Executive Officer and Directors) are engaged under fixed-term, performance-based contracts.

The following remuneration was payable for senior management positions during the year:

Remuneration band	Number of senior management employees
\$500,000 – \$600,000	1
\$400,000 – \$500,000	1
\$300,000 – \$400,000	3
\$200,000 – \$300,000	2
<b>Total</b>	<b>\$2,593,782.84</b>

These remuneration levels include a cash-base salary but do not include allowances, minor non-monetary benefits (for example professional memberships) or superannuation.



## Corporate Governance Framework

We have a series of governance plans, strategies, policies and procedures. They reflect Council's compliance with our legislative obligations and provide assurance to all our stakeholders. Together, they form our Corporate Governance Framework.

### What is good governance?

Good governance benefits everyone in the City of Logan: Councillors, Council employees and our community. It ensures accountability, consistency and transparency. It also supports compliance with legislative and ethical obligations. Overall, good governance leads to improved performance by Council and better outcomes for the community.

To deliver these benefits, there needs to be clear understanding of governance roles and accountabilities. Council's Corporate Governance Framework sets out the roles of Councillors and employees. It allows them to carry out their duties with integrity.

The framework, originally adopted by Council in October 2020, aligns with the principles set out by the *Local Government Act 2009*:

- transparent and effective processes, and decision-making in the public interest
- sustainable development and management of assets and infrastructure, and delivery of effective services
- democratic representation, social inclusion and meaningful community engagement
- good governance of, and by, local government
- ethical and legal behaviour of councillors and local government employees.

The principles ensure the system of local government at Logan City Council is:

- accountable
- effective
- efficient
- sustainable.

They also govern the way:

- anyone with responsibility under the *Local Government Act 2009* performs that responsibility (including Councillors, the CEO and employees)
- any action is taken under the *Local Government Act 2009*. All actions must be consistent with the local government principles and must provide results that are consistent with those principles.



Pipe laying, Jimboomba

# Internal audit, risk management and compliance

## Internal audit

In accordance with the *Local Government Act 2009*, Council has established an efficient and effective internal audit function and an audit committee.

### Audit and Risk Committee

Council's Audit and Risk Committee is an advisory committee which monitors and reviews the integrity of Council's financial documents, the internal audit function and the effectiveness and objectivity of Council's internal auditors. This committee has a charter that sets out the objective, role, authority, membership, tenure, reporting and other requirements for its continued operation. Council's Audit and Risk Committee has 6 voting members, 4 of which are external independent representatives and 2 are Councillors.

As of 30 June 2023, the Audit and Risk Committee members are:

- Dan Hunt (Chair)
- Denise Dawson (Deputy Chair)
- John Halliday
- Brett de Chastel
- Cr Natalie Willcocks
- Cr Karen Murphy.

A number of non-voting invitees may also attend committee meetings as observers. These attendees consist of appropriate Council employees and external representatives and include:

- Chief Executive Officer
- Director of Organisational Services
- Corporate Governance Manager
- Finance Manager
- Administration Manager
- Governance, Risk and Compliance Program Leader
- Internal Audit Coordinator
- representatives from both internal and external audit providers
- representative of the Queensland Audit Office.

Other employees of Council may be invited to committee meetings as required. The committee reports to Council through the City Governance Committee.

## Internal audit function

The internal audit function is delivered through a co-sourced arrangement, with Council collaborating with an internal audit service provider to deliver the endorsed annual internal audit plan. The objectivity of the internal audit function and its effectiveness is subject to monitoring and review by the Audit and Risk Committee.

### Internal audit achievements

Council's Internal Audit function provides independent and objective assurance over key Council activities. Over the past 12 months, Internal Audit has progressed the delivery of a number of reviews which have resulted in improvements to control effectiveness and procedural efficiencies. These reviews have included:

- Council's Owned and Operated Business Enterprises
- Workplace Health and Safety – Emergency/Incident Preparedness
- Supplier Due Diligence and Supply Risk Mitigation
- Program and Project Management – Roads Capital Assets
- Information Technology – Management of Council's Breadth of Applications
- Financial Internal Controls Self-Assessment Assistance
- Transformation Assurance – End-to-end Business Processes Assurance and Program Governance
- Transformation Assurance – Digital Transformation

Overall, reviews completed during the year, have highlighted several effective controls, with recommendations made to further enhance respective governance, risk management and control processes.

Management accepted these recommendations and agreed actions are being implemented to remediate identified control gaps and improve processes.

These agreed actions are reported to the Audit and Risk Committee and tracked to completion.

### Responsibility for corrective action

Responsibility for implementing resultant actions from internal audit recommendations ultimately rests with the management responsible for the activity or process where a recommendation has been determined.

## Risk management and compliance

Council recognises that a degree of risk is expected to be present in all its operations and activities. We also understand the importance of managing risks within an appropriate level. Council aims to maintain compliance with all relevant statutory requirements.

Our Compliance and Risk Management Framework promotes our approach to risk management and compliance across the organisation, aligning to:

- the international standard ISO 31000:2018 Risk Management
- international standard ISO 37301:2021 Compliance Management Systems.

Our framework ensures:

- risks are identified, assessed and treated at an acceptable level. The framework details how risk management should be implemented across Council. It includes tools and templates to guide staff through the risk assessment process
- an effective, organisation-wide compliance management system that demonstrates our commitment to:
  - compliance with laws
  - legislative requirements
  - industry codes and practice
  - set standards for good governance and practice.

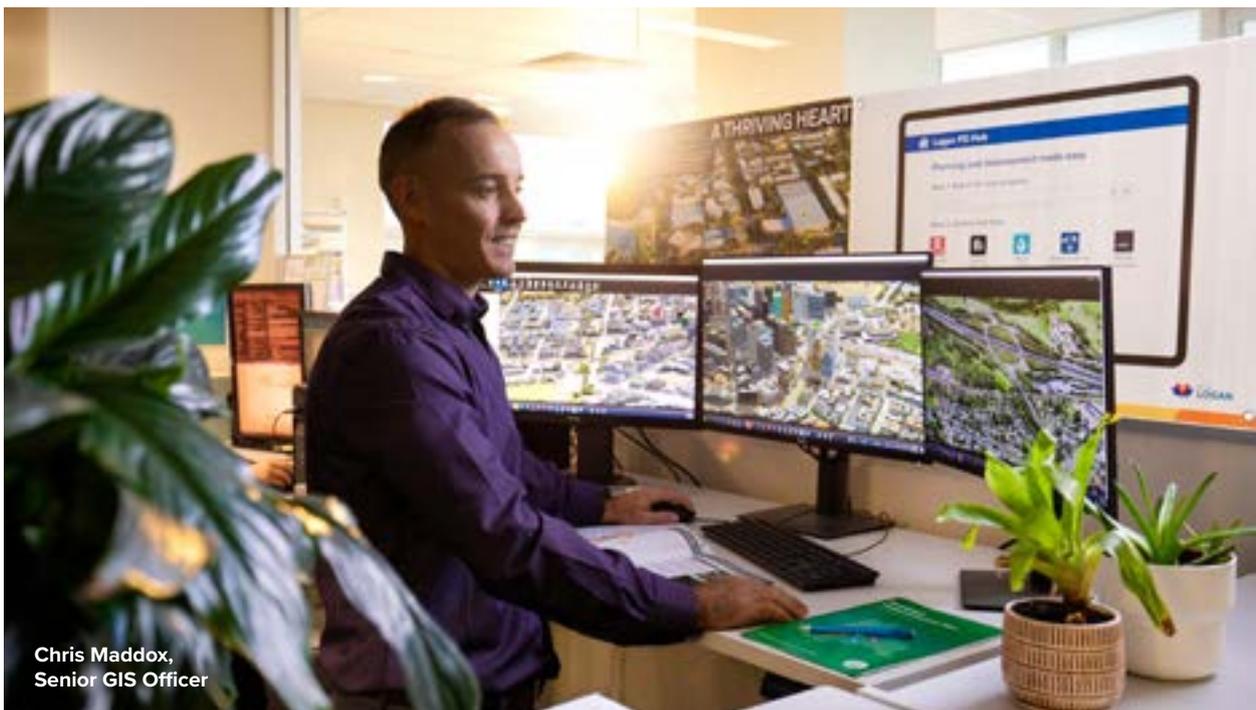
## Business continuity planning

The aim of business continuity is to promptly restore normal operations after a disruption or crisis has been declared by the Crisis Management Team. Risks to service continuity are identified, and effective preventive and recovery strategies are developed and maintained.

This planning involves developing a practical plan for how we prepare for and continue operating after a disruption or crisis disrupts our daily business operations. Council's 8 plans, which includes the Master Plan, the Office of the CEO Recovery Plan and 6 Directorate Recovery Plans, assist staff in:

- preparing for a disruption/crisis
- managing a disruption/crisis
- recovering critical business functions
- resuming normal business operations.

Under New Foundations, business continuity planning transitioned to the Community and Corporate Resilience Program. The Business Continuity Framework, strategies, management directive, plans and processes are currently undergoing review. Additionally, the information collected from the audit of Council's Business Continuity Framework is being incorporated into these documents. Lessons identified from the cyber security scenario desktop in 2022 have been documented to facilitate ongoing continuous improvement. Further training has been scheduled for the Crisis Management Team in late 2023.



Chris Maddox,  
Senior GIS Officer

# Working at Logan City Council

## Staff health, safety and wellbeing

Council manages workplace health and safety risks through our Work Health and Safety Management System (WHSMS). The system follows:

- the principles and framework of ISO45001 Occupational Health and Safety Management Systems
- the requirements of the national self-insurer OHS management system audit tool.

## Our People Plan

Our People Plan takes account of the priorities and vision of our Council. It details how we will build and maintain the capability of our people so that they are able to contribute to the bold and aspirational goals and objectives in our corporate plan.

In 2022/23, Council signed off on a revamped People Plan 2022–2026. It aligns our people objectives with the Corporate Plan 2021–2026. Key projects and activities:

- **Culture and engagement:** Closing out previous action plans and committing to enhanced ways of communicating progress.
- **Leadership:** Rolling out an updated set of leadership capabilities. These ensure all staff understand core behavioural capabilities required to successfully perform in a role.
- **Employee value:** Understanding what is of value to our employees. This includes ensuring staff are aware of the benefits they can access. This is part of our attraction and retention strategy (employee value proposition).
- **Performance management:** Collecting information from employees on what's working and not working in managing performance. We have already developed a prototype for a new way forward.
- **Workforce planning:** Reviewing our current workforce profile to enable strategic workforce planning.
- **People data:** Undertaking a large data cleanse to improve how we manage people data. This will improve data accuracy and increase system efficiencies.



Garry Brown, Welder/Sheet Metal Worker

## Trainees and apprentices

In 2023, Council welcomed 22 trainees and apprentices. The candidates reflect the rich diversity, ethnicity and disability groups across Logan. The program is not only building our city's future skilled workforce, but also encouraging them to aspire to a prosperous future.

We rolled out a pilot program to directly hire apprentices and trainees rather than using third-party training organisations. BUSY Sisters mentors also provided support for female trade trainees and apprentices.

## Leadership programs

The Leadership Exploration and Acceleration Program (LEAP) was delivered to all senior Council leaders. This included executives, managers, and program leaders. We also continued to deliver the Leadership Development Program and Council's Women's Leadership Circle. The Circle is a safe, confidential space for women in a program leader, manager and director role at Council. Women come together to connect and network with peers, seek support and learn.

## Learning@Logan hub

We launched a central hub of learning on our intranet, The Buzz, for all Council staff. Learning@Logan makes it easier to find courses and training offered across the organisation. Courses are available to all staff at no cost to branches. This provides access to around 40 self-paced online courses and nearly 60 training courses and workshops. The platform also provides connections to Council's Study Assistance (Professional Development Initiative) and other training programs.

## Blinkist app

In 2022, we offered the Blinkist app to staff as a pilot. Blinkist provides access to more than 5,000 best-selling books across 27 categories. These are delivered in 15-minute written and audio book summaries, called 'blinks'. The pilot is a partnership with Logan-based edu-tech company Go-1. It is part of the employee value Council provides for its staff.

## Domestic and family violence prevention

We continued to expand our support for staff affected by domestic and family violence in 2022/23.

We introduced:

- bystander training for leaders, including tools to deal with problematic behaviours in the workplace or the community
- a one-hour video for all staff to view online.
- We are committed to the safety, protection and wellbeing of all employees. We ensure those who are affected by domestic and family violence are supported and treated with respect and dignity.

## Workplace health and safety

### TapRoof Investigation Methodology

We trialled the TapRoof process in 2022/23. It systematically finds and fixes the root causes of safety issues, audits, and major incidents. The system analyses data and takes action to stop repeat incidents or significantly reduce their consequences. We have now adapted this system.

### Corporate Health Safety and Wellbeing Committee

The enterprise-wide Health, Safety and Wellbeing Committee was formed in late 2022. The new group comprises health and safety representatives (elected by staff) directors and branch managers. The Health, Safety and Wellbeing Committee provides a consultative forum for management and worker representatives. It meets regularly and works cooperatively to address health, safety and wellbeing matters.



Jerry Calaguas, Fitter

## Our Safety Culture Action Plan

The Safety Culture Action Plan continued to focus on improving the leadership capabilities across the organisation for Health, Safety and Wellbeing. There was a strong emphasis on developing the organisation's capabilities for:

- incident investigation
- root cause analysis
- corrective action effectiveness.

A number of senior leaders and Workplace Health and Safety representatives completed investigations on all notifiable incidents.

We further reduced lost-time incidents and the number of days to return to work. This can be attributed to a further increase in the number of near hits and hazards being identified and effective corrective actions taken.

The Health, Safety and Wellbeing Management System has been continually improved, with work continuing to align to ISO 45001. Digital solutions for improving accessibility, mobility and ease of use have been successfully piloted in a number of operations. Planning is underway to adopt these solutions organisation-wide.

Dean Watson-Mudford,  
Customs Meter Management Officer



# Snapshot of our people

## Years of service

Years of service	Number of staff	Percentage of staff
Less than a year	125	6.9%
One to 4 years	572	31.7%
5 to 9 years	376	20.8%
10 to 14 years	410	22.7%
15 to 19 years	171	9.5%
20 to 24 years	76	4.2%
25 to 29 years	37	2.0%
30 years or more	39	2.2%
<b>Total</b>	<b>1806</b>	<b>100%</b>

## Employee types

Employee type	Number of staff	Percentage of staff
Full-time	1382	76.5%
Part-time	122	6.8%
Temporary	99	5.5%
Casual	203	11.2%
<b>Total</b>	<b>1806</b>	<b>100%</b>

## Other employee types

Employee type	Number of people	Percentage of staff
Agency staff	98	34.4%
Water partnership	143	50.2%
Trainees	31	10.9%
Councillors	13	4.5%
<b>Total</b>	<b>285</b>	<b>100%</b>

## Gender comparison

Gender	Number of staff	Percentage of staff
Female	895	49.5%
Male	910	50.4%
Non-binary	1	0.1%
<b>Total</b>	<b>1809</b>	<b>100%</b>

## Staff age profiles

Age range	Number of staff	Percentage of staff
15 to 19	4	0.2%
20 to 24	114	6.3%
25 to 29	184	10.2%
30 to 34	191	10.6%
35 to 39	203	11.2%
40 to 44	256	14.2%
45 to 49	221	12.2%
50 to 54	231	12.8%
55 to 59	208	11.5%
60 to 64	141	7.8%
Over 65	53	3.0%
<b>Total</b>	<b>1806</b>	<b>100%</b>

## Grants received

Each year, Council seeks funding from other levels of government to support significant community projects.

Project	Amount	Fund	Funding body
Springwood Park Master Plan, Springwood	\$500,000	2021–24 South East Queensland Community Stimulus Program	Queensland Government
Lavelle Lagoon Master Plan, Greenbank	\$350,000	Local Roads and Community Infrastructure Program	Australian Government
Eridani Park, Kingston	\$1,299,260,000	Local Roads and Community Infrastructure Program	Australian Government
Acacia Park, Browns Plains	\$375,000	Local Roads and Community Infrastructure Program	Australian Government



Community art classes at Logan Art Gallery

## Grants to community

Each year, we provide grants to the community to support local residents, groups and businesses delivering projects that help make the City of Logan a great place to live.

Grants to community organisations	Amount (\$)
Community Benefit Fund (CBF): <ul style="list-style-type: none"> <li>Councillor discretionary divisional funding</li> </ul>	<b>\$194,411</b>
Community Development Funding (CDF): <ul style="list-style-type: none"> <li>Community Project Grants (CPG)</li> <li>Community Response Grants (CRG)</li> </ul>	<b>\$211,259.73</b>
Community Events Funding Program: <ul style="list-style-type: none"> <li>Small Event Grant</li> <li>Event Sponsorship</li> </ul>	<b>\$402,541.00</b>
Regional Arts Development Fund (RADF): <ul style="list-style-type: none"> <li>Skills development</li> <li>Cultural tourism/creative projects</li> <li>Regional partnerships</li> <li>Strategic initiatives</li> </ul>	<b>\$90,483.00</b>
Sport and Recreation Funding: <ul style="list-style-type: none"> <li>Active People Travel Assistance</li> <li>Active People Club equipment</li> <li>Active Spaces Facility maintenance</li> <li>Grant Writer Program</li> </ul>	<b>\$226,720.70</b>
EnviroGrants: <ul style="list-style-type: none"> <li>Environmental Partnerships and Capacity Building</li> <li>On-ground Ecosystem Restoration</li> <li>Environmental Surveys and Research</li> <li>Environmental Education</li> <li>Individual Wildlife Carer Support</li> </ul>	<b>\$198,997.88</b>
Investment Attraction Incentives Fund (IAIF)	<b>\$451,150.00</b>
Façade Improvement Program (trial grant program)	<b>\$46,667</b>
Catapult Grants (trial grant program)	<b>\$30,000.00</b>
Small Business Recovery and Reinvestment Fund (developed in response to the February 2022 flood event)	<b>\$5,000.00</b>
<b>Discretionary funds</b>	
Total amount budgeted for the financial year as the local government's discretionary funds	<b>\$197,723.89</b>
The prescribed amount for the local government for the financial year	<b>\$197,723.89</b>
The total amount of discretionary funds budgeted for the financial year for Councillors to allocate for capital works of the local government that are for community purpose	<b>\$0.00</b>
The total amount of discretionary funds budgeted for the financial year for Councillors to allocate for other community purposes	<b>\$197,723.89</b>

## Awards received in 2022/23

Award	Presenting body	Category	Recipient/project
Awards for Excellence	Local Government Managers Association	Teamwork (Winner)	Delegations Review Project
		Community Shaping (Finalist)	Logan Eco Forum and Eco Survey Project
		Collaboration (Finalist)	Swim Logan Project
Awards for Excellence in Local Government Communications	Local Government Association of Queensland	Best Use of Video	Now I Can Swim video
World Green City Awards	International Association of Horticultural Producers	Living Green for Water (Highly Commended)	Creating a Green City
Queensland Music Awards	QMusic	Accessible Venue of the Year	Kingston Butter Factory Cultural Precinct
OzWater'23 National Awards	OzWater	Infrastructure Project Innovation (Metro)	Biosolids Gasification Project



Swim Logan Project participants, Thereze Miburo and children Kevin, Evin, Eddy and Freddy

## Highlights

### Local Government Managers Association 2023 Awards for Excellence

- **Delegations Review Project** (winner: Teamwork). This has made information easier to find and understand.
- **Logan Eco Forum and Eco Survey Project** (finalist: Community Shaping category). This project seeks community input into how Council can better protect, enhance and celebrate nature.
- **Swim Logan Project** (finalist: Collaboration). This project taught 1,979 refugees, migrants and First Nations' residents in the City of Logan to swim. Thirteen participants are now upskilled as swim instructors or lifeguards.

### Creating a Green City

Our green initiatives were recognised at the World Green City Awards 2022. Our 'Creating a Green City' nomination was a finalist in the Living Green for Water category. It was highly commended and showcased Council's leadership in increasing the green canopy in one of the fastest growing cities in Australia. We were also recognised for growing environmental conservation partnerships with landowners across the city. Competition included entries from Paris, Montreal, Sao Paulo and Mexico City. The awards were presented in South Korea.

### Kingston Butter Factory accessibility

The Kingston Butter Factory Cultural Precinct was named Queensland's inaugural 'Accessible Venue of the Year' at the 2023 Queensland Music Awards. It was judged by a panel of industry experts, including representatives from the disability sector and people with lived experience.

Precinct features include:

- disability parking in the main carpark, with flat access to and around the precinct
- a hush room providing a soundproof area with direct viewing to the Butterbox Theatre
- a 'changing places' facility in the foyer of the ground floor, which includes larger-than-standard accessing toilets, an adult-sized changing table, ceiling hoist, a peninsular toilet, privacy screen and additional circulation space
- an accessible route to and from Kingston Railway Station.

### Multilingual water safety message

Our Now I Can Swim video won the Best Use of Video category at the Local Government Association of Queensland's Awards for Excellence in Local Government Communications. The video was part of the broader Swim Logan Project, which encourages refugees, migrants and First Nations' residents to participate in free swimming activities. The video featured 7 languages: Burmese, Mandarin, Swahili, Arabic, Dari, Somali and English. Captions were in English and were checked by bi-lingual participants to ensure they were accurate and colloquial.

### Biosolids gasification

Our innovative biosolids gasification project at Loganholme was named Australia's premier Infrastructure Project Innovation (Metro) at the Ozwater'23 national awards. The facility, the first of its kind in Australia, converts human waste into environmentally friendly biochar. The awards are part of the annual Ozwater conference and exhibition, which is the largest water industry event in the southern hemisphere. The facility won a number of other awards during the year:

- Australian Water Association – QLD Water Awards – Project Innovation Award
- Australian Water Association – QLD Water Awards – Infrastructure Project Innovation Award (Metro)
- International Water Association (IWA)'s World Water Congress and Exhibition, Copenhagen – Bronze award for Project Innovation (Breakthroughs in Research and Development)
- 2022 Project of the Year at the Engineers Australia Excellence Awards, Queensland
- Public Works Engineering Australasia (IPWEA) Innovation and Sustainability in Water Award



Biosolids gasification project

# Section 3

## Performance reporting

This section explains how we manage our reporting within the organisation and introduces the 6 directorates of services we provide for the community. This section also:

- outlines our performance in delivering key projects for the city, which are defined in our 2022/23 Operational Plan
- highlights our financial performance for the year in a Community Financial Report
- highlights how we performed in being a sustainable organisation.

# Our framework

Our Strategic Planning and Performance Management Framework sets the context for our reporting requirements.

It comprises:

- a set of linked planning and performance documents
- a process detailing document creation and review
- an explanation of the focus for each document
- an explanation of how each document influences others in the set.

It integrates the performance management process, so that progress against our plans is measured, tracked and reported to the right audiences and at the right times.

The framework is how we deliver corporate governance through open and transparent practices. This ensures we exceed the governance standards in the national frameworks for:

- financial sustainability
- asset management
- financial planning
- reporting.

These are as adopted by the Local Government and Planning Ministers' Council in 2007.

## Implementation of the framework

Strategic planning provides clear direction and effective planning. It ensures our city remains sustainable for current and future generations. Its development enables key stakeholders to have a say on elements that impact them.

The Corporate Plan 2021–2026 is the city's key strategic plan. It came into effect on 1 July 2021. It translates the needs, expectations and priorities of our communities into a long-term city vision.

The diagram on the following page represents Council's strategic planning and performance management framework. It also shows where the Corporate Plan fits within that framework. It demonstrates the strategic alignment between:

- branch business plans
- operational priorities
- corporate plan priorities
- the long-term vision for the city.



Grant Storey, Public Lighting Coordinator

# Strategic Planning and Performance Management Framework



### Community Visioning:

Understand community needs and wishes balanced with mandatory legislation

(e.g. State Government planning)



### Long term planning and strategy development



### Corporate Plan development and priority setting



### Operational planning and budgeting

**Respond to vision when carrying out long term planning activities  
(establish strategic objectives)**

**Land use planning**

Looks at the city's growth patterns and sets direction on land uses and infrastructure requirements.

**Long term financial planning**

Identifies options to sustainably fund infrastructure and services.

**Long term asset management planning**

Identifies how Council will sustainably manage its assets (new, maintain or replace).

**Corporate governance**

Considers the people, processes and systems needed to deliver infrastructure and services.

**Develop strategies to achieve the objectives of long term plans  
(establish outcomes)**

**Strategies cover QBL Framework:**

- Social
- Economic
- Environmental
- Governance

**Can be different types:**

- Strategy plans
- Master plans
- Policy

**Includes key elements:**

- Priorities and goals
- Measurable outcomes
- Financial estimates
- Responsibility

10–20 years

5–10 years

**Develop Corporate Plan  
(sets the strategic direction and priority areas to focus on)**

**Strategic direction:**

- Clarifies what the focus will be for the period of the corporate plan
- Aligns to the longer term vision for the city

**Priority areas:**

- Consider all current strategies and determine what priorities and outcomes best align to the strategic direction
- Identify any gaps (new policy, strategies to be developed)

**Supporting information:**

- Measurable outcomes
- Responsible areas
- Timeframe

5 years  
(performance reporting: annual report)

**Determine focus for the year ahead  
(endorse key projects and service delivery improvements)**

**Considerations:**

- Council performance results
- Community feedback
- Economic conditions

**Process:**

- Planning workshop
- Set priority activities
- Business plans developed
- Operational plan and budget developed

**Key deliverables:**

- Operational plan – details key activities supporting the corporate plan
- Budget – details funding to support delivering of activities

Annual  
(performance reporting: dashboard report)

## The Operational Plan and budget

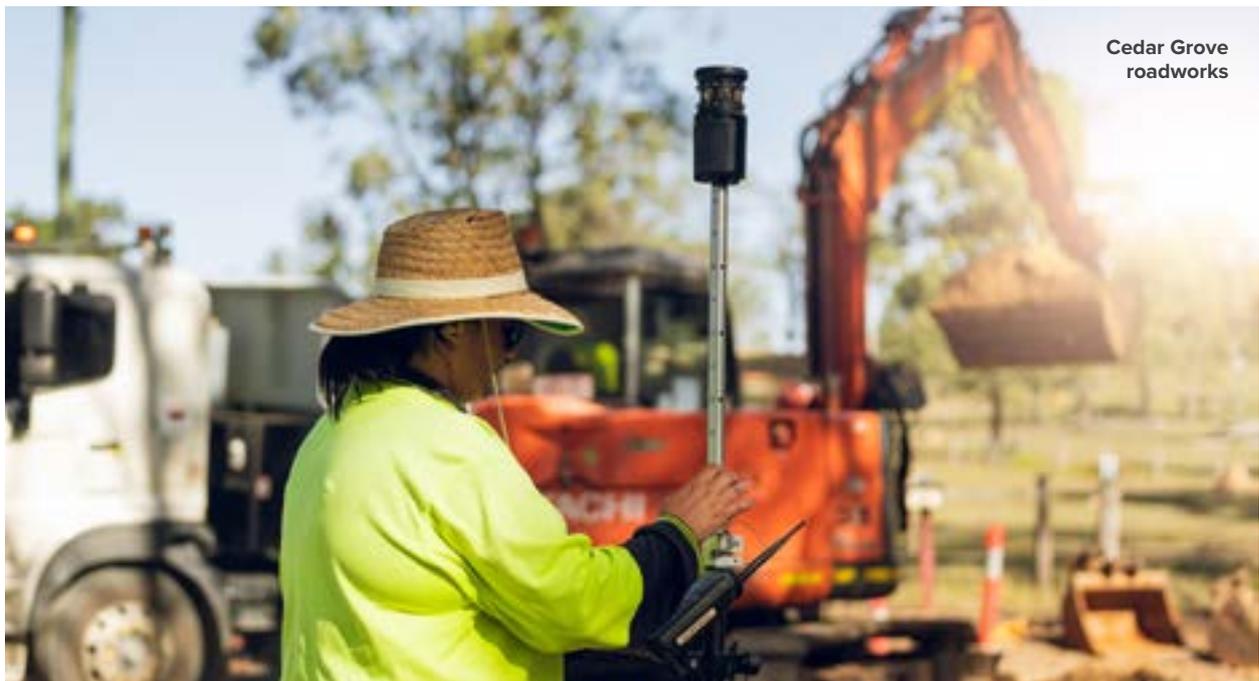
We identify our significant work commitments every year. Our Operational Plan includes key projects that relate to Corporate Plan priorities. The annual budget is then developed, based on the agreed priority areas. Once adopted, the Operational Plan becomes an accountability document. Council branches report against it quarterly to Council and the community.

### Our planning and reporting cycle

Monthly reports:

- branch reports
- corporate financial reports

Month	Activity
July	<ul style="list-style-type: none"> <li>• Quarter 4 Operational Plan report (April–June of previous financial year)</li> </ul>
October	<ul style="list-style-type: none"> <li>• Quarter 1 Operational Plan report (July–September)</li> <li>• Budget review 1</li> <li>• Annual report</li> <li>• Commence annual branch business plan review</li> </ul>
January	<ul style="list-style-type: none"> <li>• Quarter 2 Operational Plan report (October–December)</li> </ul>
March	<ul style="list-style-type: none"> <li>• Budget review 2</li> <li>• Finalise annual branch business plan review</li> </ul>
April	<ul style="list-style-type: none"> <li>• Quarter 3 Operational Plan report (January–March)</li> </ul>
June	<ul style="list-style-type: none"> <li>• Operational Plan adoption (for next financial year)</li> <li>• Budget adoption (for next financial year)</li> </ul>



## Branch business plans

Each branch in Council is required to have approved business plans. This has a positive impact on our organisation. We review all branch business plans annually to ensure they align with emerging priorities. Business plans must have meaningful projects. This leads to ongoing improvement to the quality of planning and accountability.

Business plans are closely aligned with our higher-level Corporate Plan. In turn they provide clear direction to the annual Operational Plan and budget.



Branches work together to align with Council's Corporate Plan

# Community financial report

## Why does Council produce an annual report and general-purpose financial statements?

The *Local Government Act 2009* requires local governments to prepare financial accountability documents. These include general-purpose financial statements and an annual report.

The annual report must contain:

- general purpose financial statements
- current-year financial sustainability statement
- long-term financial sustainability statement
- Auditor-General’s audit reports about the general purpose financial statements
- current-year financial sustainability statement.

The Auditor-General’s reports are independent reports completed after the audit of the Council statements.

## What are general-purpose financial statements?

General purpose financial statements provide financial information in a way that is easy to read and understand. They must comply with Australian Accounting Standards and be audited by the Auditor-General.

## What is financial sustainability?

In local government terms, it means a council is in a strong financial position. In other words, it’s able to maintain its financial and infrastructure capital over the long-term<sup>5</sup>.

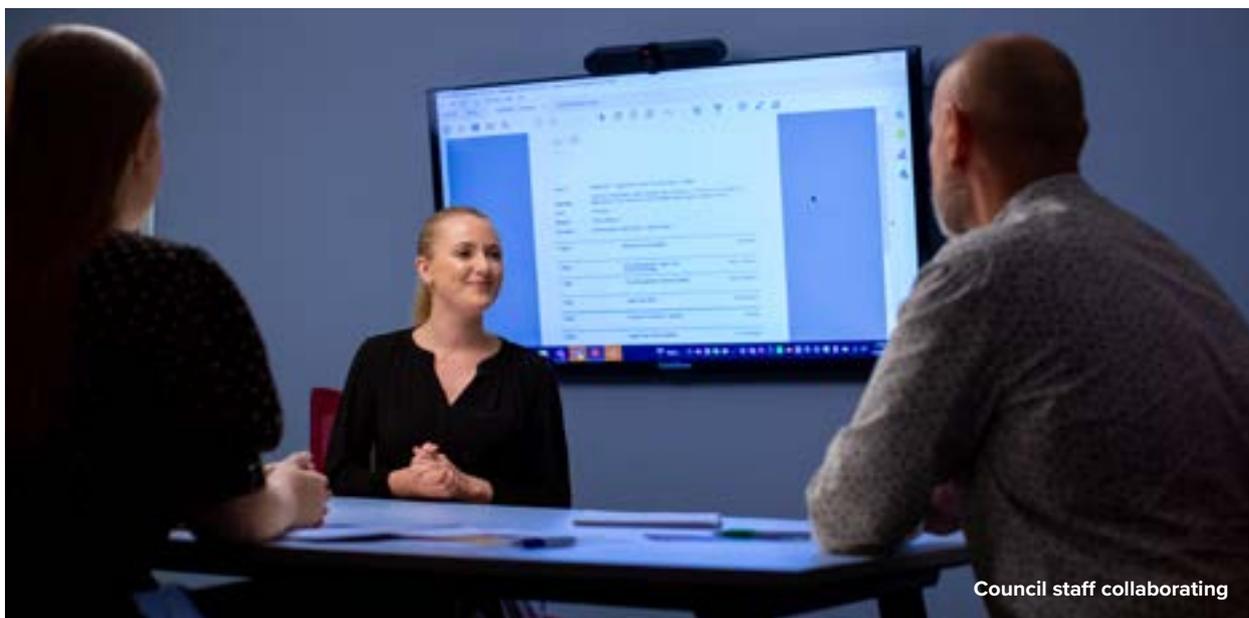
Under the *Local Government Regulation 2012* (the Regulation) councils must prepare current year and long-term financial sustainability statements. These must be published in an annual report.

The current year financial sustainability statement and explanations are also included in the community financial report (part of the annual report – see below). This statement provides evidence of our ability to continue operating. It shows we can provide an acceptable standard of service to the community now and in the longer term.

The Regulation<sup>6</sup> also requires local governments to report on 3 financial sustainability measures:

- asset sustainability ratio
- net financial liabilities ratio
- operating surplus ratio.

These ratios are also designed to show financial sustainability.



<sup>5</sup> *Local Government Act 2009* s104 (2)

<sup>6</sup> *Local Government Regulation 2012* s169 (5) and s178

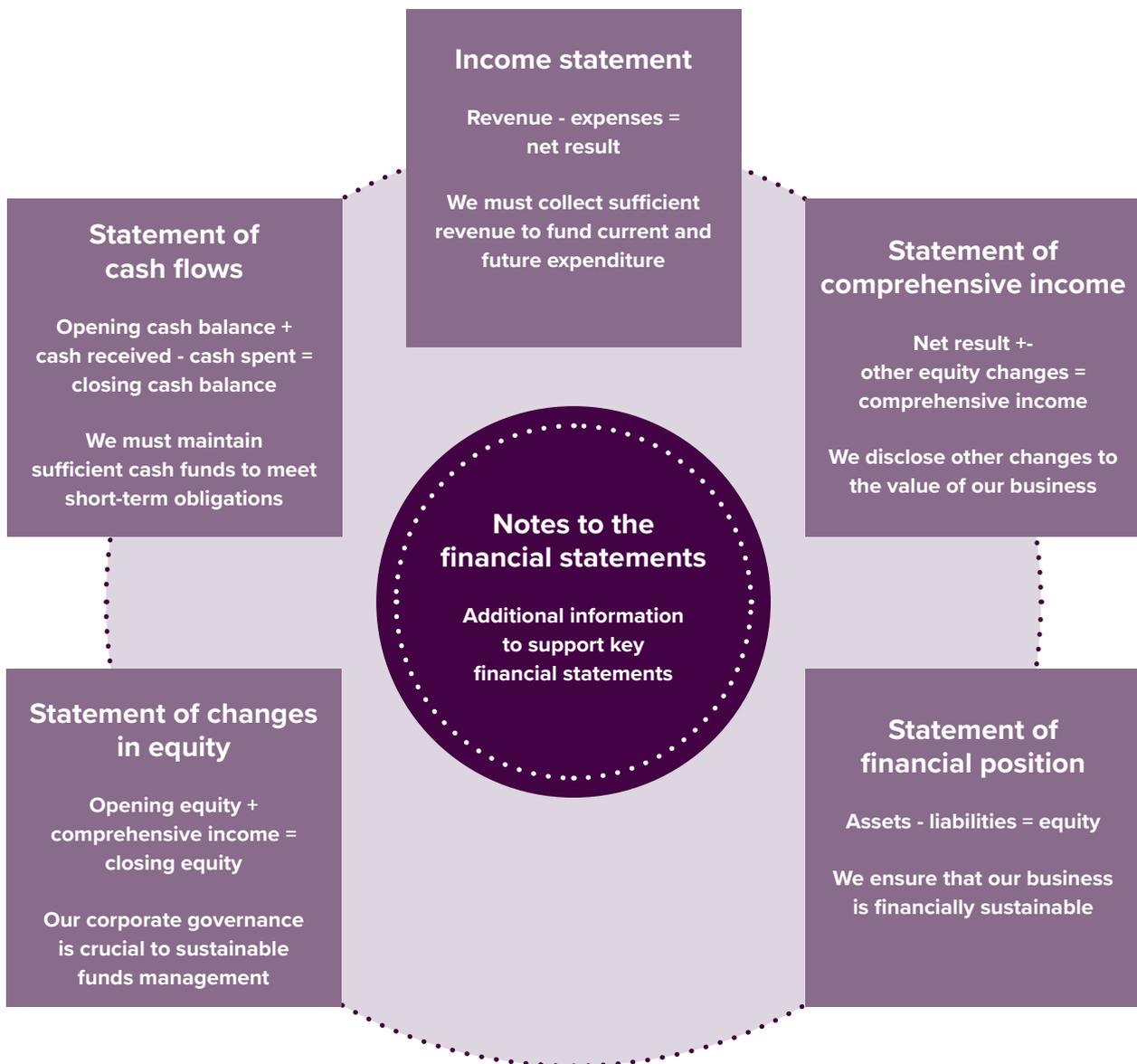
## What is a community financial report?

It can be difficult to interpret financial statements that are prepared in line with accounting standards. This community financial report provides a plain English explanation. It makes the information easier to understand by readers with no financial background.

This community financial report highlights key areas of performance and financial sustainability. It focuses on the 6 key elements of the financial statements. The links between each key element and brief explanations of the elements are provided below.

## What is in the financial statements?

Financial statements are formal records of our financial performance and financial standing. They consist of 6 key elements:





Planning for the future

## Financial performance highlights

This section of our community financial report summarises our 2022/23 financial results. It reflects Council's annual financial statements and sustainability report:

- **Operating surplus/ (loss)**
  - Council's operating performance resulted in an operating surplus of \$14.3m. There was a positive operating surplus ratio of 2.14 per cent against a target of between 0 per cent and 10 per cent.
- **Rates utilities**
  - Rates and utility revenue of \$468.797 million.
- **Grants and subsidies**
  - Grants and subsidies worth \$57.231 million were received from Queensland and Australian Government.
- **Community wealth**
  - Council's community wealth increased by \$455.86 million over the financial year due mainly to increases in asset values.
- **Assets**
  - Council managed \$7.400 billion of assets, including infrastructure.
- **Capital investment**
  - Capital investment for the 2022/23 financial year was \$318.6 million.
- **Debt**
  - Council debt increased by \$28.02 million.
  - Debt at year end is \$873 per capita, up from \$831 last year.
- **Asset sustainability**
  - Council's asset sustainability ratio was 106.13 per cent at year-end against a target ratio of more than 90 per cent. The 3-year average ratio is 78.32 per cent based on long-lived assets.
- **Net financial liabilities**
  - Council's net financial liabilities/ (assets) ratio was 2.35 per cent at year-end against a target ratio of less than 60 per cent.



## Key statements **1** Income statement

The income statement shows our net result for the financial year. It was calculated using the formula:

- **Total revenue - total expenses = net result**

This figure is then separated between **net recurrent revenue** (operating surplus) and **net capital revenue**. Net recurrent revenue shows the results of ongoing operations, while net capital revenue is the differential between funds received to finance capital expenditure and capital-related expenses during the year. Most capital revenue received during the year is set aside in reserves and used to build the infrastructure assets needed by the city.

**Net recurrent revenue** is the difference between recurring revenues and expenses (net recurrent revenue = recurrent revenue less recurrent expenses). Council tries to keep net recurrent revenue as either zero or a marginally positive amount so as not to charge the community more than is required to run the council.

Council has to guard against incurring a negative net recurrent revenue amount. A negative amount would mean that Council has not collected enough revenue to fund our day-to-day operations. This is not sustainable over the longer term. A positive amount means that Council has sufficiently covered its day-to-day expenses and can use some of its recurring revenue to fund capital projects.

Council has Financial Management Sustainability Guidelines. These recommend an operating surplus ratio (operating surplus/operating revenue) of between 0 and 10 per cent.

**Net capital revenue** represents the excess of capital revenues over capital-related expenses (net capital revenue = capital revenue less capital-related expenses). It is almost always positive. Council receives contributions from Australian and Queensland Governments via grants and appropriations. It also receives funds from developers as part of legislated development application processes. Australian Accounting Standards require contributions be recognised as revenue in the income statement. However, these amounts are used to fund capital projects. The costs of these projects appear in the balance sheet.

### Comparative trend analysis: Revenue and expenses

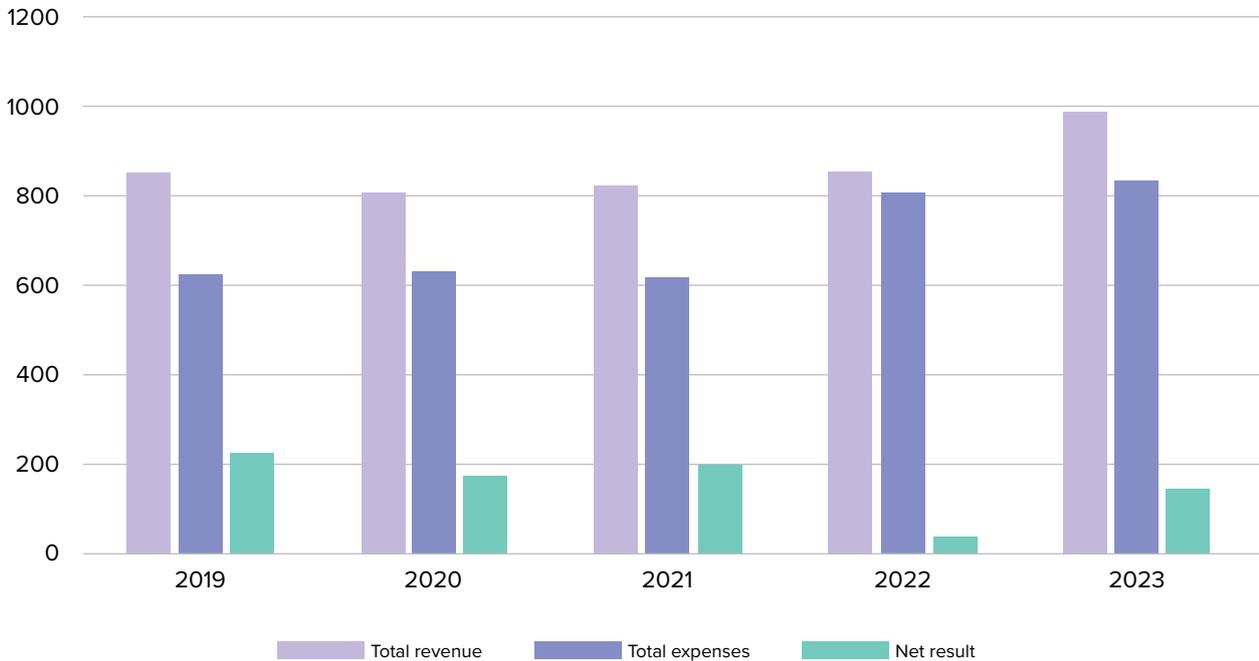
A single set of data can be misleading. Trend analysis helps make that data easier to understand. All key measures in this report provide a 5-year trend. There are also explanations to help readers understand Council's financial performance and position.

\$ million	2019	2020	2021	2022	2023
Recurrent revenue	524.4	548.0	574.2	<b>606.5</b>	<b>669.2</b>
Recurrent expenses	513.2	547.7	570.6	<b>578.75</b>	<b>654.9</b>
Net recurrent revenue	11.2	0.3	3.60	<b>27.77</b>	<b>14.3</b>
Capital revenue	315.1	248.7	235.0	<b>200.71</b>	<b>306.8</b>
Capital expenses	105.4	80.0	43.0	<b>231.9</b>	<b>177.7</b>
Net capital revenue	209.7	168.7	192.0	<b>-31.26</b>	<b>129.0</b>
Total revenue	839.5	796.7	809.2	<b>807.24</b>	<b>975.9</b>
Total expenses	618.6	627.8	613.7	<b>810.72</b>	<b>832.6</b>
Net result	220.9	168.9	195.5	<b>-3.48</b>	<b>143.3</b>

Note: This table is provided as a reference to the below graph.

Capital revenue funds capital expenditure. This can occur either in the current financial year or in future years. Capital funds are held in reserve until needed. Details of amounts transferred to reserve are in Key Statements (4) – Statement of changes in equity. The chart below shows total revenue and expense trends over the past 5 years.

## Expenses against revenue 5 year trend



## How are the figures above best interpreted?

Over the past few years, Council has been able to increase services to the community while maintaining a positive net recurrent revenue amount. This ensures long-term financial sustainability.

Capital revenue includes developer contributions. Each development approved by Council is required to contribute either:

- completed assets (called donated assets)
- cash towards infrastructure to support increased population levels (now and in the future).

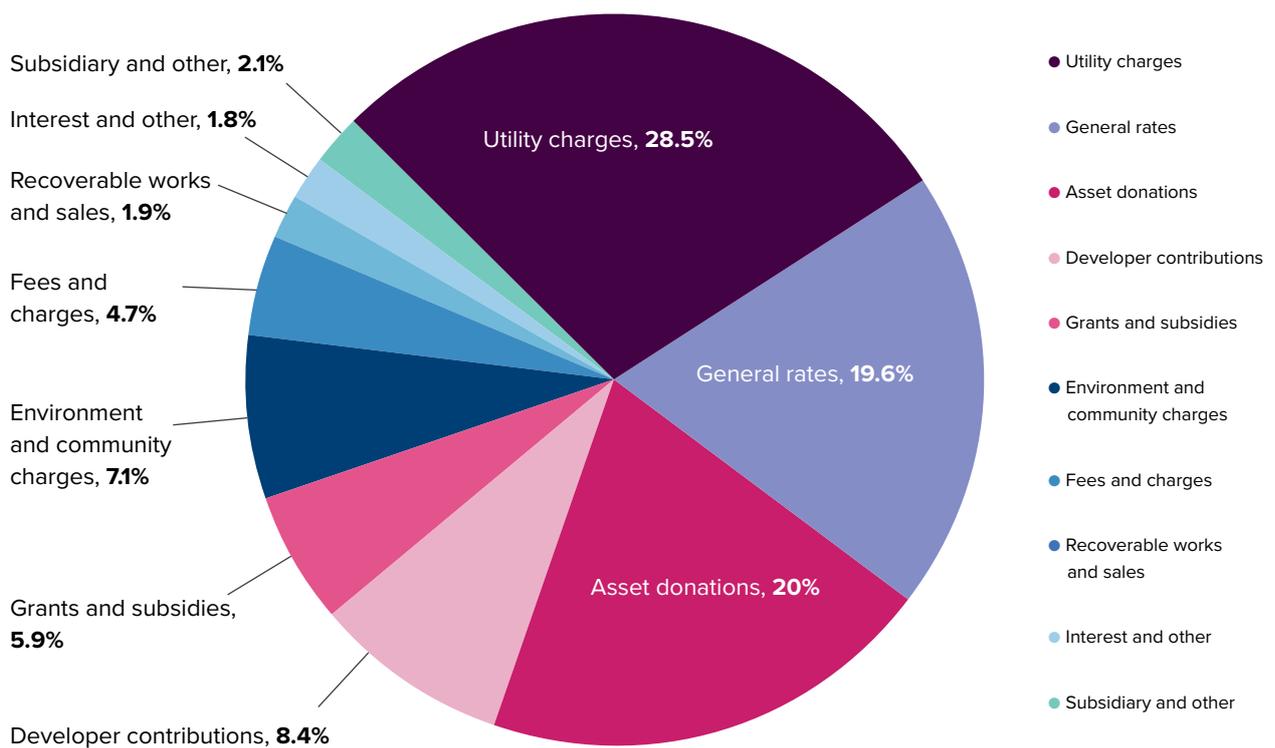
Council monitors city expansion and plans for priority infrastructure needs. The City of Logan's population has increased from 326,615 in 2018 to 363,301 in the current financial year based on the latest census.

Queensland and Australian Government grants and subsidies help fund operational and asset (capital) projects. Council seeks this additional funding to reduce the burden on ratepayers.

## Sourcing our revenue: Where our money came from

Revenue Type	\$ million	Per cent
● Utility charges	277.9	28.5
● General rates	190.9	19.6
● Asset donations	195.0	20.0
● Developer contributions	82.2	8.4
● Grants and subsidies	57.2	5.9
● Environment and community charges	69.6	7.1
● Fees and charges	45.6	4.7
● Recoverable works and sales	18.9	1.9
● Interest and other	18.2	1.8
● Subsidiary and other	20.4	2.1
<b>Total revenue</b>	<b>975.9</b>	

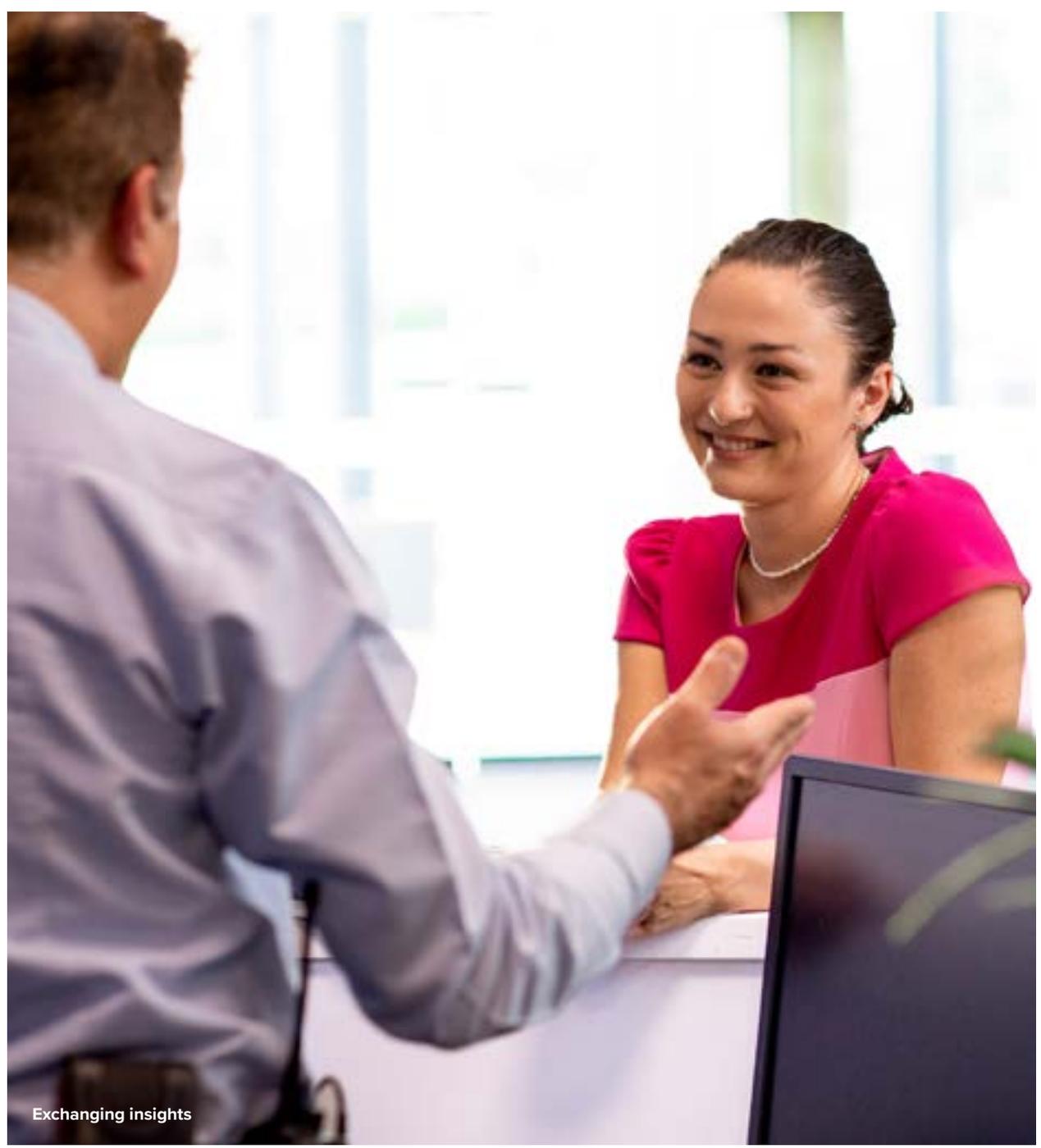
Council's revenues fund operational and asset development expenditure. Revenues are based strictly on recovering what it costs to provide the services expected by the Logan community. Many of Council's revenues have a base charge. This is used to partly recover infrastructure costs (e.g. the water supply network). It also has a consumption component (e.g. a water usage charge based on the amount of water consumed), which is a user-pays system that ensures a fair distribution of costs across the community.



**Key revenue statistics:**

- Council's recurrent revenue increased by \$62.68 million (10 per cent) over the year.
- Grants and subsidies and developer contributions represent 5.9 per cent of Council's total revenue.
- Of the total grants and subsidies funding:
  - \$28.859 million was used for operational purposes (last year this was \$19.2 million)
  - \$28.372 million was used for capital programs, including projects to correct road black spots and other safety initiatives (last year this was \$23.8 million)
- Developers provided \$195.014 million (last year \$117.272 million) in completed assets. They also provided \$82.211 million (last year \$59.656 million) in cash contributions, as part of approved development applications.

Last year included funding for Priority Development Areas in the city (Yarrabilba and Greater Flagstone).



Exchanging insights

## Total expenses: Where the money was spent

Revenue Type	\$ million	Per cent
● Materials and services (excluding plant hire and running costs)	319.2	38
● Employee costs	169.0	20
● Depreciation	126.5	15
● Asset reworks	33.7	4
● Plant hire/running costs	21.3	3
● Borrowing costs	14.4	2
● Other expenses	4.4	1
● Revaluation expense	144.0	17
<b>Total expenses</b>	<b>832.6</b>	

Council's expenses are a mix of operational (recurrent) and capital-related expenses. Sometimes, it is difficult to differentiate between capital-related expenses and capital-expenditures, which are accounting terms defined in the accounting standards.

Capital-expenditures are best described as those costs that are incurred to acquire or build an asset; while capital-related expenses, allocated to the income statement, are costs that are related to assets, but do not add to the value of the asset or result in a new asset.

The Australian Accounting Standards requires all recurrent and capital-related expenses to be charged to the income statement. Council separates expenses into recurrent expenses, which are a result of normal operations, and capital-related expenses, which are a result of changes to asset balances.

Changes to asset balances occur during asset reworks and sometimes when assets are revalued:

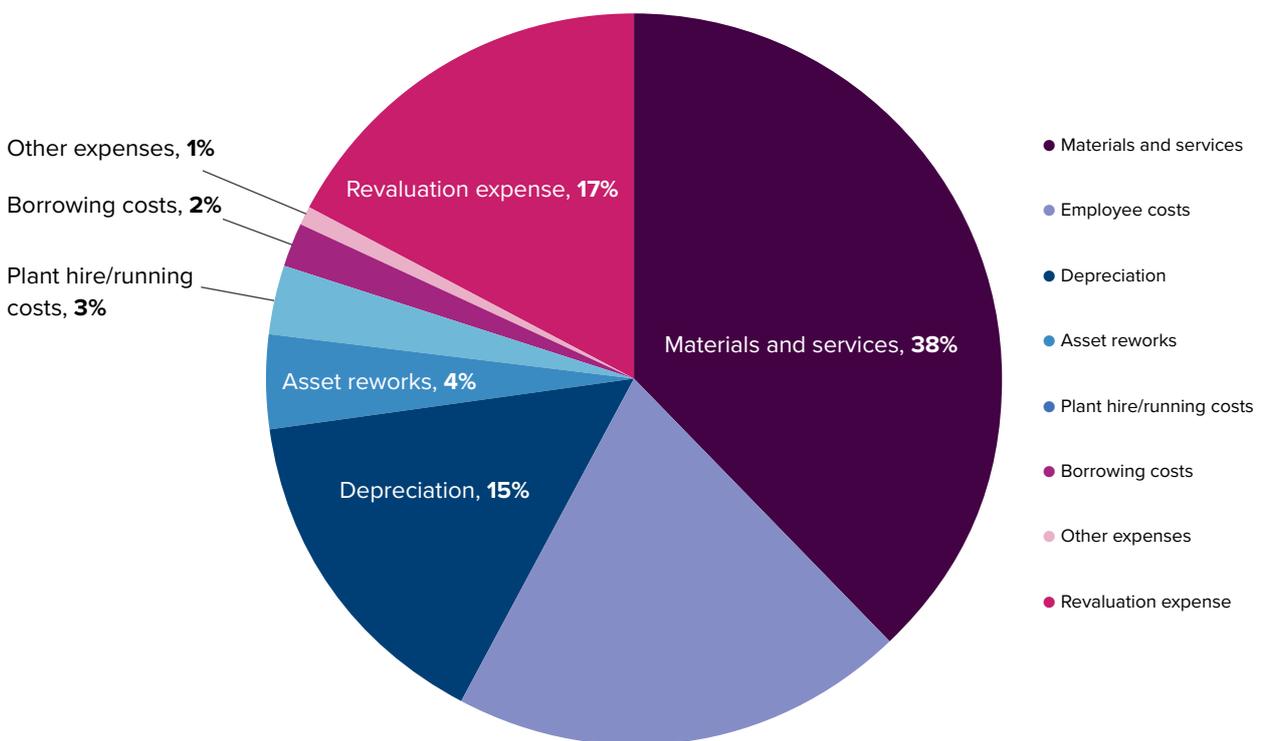
- asset reworks relate to existing assets that must be demolished during new capital works
- revaluation expenses are where asset carrying values are adjusted to fair value and there are insufficient funds in reserve to finance the revaluation.

The accounting standards require assets to be measured at either original costs or at fair value. Fair value is what the asset is worth at the time of reporting rather than what it was worth when initially acquired or constructed. Fair value provides a more accurate estimate of the current-day value of Council assets.

Council incurred a revaluation expense of \$144.041 million this financial year (last year \$213.005 million). This was due to a downward revaluation of water and sewerage assets. Asset reworks of \$33.687 million were incurred in the current financial year (last year \$18.962 million).

The table and graph below show the type of expenditure allocated to the income statement in the current financial year. These amounts do not include capital-expenditure added to asset carrying values because assets are part of Council's infrastructure and are reflected in the balance sheet.

Item	Description
<b>Income statement</b>	Recurrent revenue + capital revenue - recurrent expenses - capital-related expenses
<b>Balance sheet</b>	Capital expenditure



#### Key expenditure statistics include:

- Council's recurrent expenses were \$654.889 million (last year \$578.750 million), an increase of \$76.139 million (14 per cent) over the year.
- Council spent \$177.728 million (last year \$231.967 million) on expanding and replacing city assets. This expenditure is initially registered in capital projects. It is recognised as Council assets once work is commissioned.
- 38 per cent of Council's recurrent expenses was invested in materials and services. This expenditure is necessary to maintain asset service levels and to deliver Council's corporate plan objectives.
- Council administered assets worth \$7.400 billion (last year \$6.913 billion). This means Council had to set aside \$126.507 million (last year \$126.502 million) in depreciation for the year. These funds are used to improve and replace Council's infrastructure and other assets.

## Key statements 2 Statement of comprehensive income

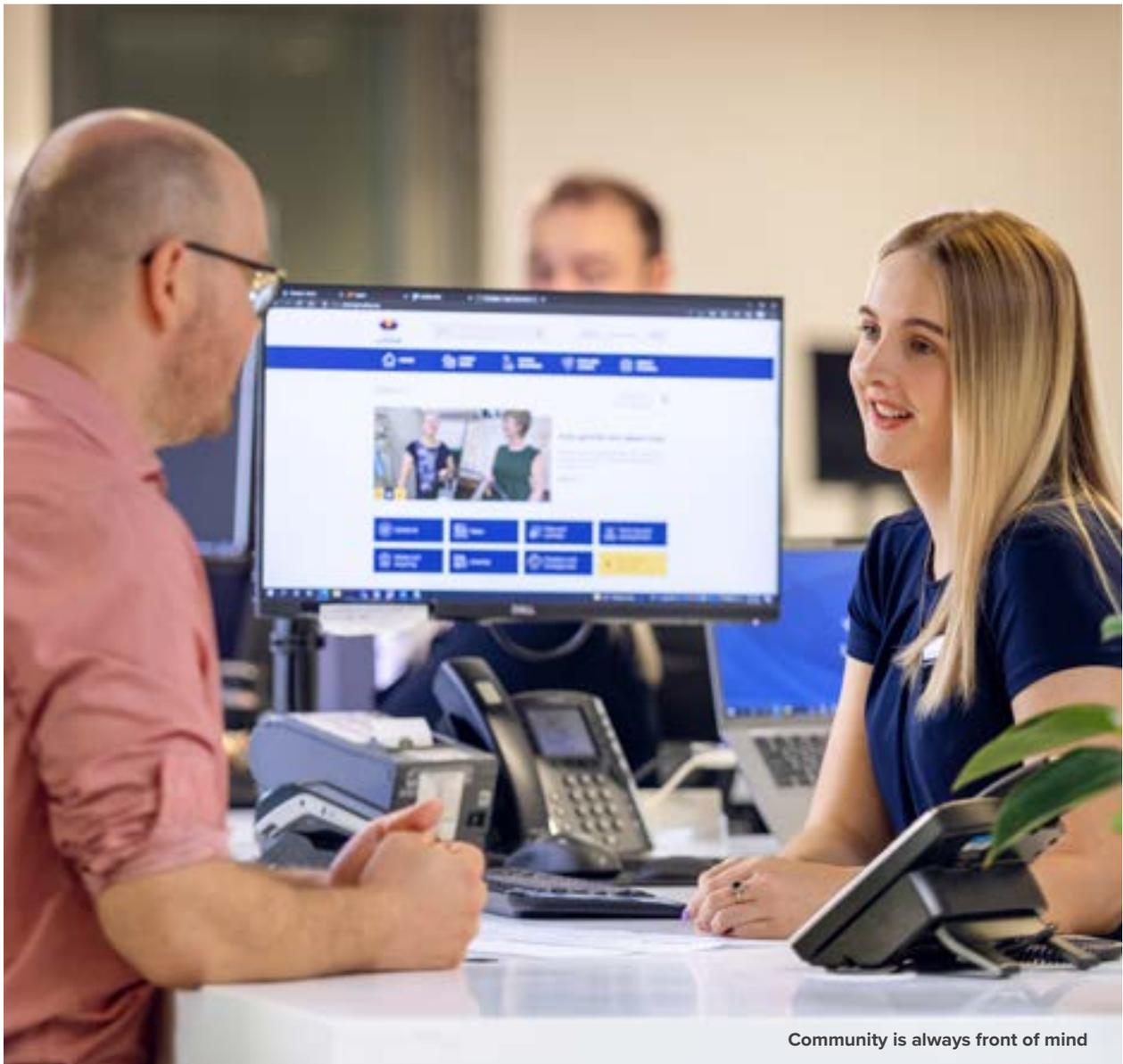
The Statement of Comprehensive Income provides a summary of how Net Income and Other Comprehensive Income (OCI) impact community equity. Net income is the result obtained by preparing the income statement (Key Statement (1)). OCI consists of all other items that impact equity but are excluded from the income statement.

- **Net income + OCI = Income impacts on community equity**

Most OCI items are not relevant to Council due to the nature of Council's business. For Council, the major OCI item occurs where adjustments to asset values, through revaluation or impairment, are allocated directly to equity.

During the current financial year, Council increased the carrying value of its assets by \$183.044 million due to revaluation (last year asset values increased by \$164.032 million due to revaluation) as a result of increases in roads and drainage assets, net off against reductions in water and sewerage assets.

Council regularly reviews the condition and carrying values of assets. Deterioration in asset condition is managed through planned maintenance programs used to ensure that assets continue to provide the level of service required by the community. Revaluation allows for changes in asset replacement costs and helps Council plan for the eventual replacement of assets.



Community is always front of mind



Putting customers first

## Key statements **3** Statement of financial position

The statement of financial position (the balance sheet) measures what Council owns (assets) and owes (liabilities) to relevant stakeholders at the end of the financial year. The result of these 2 components determines Community Equity:

- Assets - Liabilities = Community equity

Council's assets have increased by \$486.69 million (last year they increased by \$522.55 million) over the year. The main change is in property, plant and equipment assets. This is due to:

- \$321.144 million in new and replacement assets
- \$183.044 million increase in revaluations
- \$195.014 million in donated assets received from developers (last year \$154.8 million)
- \$162.551 million) reduction in asset values due to depreciation, asset reworks and other minor adjustments (last year was a \$141.814 million reduction).

Council's cash balance has decreased by \$65.2 million (last year increased by \$101 million) due to excess in investment and repayment of debt over net cash from operations. Council has also drawn down an additional \$60.2 million in loans to finance infrastructure expenditure.

### 2022/23 net worth

Classification	\$ million
Assets	7,400.1
Less liabilities	570.3
Community equity	6,829.9



Working together to meet community needs

## What do our assets consist of?

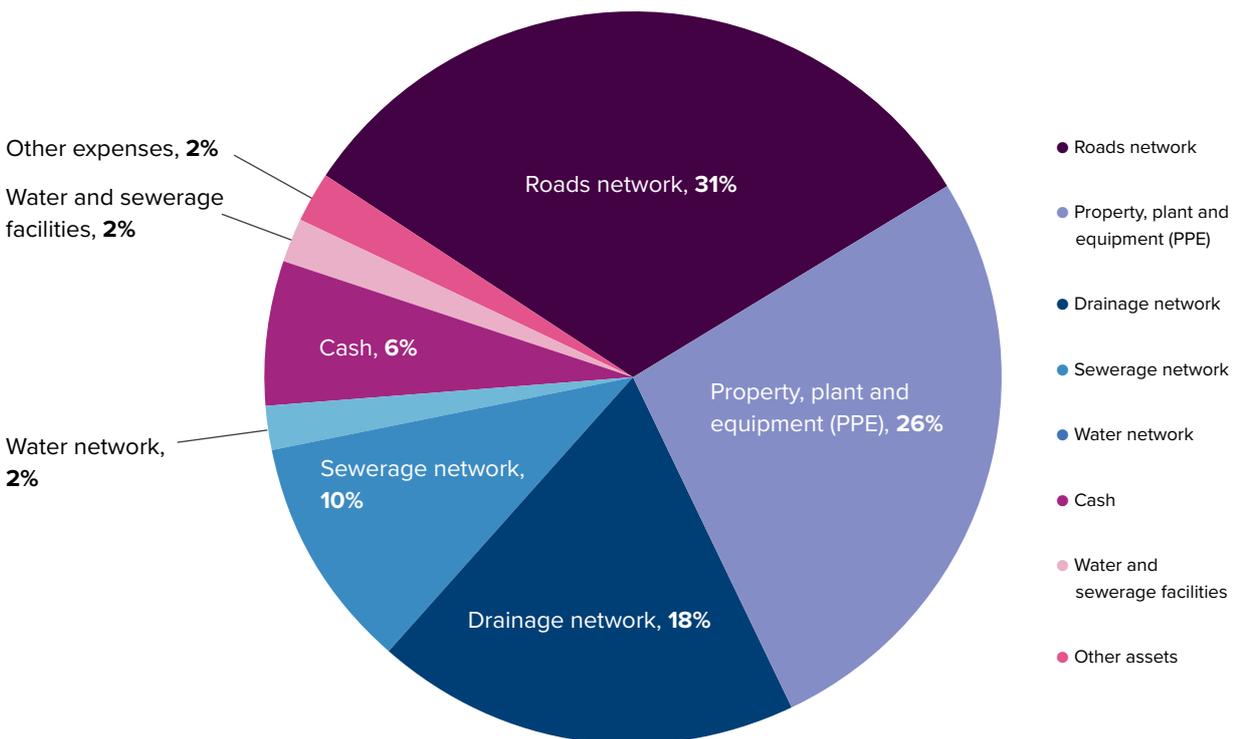
The bulk of Council’s assets are infrastructure assets, such as roads and drainage, and water and sewerage. They collectively represent 67 per cent of Council’s total asset base. Other property, plant and equipment assets represent a further 26 per cent.

### Total assets

Asset type	\$ million	Per cent
● Roads network	2,315.4	31
● Property, plant and equipment (PPE)	1,895.2	26
● Drainage network	1,358.7	18
● Sewerage network	730.3	10
● Water network	367.4	2
● Cash	445.9	6
● Water and sewerage facilities	153.9	2
● Other assets	133.3	2
<b>Total</b>	<b>7,400.1</b>	

A significant part of Council’s activities focus on maintaining and upgrading infrastructure assets to ensure that these assets are able to provide the level of service required by the community.

Council undertakes ongoing preventive maintenance processes so that assets remain in good condition for community use.



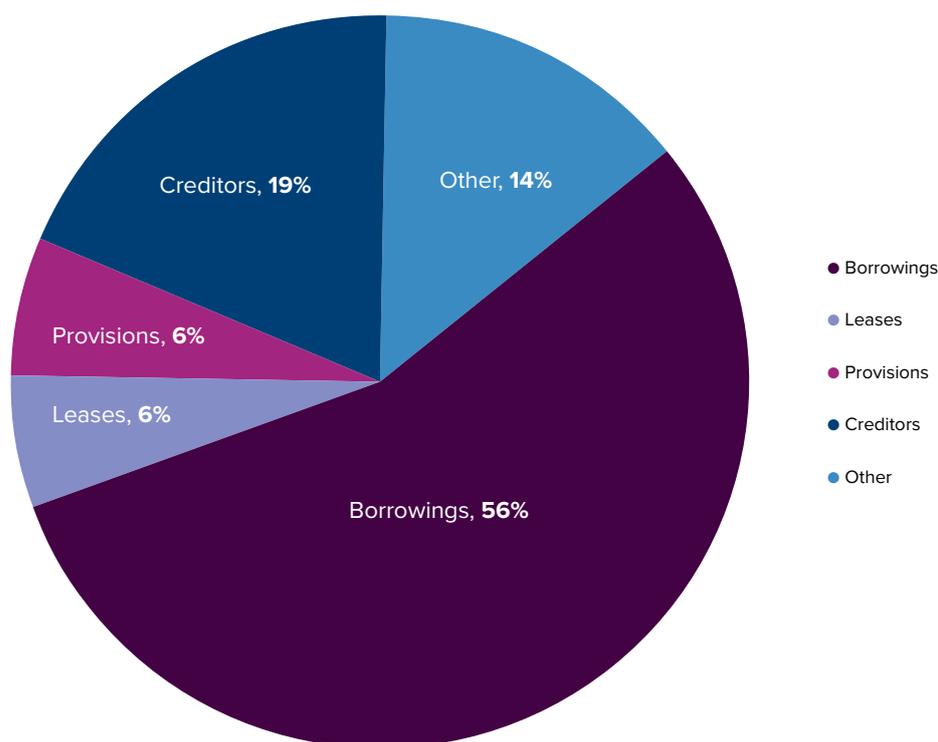
## What do our liabilities consist of?

The bulk of Council's liabilities are in the form of loans. These represent 56 per cent (last year 54 per cent) of Council's total liabilities. In the current year, Council undertook new borrowings of \$60.2 million to fund the infrastructure required to support new developments. Last year, the new borrowings were \$75.9 million. Council uses loans to fund certain projects to ensure the cost is shared across several generations of ratepayers.

Part of Council's liabilities are provisions. These are amounts that Council must estimate and allow for. Provisions include funds to rehabilitate Council landfill and quarry sites. They also fund employee leave entitlements

### Council's liabilities

Liability type	\$ million	Per cent
● Borrowings	317.3	56
● Leases	35.9	6
● Provisions	31.9	6
● Creditors	106.1	19
● Other	79.1	14
<b>Total liabilities</b>	<b>570.3</b>	

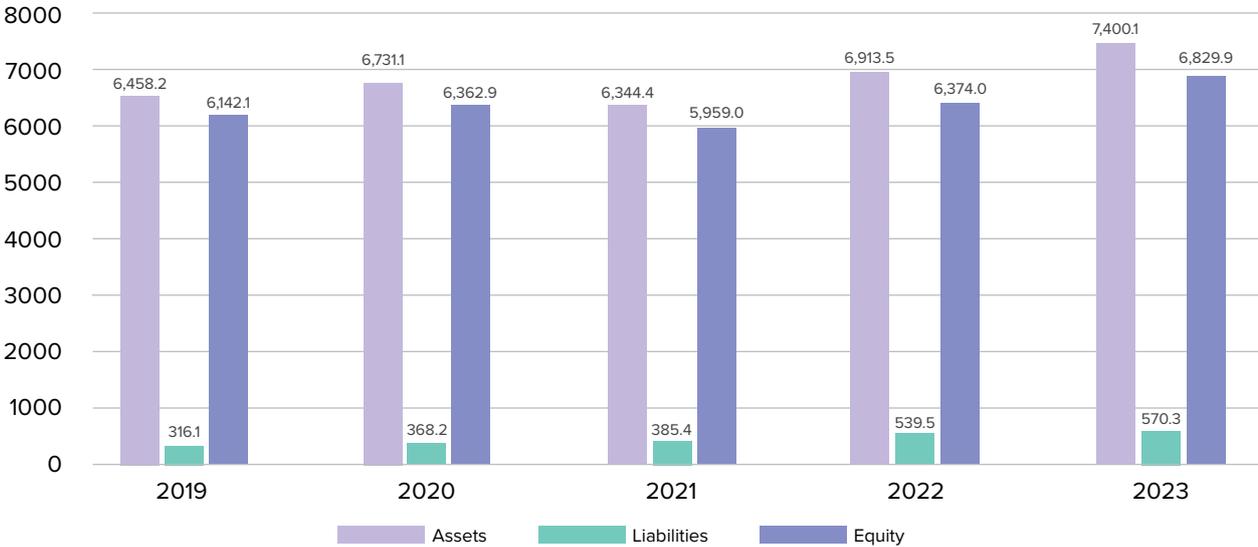


## Comparative trend analysis: Assets and liabilities

\$ million	2019	2020	2021	2022	2023
Assets	6,458.2	6,731.1	6,344.4	<b>6,913.45</b>	<b>7,400.1</b>
Liabilities	316.1	368.2	385.4	<b>539.453</b>	<b>570.3</b>
Equity	6,142.1	6,362.9	5,959.0	<b>6,374.00</b>	<b>6,829.9</b>

Council’s net assets increased by 7.15 per cent (last year increase of 6.96 per cent). This is largely due to the changes in asset carrying values described above.

### Assets v liabilities: 5 year trend



### What is Council’s debt strategy?

Logan City Council, like other councils, funds major new community facilities partly by borrowing money. Council strives to keep borrowings as low as possible in order to reduce costs, but also acknowledges intergenerational equity requirements. Intergenerational equity is designed to ensure that the costs of long-lived assets are shared between all who benefit from the assets.

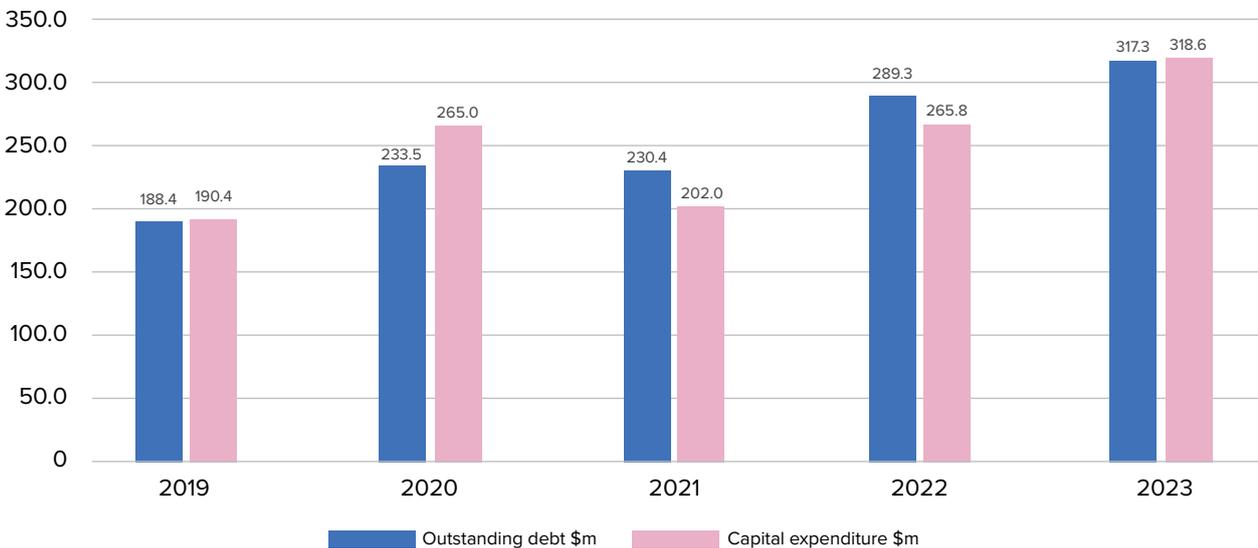
### Debt and capital expenditure trends

The graph below shows Council’s total outstanding debt and capital works expenditure program over the past 5 years.

From 2019 to 2022 Council’s debt increased from \$188.4 million to \$317.3 million, an increase of \$128.94 million. During the same period Council spent \$318.6 million on:

- building new community facilities
- increasing infrastructure services such as roads, water, sewerage and reticulation.

### Outstanding debt and capital expenditure

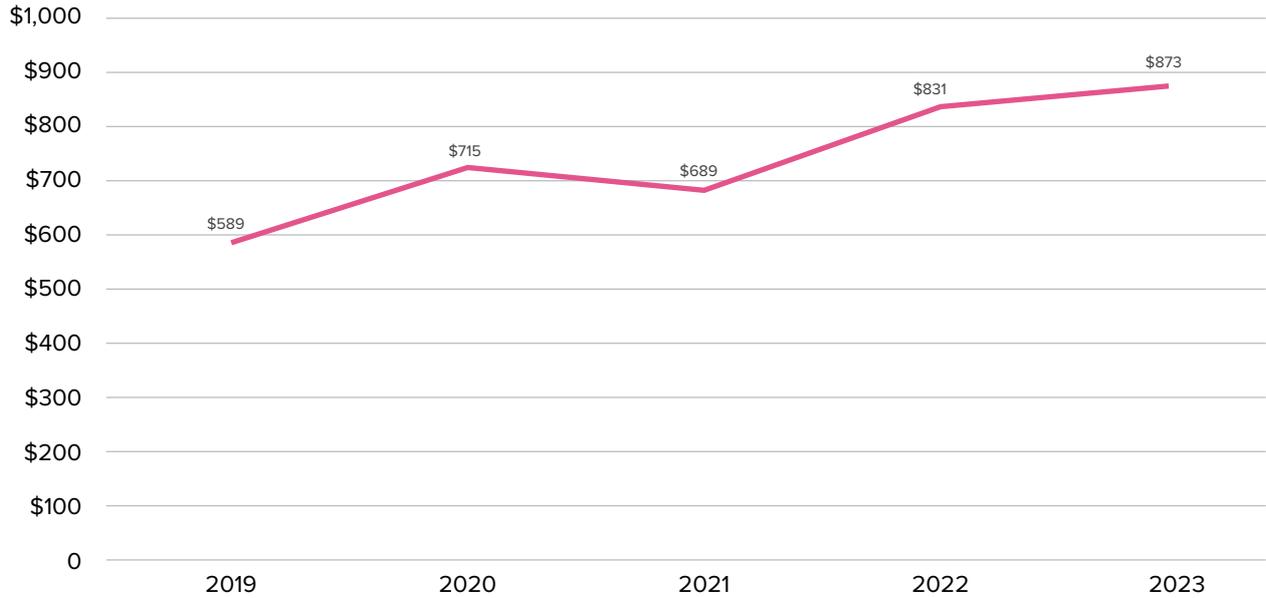


The following are debt and equity measures that help illustrate Council’s debt management success, which is part of ensuring financial sustainability.

### Debt per capita

The debt per capita graph shows the value of Council debt per resident over the past 5 years. Council’s debt per capita has increased from \$639 to \$873 over that time.

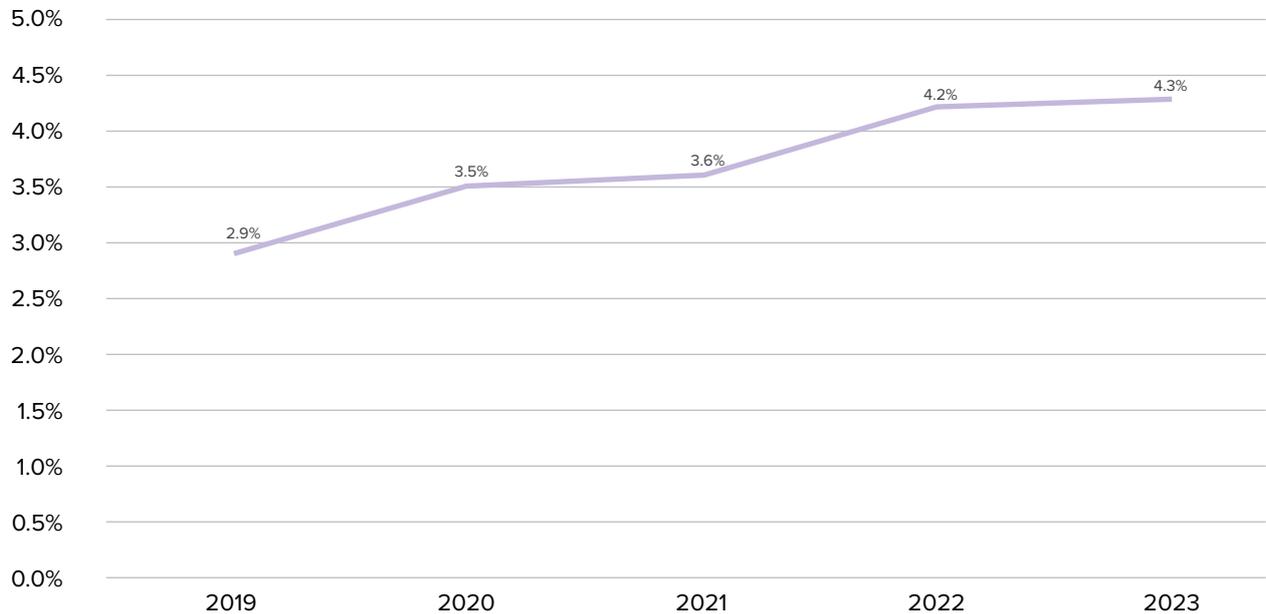
Council manages financial assets and liabilities using a strategy that optimises cash and debt levels. The aim is to keep debt at a reasonable level. This then provides opportunity to borrow funds in the future to upgrade and replace our community assets.



### Percentage of assets funded by debt

Sound financial management requires Council to fund debt while increasing our asset base to meet community needs.

The percentage of assets funded by debt increased to 4.3 per cent (last year 4.2 per cent) due to a higher level of borrowings in the year. The large reduction in 2018 was due to the early repayment of more expensive loans in the year.

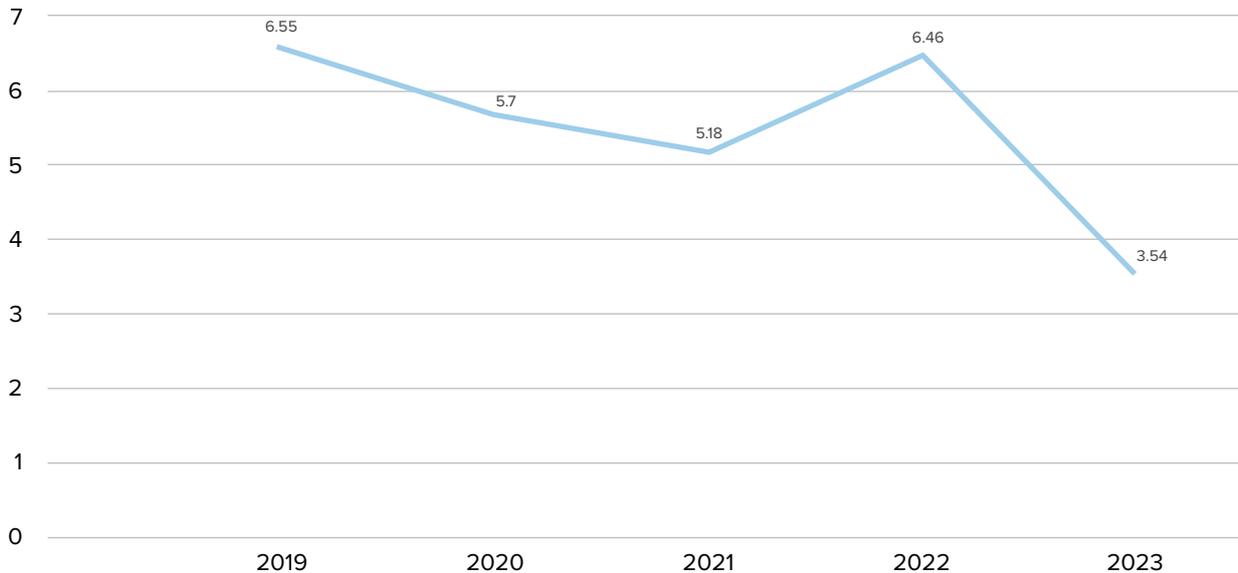


## Debt cover

The debt cover ratio indicates the number of times that recurrent revenue covers debt repayments. The higher the number, the more capable Council is of covering its debt repayments.

Council's recurrent revenue before interest and depreciation for the year (debt service cover ratio) was 3.54 times the amount of borrowings capital and interest payments for the year (last year 6.46 times).

### Debt cover ratio

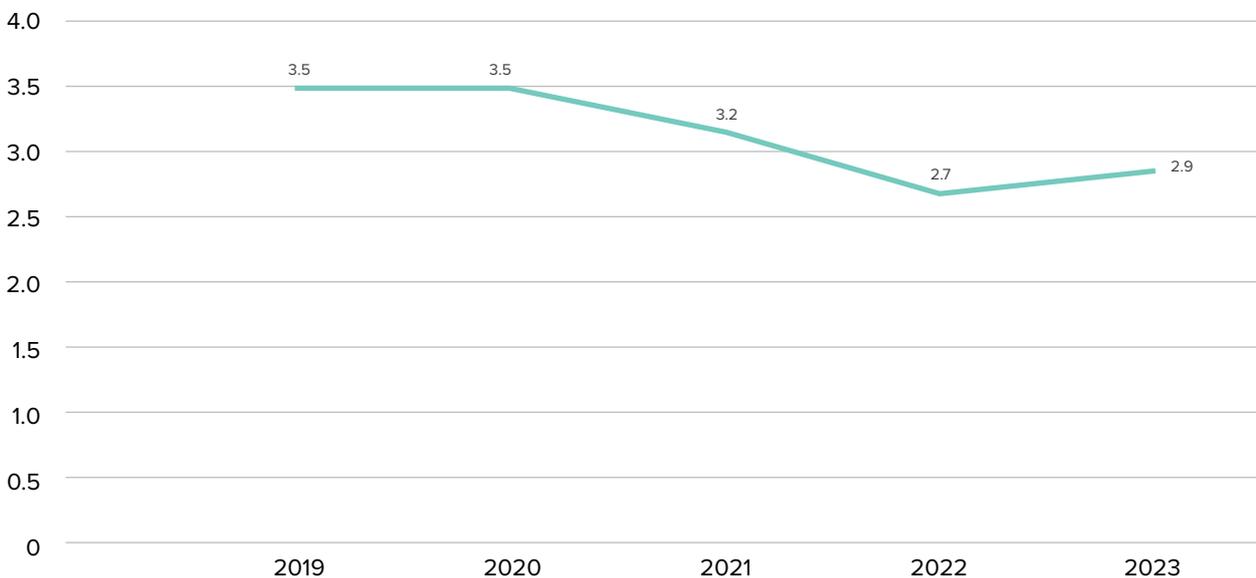


## How healthy is Council's liquidity?

Another important indication of an organisation's financial sustainability is its ability to meet commitments when they fall due. This is called the working capital ratio. It measures the ratio of short-term assets and liabilities values. A result of better than a one-to-one ratio reflects a strong ability by an organisation to have enough funds to continue to maintain its cash flows and meet its commitments.

### Working capital ratio

Council, on average over the past 5 years, had 3.2 times the amount required in current assets to pay its short-term liabilities. In the current financial year, the ratio is 2.9:1 (last year 2.7:1).



## Key statements **4** Statement of changes in equity

The statement of changes in equity measures the change in community wealth. This consists of retained earnings, revaluations of our asset base and reserves held for future capital works.

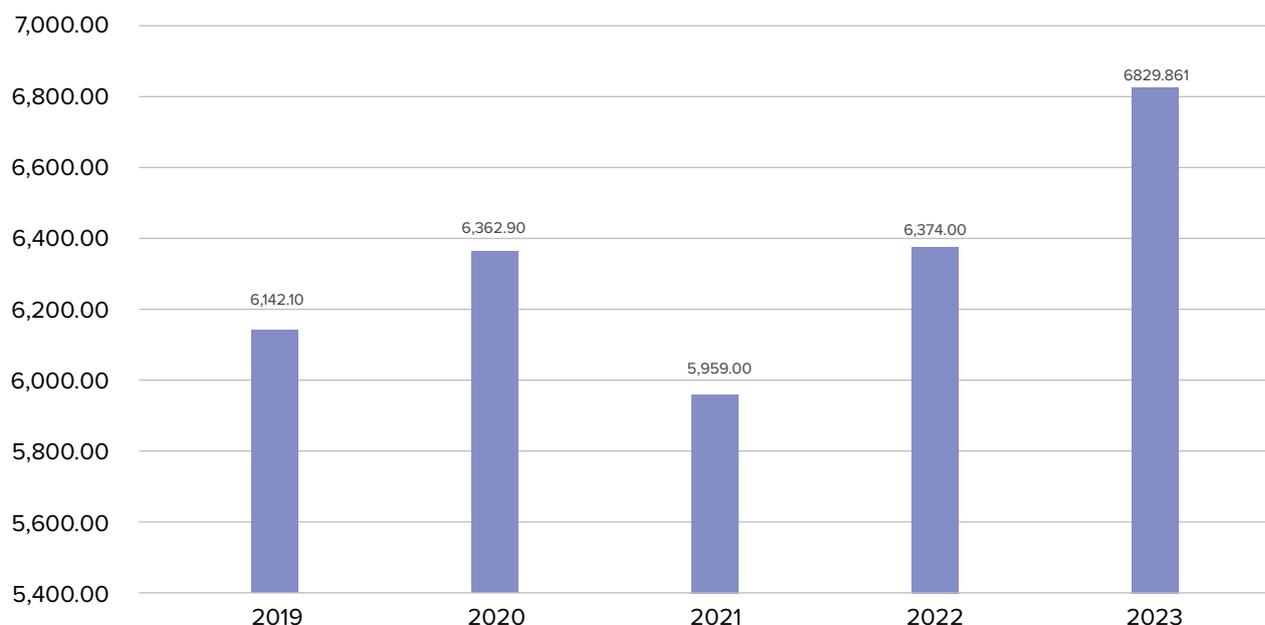
This year, Council's capital expenditure and capital loan repayments were \$350.826 million (last year \$282.962 million). These payments were partially funded from:

- amounts set aside in reserves
- developer contributions
- planned loan funding
- provisions included in Council's rates charges.

### Community wealth

Community wealth or community equity is measured as the net of Council assets less liabilities. Comparative trends show that Council has a healthy community equity position. This increased in the 2022/23 financial year due primarily to the revaluation of roads pavement assets, and remains in a strong position.

### Community Equity: 5 year trend



A portion of community wealth is cash-backed by an appropriate level of reserves. These reserves are held to plan for future projects. This can place less reliance on loan borrowing to meet community needs. The funds placed in reserve often come from Australian and Queensland Government contributions plus amounts charged to developers as part of development agreements.

Council's equity has increased by \$455.86 million over the past year, mainly due to increases in asset values (last year it increased by \$415.05 million).



Yasmeen Allouchel, Landscape Architect, Parks

## Key statements **5** Statement of cash flows

The statement of cash flows identifies how Council received and spent its money during the year. It shows what cash is available at the end of the year. Council needs to ensure there is sufficient cash on hand to meet current and future obligations. Council invests surplus funds to earn the best return possible until the funds are required for operational or capital purposes.

Investment returns have fallen over the past financial year due to external economic conditions and the impact of COVID-19.

Item	2023 (\$ million)
Opening balance	511.1
Plus cash received	812.9
Less cash spent	(878.1)
Cash available at year end	445.9

### What were the major sources of cash received and spent?

Item	2023 (\$ million)
Net cash received from trading	135.4
New loans	60.2
Purchase of assets (net)	(214.5)
Repayment of debts and interest	(46.3)
Net cash received/ (spent)	(65.2)

Aerial shot of Underwood

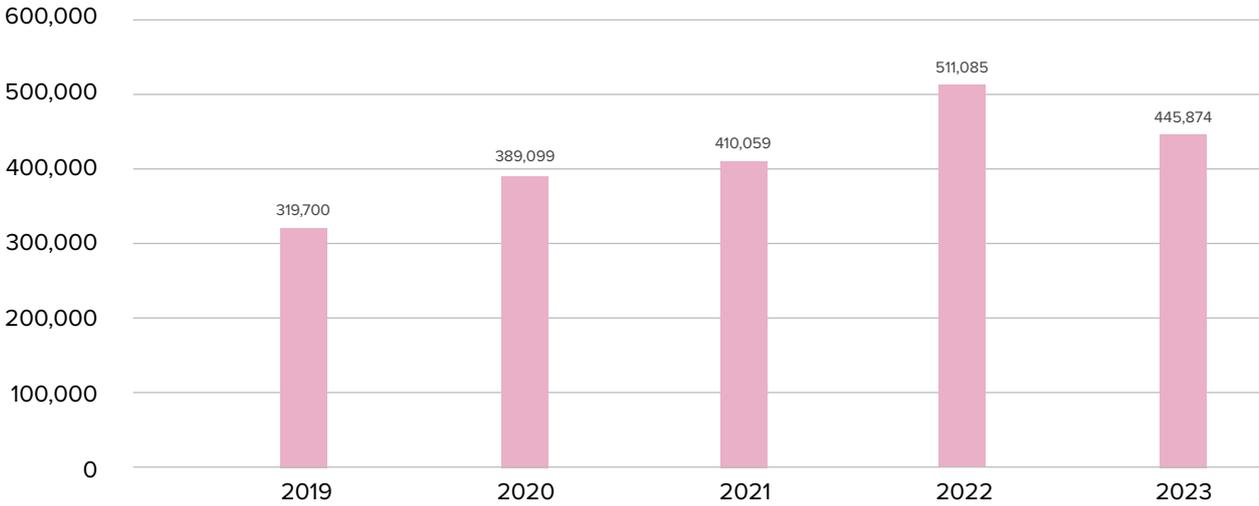


## Cash available

Council's current cash balance is \$445.9 million (last year \$511.1 million). However, this amount is restricted for specific purposes such as future capital works.

The decrease in the cash balance over the year is due to increased investment in infrastructure.

Council's short and long-term cash flows indicate sufficient cash to meet recurring activities and capital expenditure going forward.



## Sustainability measures

Council's Corporate Plan 2021–2026 identifies 7 focus areas:



### 1. Maintaining current levels of service (MS)

Council acknowledges that the majority of its annual budget goes towards providing ongoing services that support our residents, business and community. Council will continue to maintain existing services to the community at the current levels for the length of this corporate plan. We will also continue to monitor our performance.



### 2. Proud city (PC)

We are a proud city. A city of opportunity. A young city rich with culture. We value diversity, which is enriching for our community. We are proud of our community's positive contributions to improve the quality of our lifestyle.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- humanity
- diversity
- community.



### 3. Environment (EN)

The value of our varied and thriving natural environment is core to our identity, lifestyle, wellbeing and economy. We will prioritise activation, community connection and enhancement of our rivers, waterways and habitat corridors and the wildlife within them. We will consider the environment holistically and consider impacts broadly in terms of sustainable development, climate and waste recovery.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- green lifestyle
- climate change
- infrastructure.



### 4. Healthy connected communities (HC)

Healthy, inclusive and connected communities are at the heart of our city. We will provide social infrastructure that meets the needs of our community and is accessible. We encourage residents and visitors to explore and enjoy what our city has to offer and support locals to lead healthy and active lifestyles.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- humanity
- green lifestyle
- housing
- infrastructure.



## 5. Economy and growth (EG)

Our city is unique in terms of its economy and growth. We will support and directly contribute to long-term economic growth by supporting local jobs and investment opportunities. We will build local wealth and balance the challenges associated with population growth by enhancing community lifestyles and environment.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- youth
- community
- employment and innovation.



## 6. Infrastructure (IN)

Sustainable, safe and efficient infrastructure is essential to the daily lives of our community. Through continuous planning, delivery and maintenance of our city's physical infrastructure, we will ensure we can support our rapidly growing community into the future.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- infrastructure
- community
- climate change.



## 7. High Performing Organisation (HP)

We are committed to building and sustaining a workplace where achievement, accomplishment and success is celebrated and rewarded. Our values of community first, our people, excellence, leadership and integrity will guide the way we deliver our services to make a positive difference to our community.

To deliver on these priorities, Council must have financial and infrastructure capital available now and in the future.

*The Local Government Act 2009 s102 (2)* states that 'a local government is financially sustainable if the local government is able to maintain its financial capital and infrastructure capital over the long-term'.

There are 3 legislated financial sustainability measures:

- asset sustainability ratio
- net financial liabilities ratio
- operating surplus ratio.

Council believes that additional measures and trend analyses provide a better indication of Council's financial sustainability. To this end, Council also provides:

- interest cover ratio
- working capital ratio
- asset consumption ratio
- 5-year trends for each of the measures.

An explanation of these ratios is provided below.

## What is financial capital and infrastructure capital?

**Financial capital** is the money used by Council to finance its operations. Without continued access to financial capital, Council would not be able to provide services to the community.

Council needs to maintain sufficient long-term financial capital to continue operating. It does this by extensively planning its operations taking account of:

- current and future asset maintenance, renewals, upgrades and expansions
- related operational costs required to service a growing city.

Council's long-term financial plan includes an assessment of its ability to:

- borrow funds
- access grants and subsidies
- access future development contributions.

These funds finance the infrastructure required to meet community needs.

**Infrastructure capital** refers to the physical assets Council builds and maintains. All need to be in a condition that provides a level of service acceptable to the community. Council's extensive maintenance, renewals and upgrade programs include:

- roads
- stormwater drainage
- landfill
- water and sewerage assets.

## What are the measures and what do they mean?

Sustainability measures focus on both the present and the future. Council presents long-term financial sustainability measures. These are based on Council's budget and long-term planning processes and are disclosed in our annual report. Council also presents short-term financial sustainability measures in our annual report. We repeat these measures, including trend analyses and explanations, in this community financial report.

The key financial sustainability measures used by Council are described below:

### Sustainability measures required by legislation

The 3 financial sustainability measures required by *The Local Government Regulation (2012)* are:

1. asset sustainability ratio
2. net financial liabilities ratio
3. operating surplus ratio.

#### (1) Asset sustainability ratio

The **asset sustainability ratio** estimates how often Council needs to replace its property, plant and equipment (PPE). This is necessary when PPE reaches the end of its useful life.

The ratio is the value of PPE renewals capital expenditure, divided by PPE depreciation expense. The theory is that depreciation expense represents how much an asset has 'worn out' over the financial year. Renewals capital expenditure represents the extent to which the 'worn out' portion has been replaced.

The ratio should be read in conjunction with Council's long-term forecasts and financial planning. The following information should also be considered:

1. The majority of Council PPE comprises infrastructure assets.
2. Council infrastructure assets have very long useful lives, often in excess of 100 years.

Infrastructure assets do not wear out uniformly. Nor are they replaced uniformly. The ratio does not take account of Council's long-term asset management and financial plans, which include estimates of:

- how infrastructure assets will be replaced
- the future costs of these replacements
- how they will be funded.

3. Council's depreciation is mainly based on a straight-line methodology.

Council road pavement depreciation is based on asset condition assessments. These measure other factors affecting asset consumption (e.g. road traffic and weather) over the course of the asset life. Measuring the impacts of asset consumption factors on assets provides a more accurate measure of depreciation. For other infrastructure, asset depreciation is mainly based on a straight-line methodology.

4. Council's assets are relatively new and are well maintained.

Newer and well-maintained assets tend to depreciate at a slower rate. Including Council's extensive maintenance expenditures would provide a more accurate determination of asset sustainability. For example, if a road surface deteriorates, other components (such as road base and earthworks) will deteriorate as well. This will occur faster than if the road surface was well maintained.

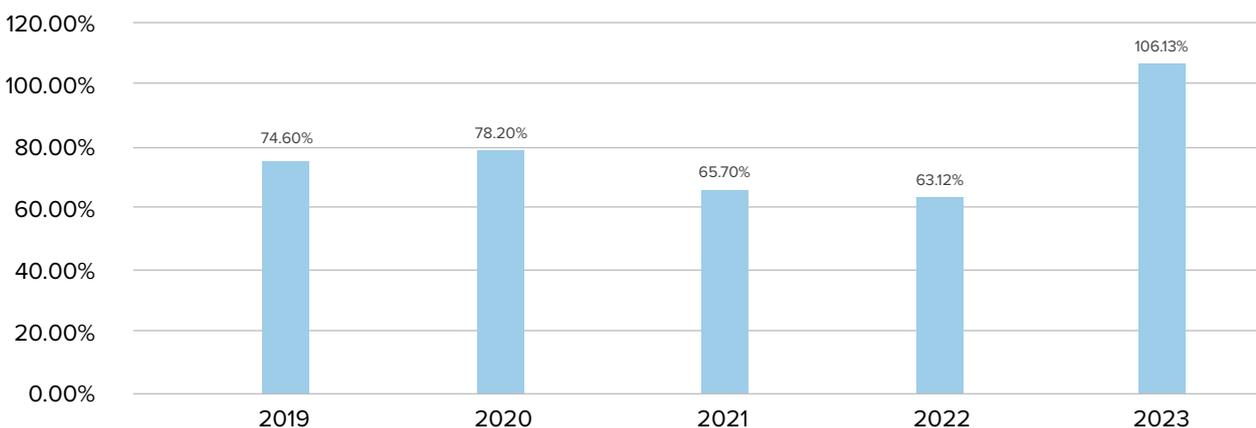
The asset sustainability ratio was introduced in 2012. Below is a 5-year trend analysis.

Item	2019	2020	2021	2022	2023
<b>Asset renewals</b>	\$73.1 M	\$71.9 M	\$67.7 M	\$60.3 M	107.9 M
<b>Depreciation</b>	\$98.0 M	\$92.0 M	\$103.1 M	\$95.6 M	101.7 M
<b>Ratio</b>	74.6%	78.2%	65.7%	63.1%	106.1%

The ratio is based on buildings, infrastructure and facilities assets. Plant and equipment and intangible assets are excluded, as these are short-term assets not classified as infrastructure.

A long-term acceptable target is a ratio greater than 90 per cent. Council's average asset sustainability ratio over the past 5 years is 77.6 per cent. The ratio is expected to increase as infrastructure assets begin to age. The ratio should also be read in conjunction with the factors mentioned above. This will provide a clearer measure of asset sustainability.

## Asset Sustainability Ratio – Asset Renewals/Depreciation Expense



## (2) Net financial liabilities ratio

The **net financial liabilities ratio** measures the extent to which net financial liabilities can be serviced by operating revenues. It is a short-term liquidity measure.

The ratio determines how well-placed Council is to pay its liabilities out of recurrent revenue. It is calculated as the value of net financial liabilities/(assets) divided by recurrent revenue. Net financial liabilities/(assets) are calculated as total liabilities minus current assets. A negative ratio means that Council's current assets exceed total liabilities and that Council is well placed to pay its liabilities.

This ratio does not take account of liability repayment periods. These include longer-term borrowings. A more accurate measure of short-term liquidity is provided through the working capital ratio. It compares current assets to current liabilities rather than all liabilities. This measure is provided in the community financial report.

Below is a net financial liability trend over the past 5 years.

### Net financial liabilities\recurrent revenue and net financial liabilities (assets) ratio

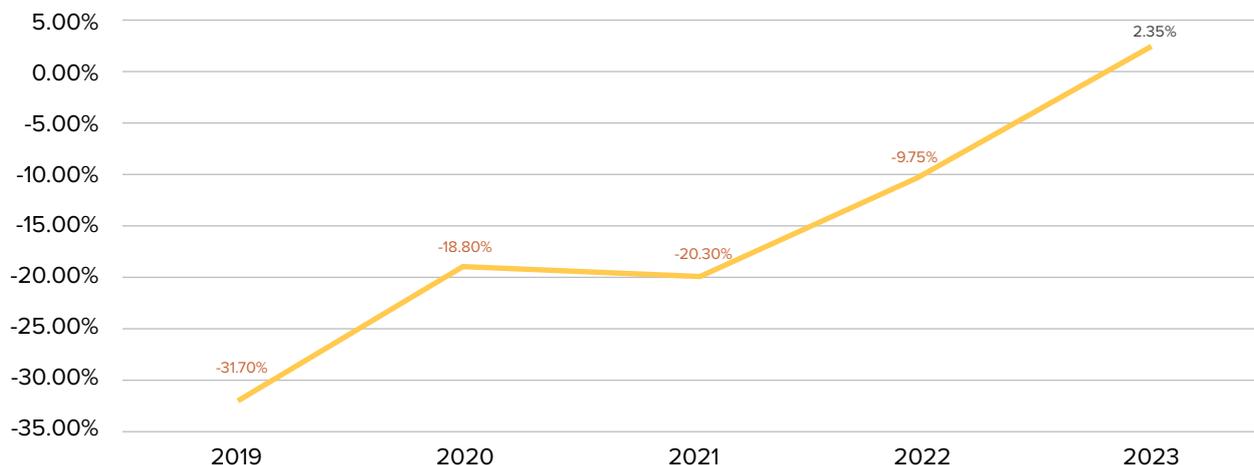
Item	2019	2020	2021	2022	2023
<b>Current assets</b>	\$467.7 M	\$471.0 M	\$502.0 M	\$598.6 M	\$554.5 M
<b>Total liabilities</b>	\$301.7 M	\$368.2 M	\$385.4 M	\$539.4 M	\$570.3 M
<b>Net financial liabilities (assets)</b>	(\$166.0 M)	(\$102.8 M)	(\$116.6 M)	(\$59.1 M)	\$15.7 M
<b>Operating revenues</b>	\$524.4 M	\$548.0 M	\$574.2 M	\$606.5 M	\$669.2 M
<b>Ratio</b>	(31.7%)	(18.8%)	(20.3%)	(9.8%)	2.35%

The ratio indicates Council is well placed to meet its financial obligations. In the past 5 years, the reduction in borrowings has resulted in current assets exceeding total liabilities. This has led to a (desirable) negative ratio. Council has a long-term financial plan in place that caters for short and long-term cash commitments.

The Department of Local Government and Planning's *Financial Management (Sustainability) Guideline 2013* states 'a ratio of less than zero (negative) indicates that "a local government has current assets that exceed total liabilities and therefore the local government appears to have capacity to increase its loan borrowings if required". The target for the net financial liabilities ratio is less than 60 per cent.'

This underpins Council's strategy to reduce high-interest rate borrowings and maintain low levels of borrowings. It enables Council to manage future infrastructure assets replacement expenditures.

## Net Financial Liability Ratio (Current Assets – Total Liabilities)/Operating Revenue



### (3) Operating surplus ratio

The operating surplus ratio measures the extent to which revenues raised to cover operational expenses only are available for capital funding and other purposes. It is calculated as net operating result (presented in the income statement) divided by operating revenue.

A positive ratio indicates that surplus revenue is available. A negative ratio indicates a net recurrent deficit, which is considered not sustainable in the long term.

The Department of Local Government and Planning's Financial Management (Sustainability) Guideline 2013 provides a target range of between 0 and 10 per cent for this ratio.

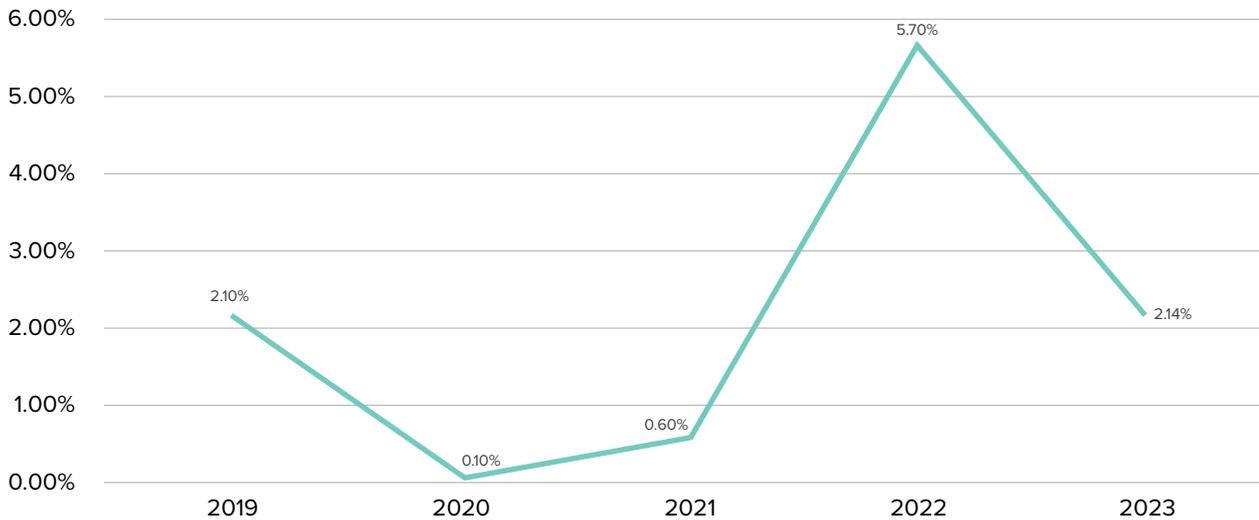
Below is the net recurrent revenue (deficit) trend over the past 5 years.

#### Operating surplus (deficit) ratio

Item	2019	2020	2021	2022	2023
Recurrent revenues	\$524.4 M	\$548.0 M	\$574.2 M	\$606.5 M	\$669.0 M
Net result	\$11.2 M	\$0.3 M	\$3.6 M	\$28.9 M	\$14.3 M
Ratio	2.1%	0.1%	0.6%	4.8%	2.14%

Council had an operating surplus this year maintaining a positive trend that started in 2014.

### Operating Surplus Ratio Net Operating Surplus/Operating Revenue



## Additional sustainability measures presented by Council

### Interest cover ratio

The **interest cover ratio** is an important short-term liquidity measure. It measures the extent to which recurrent revenues are committed (locked in) to funding the interest expense on current loan borrowings and leases.

A low interest cover ratio indicates a large portion of recurrent revenues is being used to fund finance charges associated with borrowings. Potentially, this could mean Council may not be able to meet its interest commitments.

A low interest cover ratio may also mean a restriction on future borrowings. This makes it an important sustainability measure. The ratio is calculated as recurrent revenue divided by net interest expense (revenue). Net interest expense (revenue) is interest expense minus interest revenue.

Below is an interest cover trend over the past 5 years.

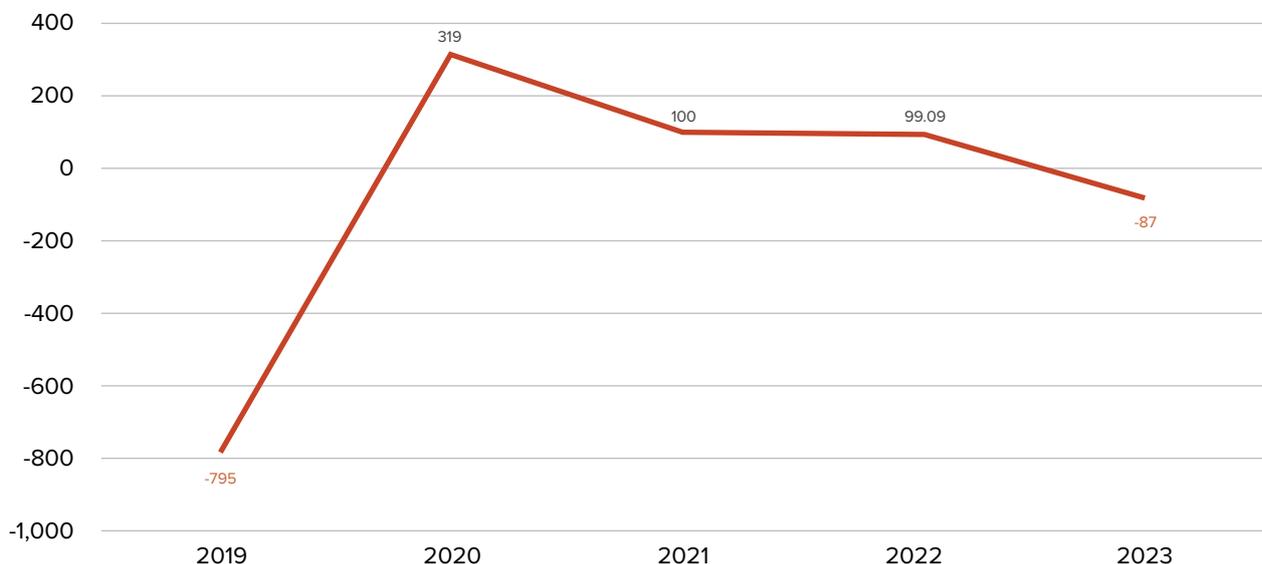
### Interest cover trend

Item	2019	2020	2021	2022	2023
Interest expense	\$10.2 M	\$9.4 M	\$9.9 M	\$9.4 M	\$10.5 M
Interest revenue	\$10.8 M	\$7.7 M	\$4.2 M	\$3.3 M	\$18.2 M
Net interest expense (revenue)	(\$0.6 M)	\$1.7 M	\$5.7 M	\$6.1 M	(\$7.7 M)
Recurrent revenues	\$524.4 M	\$548.0 M	\$574.2 M	\$606.5 M	\$669.2 M
Ratio	(795)	319	100	99	(87)

Over the past few years, Council has improved its interest cover ratio. This indicates that Council has extensive facility for future borrowing to fund capital replacement and renewal. During the 2022/23 financial year, Council earned more in interest revenue than it has incurred in interest expense. This meant that other recurrent revenue was not required to meet interest expense payments.

During the current financial year, Council's recurrent revenues were (87) times the net interest expense.

### Interest Coverage Ratio Recurrent revenue/Net Interest Expense



## Working capital ratio

The working capital ratio is 2.9:1 (last year 2.7:1). It can be found under Council's liquidity measures and commentary above and is not repeated here. The measure indicates the excess of Council's current assets over current liabilities. A ratio in excess of 1:1 is a strong indicator of short-term financial sustainability.

## Asset consumption ratio

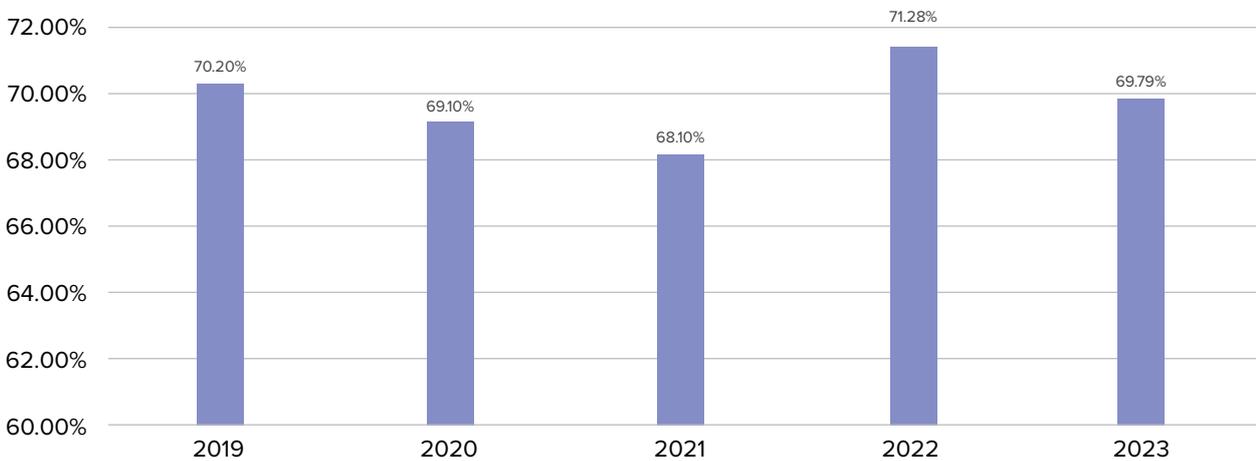
The **asset consumption ratio** is a measure of the written-down value of depreciable assets to their 'as new' value. This is done at up-to-date prices and highlights the average aged condition of non-current assets.

The ratio is dependent on the depreciation methodologies used (see asset sustainability ratio comments). It is calculated as the written-down value of property, plant and equipment (PPE) assets divided by the gross current replacement cost. The ratio indicates the average extent of asset service potential remaining in PPE assets at the reporting date. A high ratio indicates assets are still new.

Below is an asset consumption trend over the past 5 years. PPE assets are depreciable assets only and so exclude land and earthworks. Plant and equipment assets have also been excluded.

Item	2019	2020	2021	2022	2023
PPE WDV	\$4,342 M	\$4,413 M	\$4,028 M	\$5 M	\$5 M
PPE gross	\$6,183 M	\$6,384 M	\$5,914 M	\$7 M	\$8 M
Ratio	70.2%	69.1%	68.1%	70.9%	69.8%

Council's asset consumption ratio has been consistent at an average of 69.7 per cent over the past 5 years. This indicates Council is adequately replacing assets as they run out. It also shows Council has undertaken sufficient maintenance works to maintain service delivery.



## Summary

Council ended the 2022/23 financial year in a sound financial position. Our current position provides the building blocks for the stability of our long-term financial strategy. It allows Council to meet its future obligations and our community's needs in the foreseeable future.

# Taking a holistic approach to sustainability

Logan City Council aims to be a sustainable organisation. To promote quality of life and wellbeing for the community, we manage our growth and operations responsibly to deliver long-term value for the city.

These are key links to nurturing:

- cohesive communities
- ecological health
- economic vitality
- intergenerational equity
- access to resources
- fair distribution of wealth.

For our residents, sustainability is about changing behaviours, attitudes and values. We're leading the way to maintaining and improving social, economic and environmental resources.

At the business level, sustainability is about producing and delivering services to enhance economic viability, while promoting positive impacts on the environment and community. At the local government level, sustainability is about setting policy directions to promote sustainable management practices. At Council, we have developed a range of initiatives to embed sustainability in our strategic direction. These are grouped in 4 pillars of sustainability:

- environmental
- economic, including financial sustainability
- social
- governance.

\*Financial sustainability is covered in our community financial report on page 61



Riverdale Park, Meadowbrook

## Environmental sustainability

Environmental sustainability recognises the importance of the environment on the long-term sustainability of all communities. The connection between the health of the environment and the economic and social health of communities is profound. It is in this context that Council has delivered and promoted the following range of environmental initiatives.

### Environmental sustainability highlights

#### Waste Management and Resource Recovery Strategy 2022–2032

In July 2023, Council adopted a new 10-year strategy. It aims to divert rubbish from landfill while harnessing economic opportunities from recycled waste. The Waste Management and Resource Recovery Strategy 2022–2032 comes as the city's population moves towards half a million people. The strategy identifies 4 areas:

- waste avoidance and recovery of resources
- community education and participation
- resource recovery infrastructure operation and planning
- circular economy and economic opportunity.

#### Materials Recovery Facility

We continued our alliance with Ipswich City Council and Redland City Council to build a regional Material Recovery Facility at Browns Plains.

#### LEAF festival

Logan Eco Action Festival (LEAF) was again a huge hit in June 2023. More than 6,500 people attended. There were 150 vendors, of which 65 per cent were Logan-based. It is fully carbon neutral and this year had a Circular Economy Hub and Wellness Village. The festival diverted 400 litres and 78 kilograms of organic waste from landfill.



#### Library solar power systems

In 2022/23, we installed a new 18-kilowatt solar system at the Logan Central Library, and a 40-kilowatt system at Jimboomba Library.



#### Sustainable fishing initiative

We secured 2 Queensland Fishing Infrastructure grants. These helped fund installation of new recreational fishing infrastructure at 10 Council parks along the Logan and Albert Rivers. This included secure rubbish bins, fish cleaning stations, fishing tackle bins and interpretive signage.

#### Portable wildlife advisory signs

We installed new portable wildlife advisory signs. The signs increase road user safety and reduce the risk of wildlife vehicle collisions. They have been installed at key wildlife/vehicle collision hotspots in Springwood, Kairabah, Park Ridge, Cornubia and Greenbank.

#### Environmental traineeship program

In 2022/23, Council provided a diverse range of Conservation and Ecosystem Management trainees with job skilling opportunities. We did this in partnership with Reclink Australia through the Skilling Queenslanders for Work (SQW) Program.

Twelve local participants completed the 20-week course. It focused on the Albert River corridor. Projects included removing invasive weeds, planting more than 500 native plants, collecting litter and monitoring the environment.

#### Voluntary Home Buy Back Program

In 2022/23, we joined the Voluntary Flood Buy-Back Program administered by the Queensland Reconstruction Authority. The program involves councils purchasing eligible homes severely impacted by previous flood events and at the greatest risk of future flooding. Council then demolishes the homes and land is re-zoned to a non-occupied use, such as green space or open corridors. Council bought back 11 properties in 2022/23.

*'The Night-time Economy Strategy allows the local economy to thrive after dark.'*



Beenleigh Town Square at night



## Economic sustainability

Economic sustainability is the ability to indefinitely support a level of economic production. It is the ability of a local economy to drive local jobs growth and increase job containment, while enabling people to maintain a standard of living and quality of life and wellbeing. Economic transformation was a new priority outlined in our Corporate Plan 2021–2026. It is in this context that Council has delivered and promoted the following range of economic initiatives.

### Economic sustainability highlights

#### Mayor's Taskforce

The Mayor's Local Jobs and Skills Taskforce helped link around 300 local people with jobs in 2022/23. The taskforce aims to reduce unemployment in the city. It links businesses and job seekers with employment service provider and training and youth organisations. The Council-run LoganJobs.com.au platform also helps businesses find the right staff.

#### Night-time Economy Strategy

Council adopted a new Night-time Economy Strategy in November 2022. It allows the local economy to thrive after dark and helps create a safe, diverse and inclusive city. The strategy was developed after community consultation. (More than 300 people responded to our survey.)

#### Opportunities for enterprising migrants

In April 2023, more than 30 business migrants toured some of the city's thriving manufacturing, logistics, retail and commercial precincts. The tour was coordinated by Council and Migration Queensland, which supports skilled overseas professionals and investors seeking visas to live and work in Queensland.

Key stops on the tour included:

- the site of the future Crestmead Logistics Estate
- the city's expanding Meadowbrook health, education and well-being precinct
- Distillery Road Market and the historic Beenleigh Artisan Distillery at Eagleby
- Council's coLab Growth Hub in Underwood.

#### Tradie and Construction Jobs Expo

This event in September 2022 helped match trade and construction employers with job seekers. It was a chance for local firms to showcase training opportunities for people interested in automotive, construction and civil trades. It also enabled local businesses to recruit employees. The expo was delivered by the Mayor's Local Jobs and Skills Taskforce. It was held at Logan Metro Sports and Events Centre.

## Social sustainability

Social sustainability is focused on ensuring our community has access to the services and resources it needs for an adequate quality of life and personal wellbeing. Council facilitates access to a range of initiatives and resources to work towards achieving long-term social sustainability. It is in this context that Council has delivered and promoted the following range of economic initiatives.

### Social sustainability highlights

#### New library app

In April 2023, we launched a new free app for Logan Libraries. The app works on smart phones and tablets. Once it has been activated, a physical library membership card is not needed while in the library. The app can be used to borrow items, to book a free library computer, submit a print job, reserve a book, or get details about free Logan Libraries' events and activities.

#### Flood Studies Review Program

Council has a rolling Flood Studies Review Program to help improve our understanding of the flood risk across Logan's different catchments. As of mid-2023, the Flood Studies Review Program had delivered current flood risk information for around 85 per cent of the city's floodplain. We are currently developing a new draft planning scheme (Logan 2025). Flood mapping is a legislative requirement as part of that process.

#### Illegal dumping strategy

In September 2022, Council endorsed the Illegal Dumping and Litter Enforcement Strategy 2022–2025. We then launched a campaign in 2023 to combat illegal dumping and keep our streets free of rubbish. The strategy is supported by an Illegal Dumping Taskforce. It was formed by Council 2020 and has already achieved significant success through tough enforcement action, large fines, clean-up orders, signage and 24/7 covert surveillance across the city.

#### New Disability Action Plan

Council adopted the Disability Action Plan 2023–2025 in March 2023. The new plan has 105 actions. It follows on from our Access and Inclusion Plan 2019–2022, which is now finalised. Over the past 4 years, we achieved 83 out of the planned 84 actions. One action remains in progress. We also undertook an additional 11 actions.

Highlights from the Access and Inclusion Plan 2019–2022:

- An accessible adult change facility is available at the Kingston Butter Factory Cultural Precinct.
- Incontinence bins are now available at Council's libraries.
- 4 aquatic wheelchairs are available at Council's aquatic centres.

Highlights from Disability Action Plan 2023–2025 so far:

- Braille bin lid stickers are now available.
- We have partnered with Queenslanders with Disability Network to deliver emergency planning workshops to people with disability and disability service providers.
- We are providing disability awareness training sessions to community garden groups. These are delivered in partnership with Carers Queensland.

#### Stories from the Kitchen

The Stories from the Kitchen program wrapped up in May 2023. It brought 260 people together from 31 diverse cultural backgrounds to make vital community connections. The program ran for 18 months and hosted 10 dinners across Logan. Participants were invited to bring a plate of food from their culture, along with a story to share. More than 140 cultural dishes were shared and countless more stories. The program was funded by the Queensland Government and delivered by Council.

#### Animal Management Plan

Council adopted a new Animal Management Plan in March 2023. It introduces initiatives to help residents embrace responsible pet ownership. The plan is designed to shape and evolve Council's animal-related regulatory services over the next 3 years. It also reinforces Council's commitment to public safety. We have a zero-tolerance approach to irresponsible animal ownership and anti-social or high-risk animal behaviour. The Animal Management Plan 2023 also considers wider animal-related issues across the community. This includes making it easier to report complaints such as aggressive and straying animals and dogs barking. The new plan builds on the 2018-2022 strategy.

#### The Mini Farm Project

We continued to support The Mini Farm Project at Loganlea State High School. This initiative was brought to life through a partnership between the school, Council, Griffith University and The Mini Farm Project. The school's agriculture students have been learning about sustainability and urban farming. The fresh food they produce is destined for local families in need and charities that provide food relief.



Stories from the Kitchen

# Our priorities summary and performance scorecard

## Our performance reporting

This annual report addresses the 7 priority areas outlined in Logan City Council's Corporate Plan 2021–2026. Council's strategy is outlined in the priorities listed in our annual Operational Plan, which details key projects that directly relate to the Corporate Plan priority areas. Performance against our 2022/23 Operational Plan is measured against project milestones and targets. These were set at the beginning of the financial year. This ensures meaningful and tangible quarterly operational performance reporting to Council and the community.

## Priorities for the city and the organisation

The city vision is an aspirational statement that communicates the hopes and dreams for our city. It is a goal we hope to achieve over the long-term. The Corporate Plan priorities are the areas Council will concentrate on over the next 5 years. The following highlights the Corporate Plan's priorities, and how Council delivered on these in the 2022/23 financial year.

Key	Definition
<b>Focus area</b>	The important areas that will inform Council planning for the term of the Corporate Plan. Focus areas are high level and have a city-wide focus.
<b>Key priorities</b>	The targeted areas that will be given attention by the Council over the term of the Corporate Plan. The annual Operational Plan will capture projects and key performance indicators (KPIs) related to the focus areas.
<b>Major projects</b>	Priority activities for each focus area, that target and support delivery of the key priorities over the term of the Corporate Plan.
<b>Supporting strategies</b>	Strategic planning documents relevant to each focus area, that target and support project prioritisation and delivery over the term of the Corporate Plan.

Note: Projects conducted annually aim to deliver on Council's major projects and strategies. These projects can either be in Council's Operational Plan, or projects that are managed internally.



## Council's focus areas in 2022/23

### For the city:



#### Focus area 1:

Maintaining current levels of services (MS)



#### Focus area 2:

Proud city (PC)



#### Focus area 3:

Environment (EN)



#### Focus area 4:

Healthy connected community (HC)



#### Focus area 5:

Economy and growth (EG)



#### Focus area 6:

Infrastructure (IN)

### For the organisation:



#### Focus area 7:

High performing organisation (HP)

## Performance scorecard definitions

Projects	Definition
<b>Completed</b>	The project has met planned targets or all planned milestones have been achieved (project closure).
<b>Not complete</b>	The project was not delivered by its target date.
<b>Not proceeding</b>	A decision was made to cancel the project.



## Focus area 1

### ..... Maintaining current levels of service (MS)

Council acknowledges that the majority of its annual budget goes towards providing ongoing services that support our residents, business and community. Council will continue to maintain existing services to the community at the current levels for the length of this corporate plan. We will also continue to monitor our performance.

#### Key priorities

- **MS1.1** – Monitor the level of community satisfaction with major services through the Logan Listens: Residents' Survey, delivered every 2 years.
- **MS1.2** – Undertake service level reviews as appropriate to ensure we are delivering services that are financially sustainable and meet community needs.
- **MS1.3** – Monitor community satisfaction of our customer service through ongoing surveys.

#### Performance scorecard

Status	Result
Completed	3
Not complete	0
Not proceeding	0
<b>Total</b>	<b>3</b>



Roadworks at Cedar Grove

## Projects from the 2022/23 Operational Plan

**Key priority: MS1.1 – Monitor the level of community satisfaction with major services through the Logan Listens: Residents’ Survey, delivered every 2 years.**

Project name	Project description	Target	Status
<b>MS1.1.1</b> Logan Listens: Residents’ Survey	Deliver the Logan Listens: Residents’ Survey, including a review to identify and apply improvements.  <b>Purpose:</b> To monitor the level of community satisfaction with major services.	June 2023	Completed

**Key Priority: MS1.2 – Undertake service level reviews as appropriate to ensure we are delivering services that are financially sustainable and meet community needs.**

Project name	Project description	Target	Status
<b>MS1.2.1</b> Customer Service charter and standards update	Deliver an update to the Customer Service Charter and standards.  <b>Purpose:</b> To support Council to meet the needs and expectations of the community.	June 2023	Completed

**Key Priority: MS1.3 – Monitor community satisfaction of our customer service through ongoing surveys.**

Project name	Project description	Target	Status
<b>MS1.2.1</b> Data analytics and customer insights	Deliver a data analytics and customer insights system.  <b>Purpose:</b> To better understand what our customers, and the community are saying and experiencing when interacting with Council.	June 2023	Completed

## Major projects

Major projects have not been included for Focus area 1: Maintaining current levels of service, in the Corporate Plan 2021–2026.

## Supporting strategies

**Focus area 1: Maintaining current levels of service: Supporting strategy activity**

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
MS – Annual budgets and operational plans	1	1
MS – Long-term financial plans and forecasts	0	0



## Focus area 2

.....

### Proud City (PC)

We are a proud city. A city of opportunity. A young city rich with culture. We value diversity, which is enriching for our community. We are proud of our community's positive contributions to improve the quality of our lifestyle.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- humanity
- diversity
- community.

### Key priorities

- **PC2.1** – Foster and celebrate a community spirit that is friendly, welcoming and embraces diversity.
- **PC2.2** – Ensure relevant and accessible services are provided, based on community need.
- **PC2.3** – Inspire connection, equality and inclusion in the community so people feel a sense of belonging and make a positive contribution to society.
- **PC2.4** – Enhance the beauty and culture of our cityscape through investing in our public spaces and landscape.

### Performance scorecard

Status	Result
Completed	13
Not complete	0
Not proceeding	0
<b>Total</b>	<b>13</b>

All Abilities Playground,  
Logan Gardens



## Projects from the 2022/23 Operational Plan

Key priority: PC2.1 – Foster and celebrate a community spirit that is friendly, welcoming and embraces diversity.

Project name	Project description	Target	Status
<b>PC2.1.1</b> City of Logan corporate rebrand	Deliver the citywide rebrand project in line with the project plan.  <b>Purpose:</b> To bring a valued and unified visual identity to Council and the City of Logan.	June 2023	Completed

Key priority: PC2.2 – Ensure relevant and accessible services are provided, based on community need.

Project name	Project description	Target	Status
<b>PC2.2.1</b> City of Logan: Safe City Strategy and Action Plan 2021–2025	Deliver the second-year actions outlined in the City of Logan: Safe City Strategy and Action Plan 2021–2025 through a broad range of crime prevention and community-based safety initiatives.  <b>Purpose:</b> To create a safer City of Logan.	June 2023	Completed
<b>PC2.2.2</b> City of Logan: Safe City Strategy and Action Plan 2021–2025	Deliver water safety awareness education sessions. Provide culturally appropriate learn-to-swim activities for: <ul style="list-style-type: none"> <li>• First Nations people</li> <li>• newly arrived migrants and refugees.</li> </ul> <b>Purpose:</b> To increase participant swimming skills.	December 2022	Completed
<b>PC2.2.3</b> KRANK School Holiday Program	Deliver a school holiday program for 5 to 17-year-olds.  <b>Purpose:</b> To encourage participation in active and healthy programs. To increase community participation during school holidays.	June 2023	Completed
<b>PC2.2.4</b> Active and Healthy Program	Deliver a health and wellbeing program for all Logan residents.  <b>Purpose:</b> To encourage participation in: <ul style="list-style-type: none"> <li>• affordable and accessible physical activities</li> <li>• health and wellbeing programs.</li> </ul>	June 2023	Completed
<b>PC2.2.5</b> Libraries Learning and Discovery Strategy 2019–2023	Deliver the outcomes of the Libraries Learning and Discovery Strategy 2019–2023. This is delivered through the 6 priorities of: <ul style="list-style-type: none"> <li>• access and inclusion</li> <li>• economic opportunity</li> <li>• nurturing learning and well-being</li> <li>• sustainability</li> <li>• connected community</li> <li>• embracing life-long curiosity and discovery.</li> </ul> <b>Purpose:</b> To support Logan’s community through purposeful library programming.	June 2023	Completed

**Key priority: PC2.3 – Inspire connection, equality and inclusion in the community so people feel a sense of belonging and make a positive contribution to society.**

Project name	Project description	Target	Status
<b>PC2.3.1</b> Events Strategy deployment	Deliver strategic outcomes from the endorsed Events Strategy.  <b>Purpose:</b> To enhance delivery of the existing events portfolio.	June 2023	Completed
<b>PC2.3.2</b> Reconciliation Action Plan	Progress a detailed development plan for Council's next Reconciliation Action Plan.  <b>Purpose:</b> <ul style="list-style-type: none"> <li>strengthen relationships</li> <li>build knowledge within Council to identify opportunities</li> <li>work towards outcomes that will support the organisation and Logan's Aboriginal and Torres Strait Islander community.</li> </ul>	June 2023	Completed
<b>PC2.3.3</b> Access and Inclusion Plan	Coordinate and support implementation of the Access and Inclusion Plan 2019–2022.  <b>Purpose:</b> To create a more accessible and inclusive city for everyone.	June 2023	Completed
<b>PC2.3.4</b> Community development initiatives	Deliver community development initiatives that strengthen and build the community.  <b>Purpose:</b> To respond to local priorities.	June 2023	Completed
<b>PC2.3.5</b> Aboriginal and Torres Strait Islander Bursary Program	Deliver the Aboriginal and Torres Strait Islander Bursary.  <b>Purpose:</b> To support employment opportunities in Council for Aboriginal and Torres Strait Islander peoples.	June 2023	Completed
<b>PC2.3.6</b> Living Museum of Logan	Deliver the Living Museum of Logan exhibition and programs in collaboration with the community.  <b>Purpose:</b> <ul style="list-style-type: none"> <li>share the stories of our culturally diverse communities and of Logan's Aboriginal and Torres Strait Islander communities</li> <li>share themes of importance to Logan's people</li> <li>enhance visitor experience in the City of Logan.</li> </ul>	June 2023	Completed

**Key priority: PC2.4 – Enhance the beauty and culture of our cityscape by investing in our public spaces and landscape.**

Project name	Project description	Target	Status
<b>PC2.4.1</b> Enhancement to City Administration Centre main entry	Deliver an enhanced main entry to the Logan City Council City Administration Centre.  <b>Purpose:</b> To provide a more attractive area for customers conducting routine business.	June 2023	Completed

## Major projects

### Focus area PC2: Major projects activity

Major project	Projects planned for 2022/23	Projects completed in 2022/23
Deliver community-based safe city initiatives.	0	0
Deliver the Yarrabilba Community Hub.	1	1
Develop a new Community Development Action Plan.	6	6
Develop a new Reconciliation Action Plan.	2	2
Investigate the delivery of community spaces for First Nations people.	0	0
Promote our city's attractions and increase visitation.	1	1
Showcase the Kingston Butter Factory Cultural Precinct as a world class entertainment, arts and culture precinct.	1	1
Support the cultural capacity of creative industries practitioners and organisations through Logan's Regional Arts Development Fund and delivery of public art projects.	1	1

## Supporting strategies

### Focus area PC2: Supporting strategy activity

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
Access and Inclusion Plan 2019–2022	0	0
City of Logan Events Strategy 2019–2023	2	2
Creative City: Logan City Council Arts, Culture and Heritage Strategy 2018–2022	3	3
Libraries Learning and Discovery Strategy 2019–2023	4	4
Logan Destination Management Plan 2018–2022	0	0
Reconciliation Action Plan 2019–2020	2	2
Safe City Strategy 2021–2025	4	3

*'In 2022/23, our crews moved 1,850 hectares across the city.'*





## Focus area PC2: Highlights

### Proud City campaign Phase 2

In May 2023, we launched the next phase of our Proud City campaign. It focused on rebranding the City of Logan to our neighbours. The campaign encouraged people from neighbouring cities to live, visit or invest in the city. We've been on a journey to rebrand the city since 2019. Proud City 1.0 gave locals permission to own their strengths and quirki-ness. The second phase of the campaign was featured on billboards and digital screens on major traffic networks across Brisbane, Ipswich, the Sunshine Coast, and the Gold Coast. Videos also aired on subscriber TV networks and across digital and social platforms. All ads promote OurLogan.com.au, which features stories about the people and places of Logan.

### Mobile Indigenous art

To celebrate National Reconciliation Action Week, we wrapped a Council van with artwork from local First Nations artist Jessica McKinnon (Muralappi). The eye-catching art, Journey to a Brighter Tomorrow, was designed to make a strong statement about the need for reconciliation and Council's commitment to it. The van is now highly visible at Council venues and events, highlighting our inclusive values to staff and our community.

### Mowing efforts

Our mowing program plays a significant role in keeping our suburbs attractive. In 2022/23, our crews mowed 1,850 hectares across the city. The team also provided landscaping maintenance across 298.5 hectares (1,898 projects).



## Focus area 3

### Environment (EN)

The value of our varied and thriving natural environment is core to our identity, lifestyle, wellbeing and economy. We will prioritise activation, community connection and enhancement of our rivers, waterways and habitat corridors and the wildlife within them. We will consider the environment holistically and consider impacts broadly in terms of sustainable development, climate and waste recovery.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- green lifestyle
- climate change
- infrastructure.

### Key priorities

- **EN3.1** – Manage, maintain, and improve the ecological health and activation of our rivers and waterways.
- **EN3.2** – Enhance our urban forest, wildlife corridor network and environmentally significant bushland areas.
- **EN3.3** – Ensure Council's planning scheme protects and enhances wildlife corridors and core habitat across the city.
- **EN3.4** – Support the community to become more sustainable and conserve and restore private land.
- **EN3.5** – Expand community incentive and education programs to encourage environmental stewardship, participation and awareness.
- **EN3.6** – Continue to implement sustainability initiatives including increased use of renewable energy, energy efficient technology and carbon reduction projects.
- **EN3.7** – Increase resource recovery, recycling and landfill diversion through improvements to our collection service and waste infrastructure, and through regional partnerships.
- **EN3.8** – Progress the provision of clean, green, sustainable and cost-effective fleet solutions.

### Performance scorecard

Status	Result
Completed	9
Not complete	0
Not proceeding	0
<b>Total</b>	<b>9</b>

Free trees for residents



## Projects from the 2022/23 Operational Plan

**Key priority: EN3.1 – Manage, maintain, and improve the ecological health and activation of our rivers and waterways.**

Project name	Project description	Target	Status
<b>EN3.1.1</b> Albert and Logan Rivers accessibility and connectivity projects	Deliver initiatives identified in the Albert and Logan Rivers Accessibility and Connectivity Plans.  <b>Purpose:</b> To increase community connection, user experience and activation.	June 2023	Completed

**Key priority: EN3.2 – Enhance our urban forest, wildlife corridor network and environmentally significant bushland areas.**

Project name	Project description	Target	Status
<b>EN3.2.1</b> Riparian Restoration Projects	Deliver riparian rehabilitation along priority areas of the Logan and Albert Rivers.  <b>Purpose:</b> To enhance our green canopy and urban forest.	June 2023	Completed

**Key priority: EN3.3 – Ensure Council’s planning scheme protects and enhances wildlife corridors and core habitat across the city.**

Project name	Project description	Target	Status
<b>EN3.3.1</b> Environmental offset delivery	Deliver and maintain environmental (vegetation) offset planting sites.  <b>Purpose:</b> To enhance wildlife corridors and core habitat across the city.	June 2023	Completed

**Key priority: EN3.4 – Support the community to become more sustainable and conserve and restore private land.**

Project name	Project description	Target	Status
<b>EN3.4.1</b> Environmental conservation partnerships	Deliver environmental conservation partnerships.  <b>Purpose:</b> To support the community to: <ul style="list-style-type: none"> <li>• become more sustainable</li> <li>• conserve and restore private land.</li> </ul>	June 2023	Completed

**Key priority: EN3.5 – Expand community incentive and education programs to encourage environmental stewardship, participation and awareness.**

Project name	Project description	Target	Status
<b>EN3.5.1</b> Environmental events and activities	Deliver a range of environmental events and activities.  <b>Purpose:</b> <ul style="list-style-type: none"> <li>encourage environmental stewardship</li> <li>enhance environmental awareness across the community.</li> </ul>	June 2023	Completed

**Key priority: EN3.6 – Continue to implement sustainability initiatives including increased use of renewable energy, energy efficient technology and carbon reduction projects.**

Project name	Project description	Target	Status
<b>EN3.6.1</b> Decarbonisation – extended solar and new hydrogen capability	Complete an investigation to identify options for delivering sustainable outcomes in the way Logan Water delivers its services.  <b>Purpose:</b> To support the increased use of: <ul style="list-style-type: none"> <li>renewable energy</li> <li>energy efficient technology</li> <li>carbon reduction capabilities.</li> </ul>	June 2023	Completed
<b>EN3.6.2</b> Climate change resilience actions	Deliver actions identified in the Climate Change Resilience Strategy 2021–2031.  <b>Purpose:</b> To achieve climate change resilience outcomes for Council.	June 2023	Completed

**Key priority: EN3.7 – Increase resource recovery, recycling and landfill diversion through improvements to our collection service and waste infrastructure, and through regional partnerships.**

Project name	Project description	Target	Status
<b>EN3.7.1</b> Waste management and resource recovery	Deliver actions identified in the Waste Management and Resource Recovery Strategy 2022–2032.  <b>Purpose:</b> To minimise waste to landfill and increase recycling.	June 2023	Completed

**Key priority: EN3.8 – Progress the provision of clean, green, sustainable and cost-effective fleet solutions.**

Project name	Project description	Target	Status
<b>EN3.8.1</b> Electric Vehicle Feasibility Strategy	Deliver an electric and hybrid vehicle and plant assessment.  <b>Purpose:</b> <ul style="list-style-type: none"> <li>help determine efficiency and operational cost savings</li> <li>outline which Council vehicles and plants would benefit from transitioning to electric or hybrid vehicles.</li> </ul>	June 2023	Completed

## Major projects

### Focus area EN3: Major projects activity

Major project	Projects planned for 2022/23	Projects completed in 2022/23
Achieve and maintain carbon neutrality for Council operations by 2022.	8	8
Contribute to an increase of the city's green canopy.	3	3
Implement projects and actions to deliver on the Albert and Logan River visions.	2	2
Prepare a City of Logan Natural Environment Strategy.	1	1
Prepare a community-focused Climate Change Resilience and Adaptation Strategy.	2	2
Prepare a Sustainable Fleet Strategy.	3	4
Prepare a Waste Reduction and Recycling Strategy.	1	1
Progress a feasibility investigation into developing a Riverine Discovery Centre.	1	1

## Supporting strategies

### Focus area EN3: Supporting strategy activity

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
Albert River Vision 2017–2067	0	0
Carbon Reduction Strategy and Action Plan 2018–2022	8	8
City of Logan Koala Conservation Strategic Plan 2013–2023	2	2
Climate Change Resilience Strategy 2021–2031	5	5
Environmental Health Plan 2018–2021	7	6
Flying Fox Management Strategy 2019–2029	2	2
Gossia Gonoclada Recovery Plan 2019–2029	1	1
Logan River Vision 2017–2067	1	1
Logan Rivers and Wetlands Recovery Plan 2014–2024	14	14
Logan's Melaleuca Irbyana Recovery Plan 2013–2023	1	1
Waste Reduction and Recycling Plan 2017–2021	4	3



*'We undertook  
planned burns across  
360 sites.'*



Planned burns in bushland

## Focus area EN3: Highlights

### Albert River Park – riparian vegetation

We rehabilitated around 2,955 square metres along the Albert River at Albert River Park. The work involved removing weeds and planting native vegetation. This provides better bank stability and natural habitat for wildlife. The project involved long-time unemployed or under-employed trainees from Reclink Australia. The training was part of Reclink’s Certification 1 in Conservation and Ecosystem Management.

### Maintenance work in parks

We invested \$2.1 million in our bushland parks in 2022/23. Work included treating weeds, uplifting the track network, removing rubbish, and general improvements.

### Planned burn program

We undertook a range of annual activities as part of our bushfire prevention approach, including:

- planned burns across 360 sites (around 160.5 kilometres)
- installing 3,368 metres of new fire access lines
- 51 fuel hazard assessments across 20 parks
- fire access line maintenance across 43 parks.

### Queens Road Fishway

The Queens Road Fish Passage project has delivered a new pedestrian and cycle footbridge. It has improved fish passage up and down Scrubby Creek. The bridge allows fish to swim further along Scrubby Creek and helps them reach the estuary. This project is a key deliverable of the Scrubby Creek Restoration Plan.



## Focus area 4

### ..... Healthy connected communities (HC)

Healthy, inclusive and connected communities are at the heart of our city. We will provide social infrastructure that meets the needs of our community and is accessible. We encourage residents and visitors to explore and enjoy what our city has to offer and support locals to lead healthy and active lifestyles.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

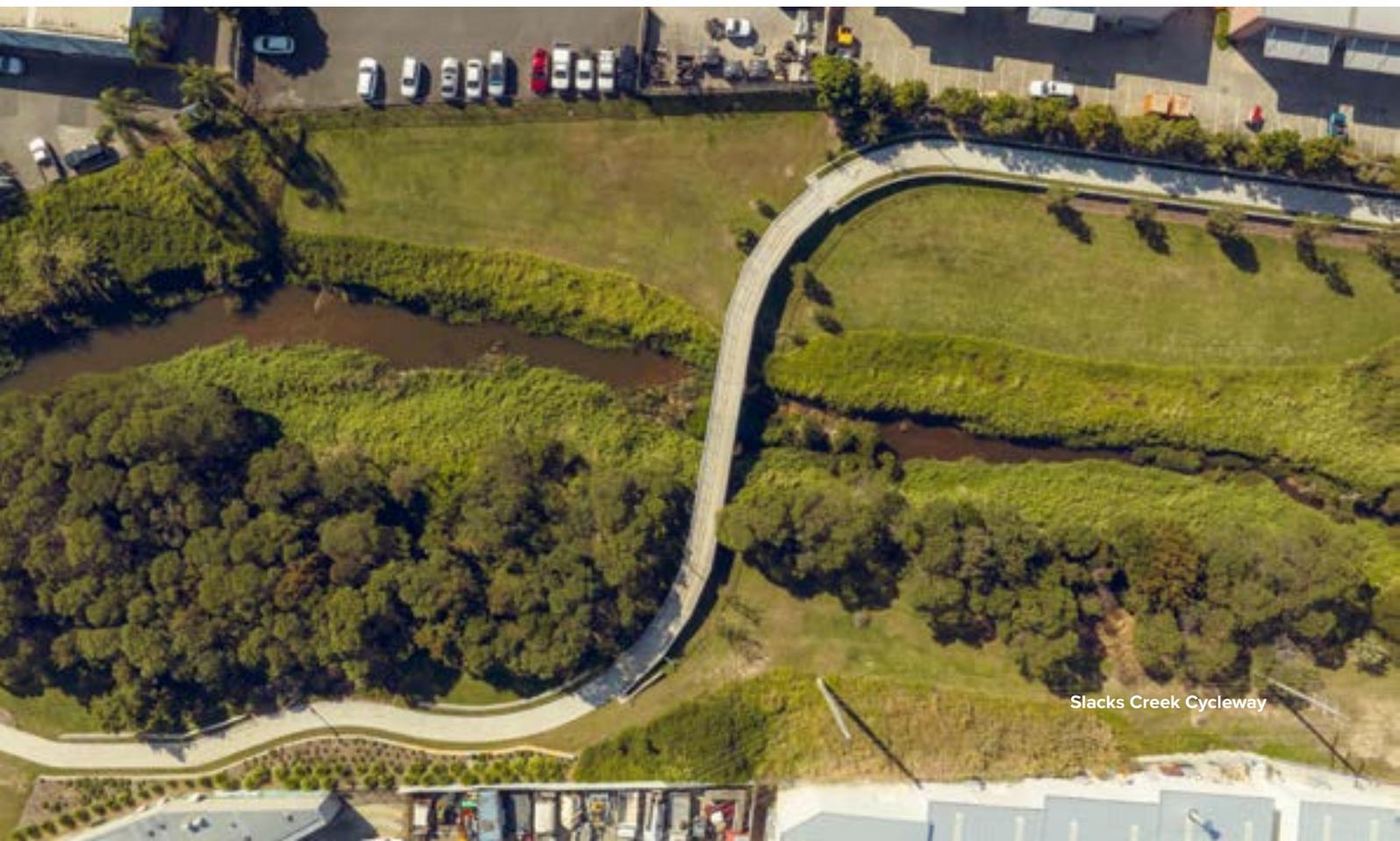
- humanity
- green lifestyle
- housing
- infrastructure.

### Key priorities

- **HC4.1** – Deliver priority community infrastructure to support the needs of the community.
- **HC4.2** – Provide our community with a variety of places that meet people's needs and aspirations.
- **HC4.3** – Invest in developing our parks and open spaces to encourage healthy, active and enjoyable community lifestyles.
- **HC4.4** – Provide arts and entertainment opportunities within the city.
- **HC4.5** – Develop, maintain, and activate quality sport, recreation and community facilities to support an active and healthy community.

### Performance scorecard

Status	Result
Completed	12
Not complete	2
Not proceeding	0
<b>Total</b>	<b>14</b>



Slacks Creek Cycleway

## Projects from the 2022/23 Operational Plan

Key priority: HC4.1 – Deliver priority community infrastructure to support the needs of the community.

Project name	Project description	Target	Status
<b>HC4.1.1</b> The Buzz at Yarrabilba	Deliver and activate a community centre in Yarrabilba. <b>Purpose:</b> To support and foster social connections, learning and economic opportunities in an emerging community.	December 2022	Completed
<b>HC4.1.2</b> Wilbur Street Youth Centre	Design a youth centre in Logan Central. <b>Purpose:</b> <ul style="list-style-type: none"> <li>provide an inclusive and safe facility for young people</li> <li>support recreation and participation in activities and programs.</li> </ul>	June 2023	Completed
<b>HC4.1.3</b> Beenleigh Aquatic Centre – renewal and upgrade	Design Stage 2 of the Beenleigh Aquatic Centre. <b>Purpose:</b> To encourage increased participation and health outcomes for the City of Logan community.	June 2023	Not complete
<b>HC4.1.4</b> Community infrastructure implementation plan	Deliver the community infrastructure priorities outlined in the Community Infrastructure Implementation Action Plan 2022/2023. <b>Purpose:</b> To provide quality facilities and spaces to meet the diverse needs of the community.	June 2023	Completed

Key priority: HC4.2 – Provide our community with a variety of places that meet people’s needs and aspirations.

Project name	Project description	Target	Status
<b>HC4.2.1</b> Libraries Early Years and First 5 Forever initiatives	Deliver the libraries’ early years services and First 5 Forever initiative. <b>Purpose:</b> To support early years learning and reading for Logan families with children aged under 5 years.	June 2023	Completed
<b>HC4.2.2</b> Animal management strategy	Deliver a new animal management strategy that creates a strategic roadmap for the future of animal management services. <b>Purpose:</b> To improve public safety and animal-keeping outcomes in response to community demand and trends.	December 2022	Completed
<b>HC4.2.3</b> School safety parking	Deliver a school safety parking campaign. <b>Purpose:</b> To improve child safety and local neighbourhood amenity.	June 2023	Completed

**Key priority: HC4.3 – Invest in developing our parks and open spaces to encourage healthy, active and enjoyable community lifestyles.**

Project name	Project description	Target	Status
<b>HC4.3.1</b> Active Logan Strategy Implementation 2020–2024	Deliver actions to support the delivery of the Active Logan Strategy Implementation 2020–2024.  <b>Purpose:</b> To improve our focus on: <ul style="list-style-type: none"> <li>• active spaces</li> <li>• active people</li> <li>• active organisations.</li> </ul>	June 2023	Completed
<b>HC4.3.2</b> Biosecurity strategy	Deliver a biosecurity strategy.  <b>Purpose:</b> To create a strategic roadmap for protecting the biosecurity, health and environment of the city.	April 2023	Completed
<b>HC4.3.3</b> Illegal Dumping and Litter Enforcement Strategy 2022–2025	Deliver a strategic roadmap to reduce illegal dumping and littering in our community, through a 3-year action plan.  <b>Purpose:</b> To ensure the City of Logan is a clean and safe place to be.	October 2022	Completed

**Key priority: HC4.4 – Provide arts and entertainment opportunities within the city.**

Project name	Project description	Target	Status
<b>HC4.4.1</b> Arts, Culture and Heritage Strategy 2018–2022	Deliver outcomes of Council’s Arts, Culture and Heritage Strategy 2018–2022, and develop a new Strategy in consultation with community for 2023–2027.  <b>Purpose:</b> To improve community capacity and our city image through 5 outcomes: <ul style="list-style-type: none"> <li>• development</li> <li>• engagement</li> <li>• places and spaces</li> <li>• partnerships</li> <li>• communication.</li> </ul>	June 2023	Completed

Key priority: HC4.5 – Develop, maintain, and activate quality sport, recreation and community facilities to support an active and healthy community.

Project name	Project description	Target	Status
<b>HC4.5.1</b> Rosia Park	Rosia Park – Complete: <ul style="list-style-type: none"> <li>statutory approval requests</li> <li>achieve procurement of master planning consultants</li> <li>deliver a revised site layout plan as part of the new Park Ridge Masterplan.</li> </ul> <b>Purpose:</b> To provide facilities for an active and healthy community.	June 2023	Not complete
<b>HC4.5.2</b> Jimboomba Park Stage 2 (Rugby league clubhouse)	Jimboomba Park Stage 2. Complete: <ul style="list-style-type: none"> <li>100 per cent of design drawings</li> <li>award of construction contract.</li> </ul> <b>Purpose:</b> To provide facilities for an active and healthy community.	June 2023	Completed
<b>HC4.5.3</b> Renewal of the Logan North 50 m pool	Replace the Logan North 50 m outdoor pool and associated plant and plant room. <b>Purpose:</b> To keep providing aquatic programs and recreational activities at Logan North Aquatic and Fitness Centre.	December 2022	Completed



Jodie Henry Pool, Logan North Aquatic Centre, Underwood

## Major projects

### Focus Area HC4: Major Projects activity

Major project	Projects planned for 2022/23	Projects completed in 2022/23
Build the capacity of the live music scene through the Logan Live initiative.	1	1
Develop a new Integrated Recreational Trail Strategy, incorporating recreational, waterways and environmental park trail networks.	0	0
Host eSports at Council venues.	0	0
Improve the libraries' technology, online services and resources.	4	4
Investigate opportunities for upgrades to the Beenleigh Aquatic Centre.	1	1
Prepare a new Immunisation Strategy.	0	0
Prepare an Environmental Health Strategy.	0	0
Progress a feasibility study for the Park Ridge Leisure Centre and Community Space.	1	0
Progress the feasibility study for the Bethania to Logan Village section of the rail trail.	0	0
Progress the Rosia Park Master Plan.	1	0
Progress the Waterford West District Park Master Plan.	0	0

## Supporting strategies

### Focus Area HC4: Supporting strategy activity

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
HC – Active Logan Strategy 2016–2028	8	6
HC – City of Logan Animal Management Strategy 2018–2022	2	2
HC – City of Logan Biosecurity Plan 2017–2022	2	1
HC – Community Infrastructure Strategy 2019–2041	1	1
HC – Immunisation Strategy 2018–2021	1	0
HC – Park Strategy 2014–2026	1	1

## Focus area HC4: Highlights

### FLAME Festival

More than 18,000 people attended the first FLAME BBQ Street Festival. It was held in Jimboomba’s Cusack Lane on 17 September 2023. The event was presented by Council in partnership with BBQ & Beer Roadshow. It featured barbecue and other food trucks, fare from local cafes and businesses, eating and cooking competitions, market stalls, live music, fire shows and rides for the youngsters. Barbecue competitions held across the City of Logan leading up to the event produced 4 finalists who cooked-off for an overall winner.

### \$9 million pool upgrade

We unveiled the newly named Jodie Henry Pool in October 2022. It was part of the \$9 million upgrade at the Logan North Aquatic Centre in Underwood. Jodie is an Olympic gold medalist, multiple world record holder and proud City of Logan product. The redeveloped Olympic-size pool has been expanded with 2 additional swimming lanes. It also features improved water quality controls and new energy efficient pumps and filtration.

### Logan Village Green Skate Park

Olympic gold medalist Logan Martin cut the ribbon to officially open the new Logan Village Green Skate Park on 26 November 2022. The former Crestmead rider won the inaugural BMX freestyle gold at the Tokyo Olympics. The \$1.3 million new skate park has been 4 years in the making and is a key outcome of the Logan Village Forum in 2018.

### Mosquito treatment campaign

Council continued the fight against mosquitos with an ongoing citywide treatment and monitoring program. We regularly inspect more than 760 water holding sites across the City of Logan. This is a key step to protect residents against emerging public health risks. Staff use a range of techniques to treat potential adult mosquito larvae sites in an around-the-clock program. This includes using drone and all-terrain vehicles to treat difficult-to-access areas.



Eats and Beats music and food truck pop up event

### ImagiNation Children's Festival

Children of all ages stepped into the world of imagination when Council hosted ImagiNation Children's Festival on 15 April 2023 at the Kingston Butter Factory Cultural Precinct. It featured 6 different 'activity worlds' to explore for children aged up to 12. More than 5,500 people attended.

### Record investment in parks

We delivered our largest ever park capital works program in 2022/23. We invested \$22.6 million worth of upgrades to 100 parks and road landscaping. Larger projects included:

- Activity Park, Windaroo
- Bedford Park, Eagleby
- Beenleigh Redland Bay Road landscaping, Loganholme
- Crestmead Skate Park, Crestmead
- Eridani Park, Kingston
- Estramina Park, Regents Park
- Glindemann Park, Underwood
- Lavelle Park lagoon, Greenbank
- Maranda Park, Shailer Park
- Millwood Park, Heritage Park
- Nexus Forest Park, Edens Landing
- Pescara Park, Marsden
- Pinnington Park, Crestmead
- Settlers Park, Flagstone
- Stoneleigh Reserve, Logan Reserve

### Mountain bike trail maintenance

We continued to repair, maintain and upgrade our popular mountain bike trails. Major work was undertaken at:

- Cornubia Forest Park, Cornubia
- Discovery and Bronzewing Parks, Bahrs Scrub
- Gramzow Road reserve corridor, Cornubia
- Kimberley Forest Park, Shailer Park
- Neville Lawrie Reserve, Priestdale
- Red Ash Reserve, Jimboomba
- Tudor Park, Tanah Merah
- Spring Mountain Forest Park, Greenbank
- Spring Mountain Reserve, Greenbank
- Thornbill Reserve, Greenbank
- Underwood Park, Priestdale
- Underwood Road Reserve, Priestdale

### Free trees

In 2022/23, we gave away 12,097 plants to our community through the Free Trees program:

- 10,673 to residents
- 1,424 to 33 qualifying community groups, organisations, and schools.

We held 14 Free Tree events, attended by 3,403 residents.



Kingston Butter Factory  
Cultural Precinct

Keeping our community active and connected

All ages	Active & Healthy Program	<ul style="list-style-type: none"> <li>• 44 service providers</li> <li>• 8,134 participants</li> <li>• 1,312 activities</li> </ul>
	KRANK School Holiday Program (5 to 17 years)	<ul style="list-style-type: none"> <li>• 48 service providers</li> <li>• 7,625 participants</li> <li>• 526 activities</li> </ul>
Young people	Logan Youth Action Group	<ul style="list-style-type: none"> <li>• 53 membership applications received</li> <li>• 32 members</li> <li>• 5 meetings</li> </ul>
	Seniors Network	<ul style="list-style-type: none"> <li>• 6 meetings</li> <li>• 128 attendees</li> <li>• Hosted the Connect 4 Seniors Picnic</li> </ul>
Seniors	Chatty Café	<ul style="list-style-type: none"> <li>• 9 meet-ups</li> <li>• 158 attendees</li> <li>• 17 volunteers</li> </ul>
	Community leaders	<ul style="list-style-type: none"> <li>• 2 cultural leader forums (co-hosted with SSI and MultiLink Community Services)</li> <li>• 90 attendees</li> <li>• 3 cultural leader events (co-hosted with SSI, Multilink Community Services and Logan Multicultural Collaborative)</li> <li>• 525 attendees</li> </ul>
Culturally diverse communities	Network meetings	<ul style="list-style-type: none"> <li>• 6 meetings</li> <li>• 10 community and neighbourhood centres</li> </ul>
	Neighbour Day	<ul style="list-style-type: none"> <li>• 2 community centre events supported</li> <li>• 300 attendees</li> </ul>
Community centres	Community Training Program	<ul style="list-style-type: none"> <li>• 4 programs</li> <li>• 52 attendees</li> </ul>
Community training		



## Focus area 5

### Economy and growth (EG)

Our city is unique in terms of its economy and growth. We will support and directly contribute to long-term economic growth by supporting local jobs and investment opportunities. We will build local wealth and balance the challenges associated with population growth by enhancing community lifestyles and environment.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- youth
- community
- employment and innovation.

### Key priorities

- **EG5.1** – Continue to develop the City of Logan as an emerging tourism destination with a strong sporting, cultural and nature-based offering.
- **EG5.2** – Stimulate our city centres through place making and civic improvements that drive economic activity and inspire the community to collectively reimagine and reinvent public spaces as the heart of every community.
- **EG5.3** – Grow our night-time economy through practical actions to promote a geographical spread of diverse evening activity, encourage widespread community participation and improve the safety, amenity, social and economic vitality of our city at night.
- **EG5.4** – Compete on the national and international stage for investment, ideas and initiatives that provide growth opportunities for local businesses and jobs for our residents.
- **EG5.5** – Shape Logan's growing population through policy and decision-making that responds to the housing, transport, employment and liveability needs of our community.
- **EG5.6** – Identify ways to further improve our development assessment services to the industry and the community.
- **EG5.7** – Actively safeguard the community from the negative impacts of unlawful development and construction phase activities.
- **EG5.8** – Identify the digital infrastructure and connectivity capability required for our city to be globally competitive; create new opportunities in the digital economy and advocate for high speed, reliable internet options for our community.
- **EG5.9** – Support fast-growing ventures to find pathways to scale, including connections to national and international markets.

### Performance scorecard

Status	Result
Completed	6
Not complete	2
Not proceeding	0
<b>Total</b>	<b>8</b>



Cusack Lane,  
Jimboomba

## Projects from the 2022/23 Operational Plan

**Key priority: EG5.1 – Continue to develop the City of Logan as an emerging tourism destination with a strong sporting, cultural and nature-based offering.**

Project name	Project description	Target	Status
<b>EG5.1.1</b> Destination Management Plan 2023–2028	Develop the Destination Management Plan 2023–2028. Consolidate the work done in the 2018–2022 plan.  <b>Purpose:</b> To identify future infrastructure needs and opportunities to grow Logan’s visitor economy.	June 2023	Completed

**Key priority: EG5.2 – Stimulate our city centres through place making and civic improvements that drive economic activity and inspire the community to collectively reimagine and reinvent public spaces as the heart of every community.**

Project name	Project description	Target	Status
<b>EG5.2.1</b> Logan Place Plan	Deliver the Logan Place Plan, our place making strategy covering: <ul style="list-style-type: none"> <li>• policy</li> <li>• projects</li> <li>• programs across our centres.</li> </ul> <b>Purpose:</b> <ul style="list-style-type: none"> <li>• incentivise public-private partnerships</li> <li>• rejuvenate our centres</li> <li>• foster pride, investment and positive activity.</li> </ul>	June 2023	Completed

**Key priority: EG5.3 – Grow our night-time economy through practical actions to promote a geographical spread of diverse evening activity, encourage widespread community participation and improve the safety, amenity, social and economic vitality of our city at night.**

Outcomes for this key priority are being delivered by project EG5.2.1 – Logan Place Plan

**Key priority: EG5.4 – Compete on the national and international stage for investment, ideas and initiatives that provide growth opportunities for local businesses and jobs for our residents.**

Project name	Project description	Target	Status
<b>EG5.4.1</b> Roadmap for Brisbane 2032	Deliver a roadmap for leveraging opportunities for the City of Logan associated with the 2032 Olympic Games.  <b>Purpose:</b> To secure better infrastructure, attract investment and create opportunities for our city.	June 2023	Completed

**Key priority: EG5.5 – Shape Logan’s growing population through policy and decision-making that responds to the housing, transport, employment and liveability needs of our community.**

Project name	Project description	Target	Status
<b>EG5.5.1</b> Logan Plan 2025	<p>Deliver activities for the Logan Plan 2025 program of work. This includes:</p> <ul style="list-style-type: none"> <li>• drafting the new planning scheme</li> <li>• legal review</li> <li>• submission to the Queensland Government for State Interest Review.</li> </ul> <p><b>Purpose:</b> To support the delivery of Logan Plan 2025 as the key land use policy to guide future growth.</p>	June 2023	Not complete

**Key priority: EG5.6 – Identify ways to further improve our development assessment services to the industry and the community.**

Project name	Project description	Target	Status
<b>EG5.6.1</b> Logan’s Assessment Portal	<p>Launch Logan’s Assessment Portal powered by new software into Council’s existing development assessment processes.</p> <p><b>Purpose:</b> To support community participation in the way development and growth occur in the city. This will be achieved by displaying application related material and decisions in a consistent format.</p>	June 2023	Completed

**Key priority: EG5.7 – Actively safeguard the community from the negative impacts of unlawful development and construction phase activities.**

Project name	Project description	Target	Status
<b>EG5.7.1</b> Operation improve residential building practices	<p>Create a new Residential Building Task Force team within the Development Operations program.</p> <p><b>Purpose:</b> To improve building practices on residential construction sites.</p>	June 2023	Completed

**Key priority: EG5.8 – Identify the digital infrastructure and connectivity capability required for our city to be globally competitive. Create new opportunities in the digital economy and advocate for high speed, reliable internet options for our community.**

Project name	Project description	Target	Status
<b>EG5.8.1</b> Digital Infrastructure and Connectivity Program	<p>Deliver the Digital Infrastructure and Connectivity Program.</p> <p><b>Purpose:</b> To:</p> <ul style="list-style-type: none"> <li>• create new opportunities in the digital economy</li> <li>• provide high speed, reliable internet options to all our community</li> <li>• support the City of Logan to be globally competitive.</li> </ul>	June 2023	Not complete

**Key priority: EG5.9 – Support fast-growing ventures to find pathways to scale, including connections to national and international markets, and help build enterprise skills among Logan’s young people.**

Project name	Project description	Target	Status
<b>EG5.9.1</b> CoLab	Deliver the coLab Growth Hub.  <b>Purpose:</b> To support scaling ventures to achieve their high-growth objectives in the innovation-driven economy.	June 2023	Completed

## Major projects

**Focus area EG5: Major projects activity**

Major project	Projects planned for 2022/23	Projects completed in 2022/23
Advance the new Logan Planning Scheme towards endorsement in 2025.	0	0
Create a Night-time Economy Strategy.	0	0
Deliver City Studio and Catapult Youth Enterprise programs.	0	0
Deliver key findings of the Economic Development Strategy.	0	0
Deliver the coLab Growth Hub in partnership with Go1 at Underwood.	1	1
Enhance the loganjobs.com.au platform.	0	0
Investigate the feasibility of an expanded rural tourism and adventure-based tourism offering in the city.	0	0
Prepare a feasibility study for the Springwood Town Square.	0	0
Refresh the Destination Management Plan to outline an action plan for tourism over the next 5 years.	1	1
Rejuvenate small neighbourhood centres through place-making and incentive packages.	1	1

## Supporting strategies

**Focus area EG5: Supporting strategy activity**

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
Employment Land Study 2020	0	0
Housing Study 2020	0	0
Logan Destination Management Plan 2018–2022	1	1
Logan Economic Development Strategy 2021–2026	3	3
Logan Planning Scheme 2015	0	0



*'The precinct is the result of long-term master planning by Council.'*



Meadowbrook Health, Knowledge and Wellbeing Precinct

### Focus area HC5: Highlights

#### Meadowbrook Health, Knowledge and Wellbeing Precinct

Construction on the new Meadowbrook Health Centre began in March 2023. It's the next step in realising Council's long-term plans for the Meadowbrook Health, Knowledge and Wellbeing Precinct. It will also meet the city's growing healthcare needs. The centre includes public and private health services. A new Logan Urgent and Specialist Care Centre will manage minor injury and illness. It will operate from the facility alongside a dedicated women's health service run by Logan Hospital. The precinct is the result of long-term master planning by Council, in partnership with the Queensland and Australian Governments.

#### Loganlea Road Healthy Street project

In May 2023, construction began on Stage 2 of the Loganlea Road Healthy Street Project. The outdoor community space will span Loganlea Road, just south of Logan Hospital and the Meadowbrook Shopping Centre. It will feature basketball and futsal courts, an outdoor gym, gardens, shaded seating, and public artwork. Bike racks and water bubblers will promote active transport. New footpaths will improve pedestrian access through the area.

#### Bridge to Business

In November 2022, we helped connect local students with local businesses with current vacancies. It was part of the inaugural Bridge to Business event, involving more than 300 students from 13 City of Logan state high schools. The targeted networking opportunity was hosted at Beenleigh State High School. It was an initiative of the Logan Education Round Table, supported by Mayor Darren Power's Local Jobs and Skills Taskforce.

#### Forum Tour visit

Council was an exhibition and tour partner with the Social Enterprise World Forum in September 2022. We hosted up to 50 people in a Logan Bus Tour Fringe Event. Participants include representatives from Canada's Buy Social, Scotland's Highlands & Islands Enterprise and delegates from England. The delegates travelled around the city for a first-hand look at Substation33, Yourtown, The Centre for Women & Co. and Spirits of the Red Sand. The tour was an opportunity to highlight the work being done by Logan's social enterprise sector, which provides employment for many locals.



## Focus area 6

### Economy and growth (EG)

Sustainable, safe and efficient infrastructure is essential to the daily lives of our community. Through continuous planning, delivery and maintenance of our city's physical infrastructure, we will ensure we can support our rapidly growing community into the future.

This focus area is part of Council's response to the Logan Community Vision broad themes of:

- infrastructure
- community
- climate change.

#### Key priorities

- **IN6.1** – Deliver and maintain sustainable transport infrastructure to meet community requirements for city and regional connection.
- **IN6.2** – Provide reliable, sustainable water services, ensuring high-quality water supply and effective wastewater treatment.
- **IN6.3** – Enhance Council's recreational infrastructure across the city's green spaces.
- **IN6.4** – Ensure the long-term sustainability of Council's infrastructure through implementing the Asset Management Plan, network condition assessment and infrastructure renewals.
- **IN6.5** – Realise Council's long-term vision for a diverse network of community infrastructure that supports cultural, educational, recreational, and sporting opportunities.
- **IN6.6** – Support our community through drainage infrastructure, collecting nuisance water and diverting overland runoff.
- **IN6.7** – Plan for city growth and identify supporting infrastructure.

#### Performance scorecard

Status	Result
Completed	14
Not complete	2
Not proceeding	0
<b>Total</b>	<b>16</b>



The Buzz Yarrabilba



Aerial shot, Yarrabilba

## Projects from the 2022/23 Operational Plan

**Key priority: IN6.1 – Deliver and maintain sustainable transport infrastructure to meet community requirements for city and regional connection.**

Project name	Project description	Target	Status
<b>IN6.1.1</b> SafeRoads4Logan Road Safety Strategy Action Plan 2022–2026 implementation	Implement current year actions for of the SafeRoads4Logan Road Safety Strategy Action Plan 2022–2026.  <b>Purpose:</b> To reduce incidents and improve safety on roads in the City of Logan and promote road safety.	June 2023	Completed

**Key priority: IN6.2 – Provide reliable, sustainable water services, ensuring high-quality water supply and effective wastewater treatment.**

Project name	Project description	Target	Status
<b>IN6.2.1</b> Chambers Flat Wastewater Treatment Plant site master plan	Develop the draft and final site master plan for the Chambers Flat Wastewater Treatment Plan.  <b>Purpose:</b> To support the delivery of reliable and sustainable water services.	June 2023	Completed
<b>IN6.2.2</b> Loganholme Wastewater Treatment Plant (WWTP) Stage 8. Beenleigh WWTP close	Deliver critical upgrades to the Loganholme WWTP. Decommission the Beenleigh WWTP.  <b>Purpose:</b> To respond to anticipated increases in growth and demand in water services.	June 2023	Completed
<b>IN6.2.3</b> Water and wastewater capital works program	Deliver water and wastewater infrastructure through the Water and Wastewater Capital Works Program.  <b>Purpose:</b> To deliver safe and efficient water and wastewater infrastructure to support the community and city growth.	June 2023	Completed
<b>IN6.2.4</b> Water for SEQ Plan	Contribute towards the development of the Water for SEQ Plan.  <b>Purpose:</b> <ul style="list-style-type: none"> <li>ensure the best possible outcomes for City of Logan communities</li> <li>effectively inform the region’s future through input in the SEQ Regional Plan.</li> </ul>	June 2023	Completed

**Key priority: IN6.3 – Enhance Council’s recreational infrastructure across the city’s green spaces.**

Project name	Project description	Target	Status
<b>IN6.3.1</b> Parks Asset Renewal Program	Deliver the Parks Asset Renewal Program.  <b>Purpose:</b> To provide and maintain healthy and active recreation opportunities for families.	June 2023	Completed
<b>IN6.3.2</b> Waterford West park	Deliver the detailed design for the Waterford West Park.  <b>Purpose:</b> To enhance Council’s recreational infrastructure across the city’s green spaces.	June 2023	Not complete

**Key priority: IN6.4 – Ensure the long-term sustainability of Council's infrastructure through implementing the Asset Management Plan, network condition assessment and infrastructure renewals.**

Project name	Project description	Target	Status
<b>IN6.4.1</b> Asset management deep dive	Deliver an enhanced level of maturity of strategic and operational asset management for Council facilities and properties.  <b>Purpose:</b> To support delivery of the related project: Enterprise Asset Management Systems and long-term sustainability of Council's infrastructure.	March 2023	Completed
<b>IN6.4.2</b> Asset Management Improvement Plan	Implement the Asset Management Strategy 2020–2023. This will be achieved by delivering identified actions from the associated Asset Management Improvement Plan.  <b>Purpose:</b> To improve organisational financial reporting and analytics capabilities.	June 2023	Completed
<b>IN6.4.3</b> Organisational asset renewals modelling	Update the organisation's asset renewal governance and practices.  <b>Purpose:</b> To provide improved information for future decisions around new and existing service levels.	June 2023	Completed

**Key priority: IN6.5 – Realise Council's long-term vision for a diverse network of community infrastructure that supports cultural, educational, recreational, and sporting opportunities.**

Project name	Project description	Target	Status
<b>IN6.5.1</b> Parks Capital Works Program	Deliver park infrastructure through the Parks Capital Works Program.  <b>Purpose:</b> To increase tourism in the city. To create healthy and active recreation opportunities for families.	June 2023	Completed
<b>IN6.5.2</b> Flagstone Community Hub	Deliver detailed design work for the Flagstone Community Hub.  <b>Purpose:</b> To support development of the new Greater Flagstone community centre.	June 2023	Completed
<b>IN6.5.3</b> Yarrabilba Community Hub	Deliver the Yarrabilba Community Hub.  <b>Purpose:</b> To provide a new integrated community facility that delivers critical social services for the community.	November 2022	Completed

**Key priority: IN6.6 – Support our community through drainage infrastructure, collecting nuisance water and diverting overland runoff.**

Project name	Project description	Target	Status
<b>IN6.6.1</b> Road and Drainage Capital Works Program	Deliver road and drainage infrastructure through the Road and Drainage Capital Works Program.  <b>Purpose:</b> To deliver sustainable transport infrastructure that provides city and regional connection. To deliver drainage infrastructure that collects and discharges stormwater safely and effectively.	June 2023	Completed

**Key priority: IN6.7 – Plan for city growth and identify supporting infrastructure.**

Project name	Project description	Target	Status
<b>IN6.7.1</b> Monitoring room expansion investigation	Deliver an investigation into the expansion of the Logan Safety Camera Program Monitoring Room.  <b>Purpose:</b> To support the expansion of the Logan Safety Camera Program network.	June 2023	Not complete
<b>IN6.7.2</b> Strategic Land Acquisition Program	Establish a 3-year Strategic Land Acquisition Program to coordinate the acquisition of commercial land and sale of surplus land.  <b>Purpose:</b> To support the efficient delivery of trunk infrastructure and generate investment and employment opportunities in our city.	June 2023	Completed



**Brent Gilmartin, Safety Camera Program Capital Works Project Manager**

## Major projects

### Focus area IN6: Major projects activity

Major project	Projects planned for 2022/23	Projects completed in 2022/23
Deliver the Chambers Flat Wastewater Treatment Plant.	2	2
Deliver the Loganholme Wastewater Treatment Plan biosolids gasification plant to reduce waste and environmental impacts.	3	3
Develop a funding strategy and pursue funding opportunities to deliver on the Community Infrastructure Strategy Implementation Plan.	0	0
Develop infrastructure networks to support the Kingston Butter Factory Cultural Precinct.	0	0
Improve infrastructure asset funding models to enhance long-term financial sustainability forecasting.	0	0
Plan and deliver infrastructure in all Council capital works programs in line with adopted priorities and budget allocations.	20	19
Review and update Council's Water Netserv Plan.	0	0
Undertake a review of the financial modelling, planning and project priorities for the Sub-Regional Infrastructure Agreement.	2	1

## Supporting strategies

### Focus area IN6: Supporting strategy activity

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
Active Logan Strategy 2016–2028	0	0
Asset Management Strategy 2020–2023	8	8
Community Infrastructure Strategy 2019–2041	6	5
Financial Sustainability Strategy 2019–2028	0	0
Logan Planning Scheme including the Local Government Infrastructure Plan	4	3
Logan's Strategic Cycle Network Plan	1	1
Park Strategy 2014–2026	0	0
SAFEROADS4LOGAN – A Strategy for Road Safety in the City of Logan 201–2021	1	1
Sub-Regional Infrastructure Agreement with Economic Development Queensland and developers in Priority Development Areas	2	2
Way2Go: Connecting Logan – The Integrated Local Transport Plan for Logan City Council 2018–2041	0	0

## Focus area IN6: Highlights

### Major road improvements

Council completed almost \$75 million in road infrastructure projects in 2022/23. This included a \$77.7 million widening of Loganlea Road, from the Logan Motorway to the M1 on-ramp at Slacks Creek (jointly funded with the Australian Government).

Other key upgrades included:

- Mundoolun Road – \$17.4 million
- Kelly Street (Eagleby) drainage – \$18 million
- Cowper Avenue (Eagleby) drainage – \$16 million
- Woodlands Drive, Rochedale South – \$15 million
- Gilmore Road, Berrinba – \$9 million
- Jimboomba local roads upgrades (first stage) – \$8.6 million
- Slacks Track, Loganlea and Springwood – \$4.2 million

### New cycleway bridges Slacks Creek

In May 2023, we lifted in a 35-metre cycleway bridge over Slacks Creek. It's part of the extension to the popular Slacks Track pathway and is an important addition to our active transport network. It was a challenging and complex operation. Spans were transported to the site then expertly assembled and joined to create the bridge. The bridge will carry a 2.5-meter pathway to link Reserve Park and Rowland Street. The \$4.2 million cycling and pedestrian link is jointly funded by Council and the Australian and Queensland governments.



Slacks Creek Cycleway

### Loganlea Road upgrade

In April 2023, we started work to widen Loganlea Road. We are upgrading a 2.3-kilometre upgraded section. Work will extend south from the Logan Motorway at Meadowbrook and north to the Pacific Motorway on-ramp at Slacks Creek. The project will provide an extra lane in each direction (from 4 to 6 lanes).

The \$80 million works will help provide more reliable travel times, safer intersections and improved connectivity to Logan's southwest suburbs. It will also improve shared paths for walkers and bike riders.

### Mundoolun Road rehabilitation

In January 2023, we started upgrading Mundoolun Road. The project covers a 4.5 kilometre stretch from Easter Street/Edelsten Road roundabout to just north of Monmouth Court. It will also extend from John Collins Drive to Collins Creek Road. The project will deliver a smoother road with wider lanes and shoulders. It will also improve flood immunity and help with traffic flow. As part of the project, we trialled an innovative foamed bitumen pavement treatment that offers a stronger, flexible and more durable road surface. The foam bitumen is also more resistant to damage from water over the road during significant rain events. This method allows vehicles to travel on the treated material sooner. That means shorter duration of road closures. It also cost less than traditional construction practices.

### Eagleby master drainage project

In January 2023, we started upgrading more than 6 kilometres of stormwater network across Eagleby. Much of the work occurred beneath the streets. The fields of the Eagleby Giants Rugby League Club at Bishop Street became almost unrecognisable as truckloads of new pipes were delivered and installed. Some pipes were up to 3.6 metres across. These are essential for moving stormwater away quickly during heavy rains. Multiple crews coordinated across the Cowper Avenue and Kelly Street catchments. This meant faster delivery and less disruption. The \$30.8 million stormwater improvement will provide significantly more protection for local properties during wet weather events.

### Rochedale South intersection upgrade

A \$24 million upgrade to the Rochedale Road/Priestdale Road intersection was completed in January 2023. The intersection is a congestion hotspot and used by nearly 20,000 motorists every day. Nearby schools and businesses impact traffic numbers. Rochedale Road has now been widened to 4 lanes, and signalised pedestrian crossings feature on all approaches to the intersection. We partnered with the Australian Government and Brisbane City Council to fund the upgrade.

### Cemeteries solution

In June 2023, we went live with a new online cemetery management system. It offers an improved customer experience, including an online search function to find where a deceased person is buried. They can also check plot availability, read a deceased person's life story and get information on common enquiries. The new system is also more efficient for staff.



## Focus area 7

### High performing organisation (HP)

We are committed to building and sustaining a workplace where achievement, accomplishment and success is celebrated and rewarded. Our values of community first, our people, excellence, leadership and integrity will guide the way we deliver our services to make a positive difference to our community.

#### Key priorities

- **HP7.1** – Provide prudent financial management that prioritises ongoing financial sustainability.
- **HP7.2** – Deliver efficient and effective services, enhancing the importance of community engagement and customer service.
- **HP7.3** – Revise and improve services through innovation, business and technology advancement.
- **HP7.4** – Transform Council's ability to capture and process information and data to support effective decision-making.
- **HP7.5** – Provide good governance through open, transparent and accountable processes.
- **HP7.6** – Persistently focus on the health, safety and wellness of our staff and residents.
- **HP7.7** – Advocate to and partner with state and federal government to support projects, policies and programs that will deliver lasting, positive change for the city.

#### Performance scorecard

Status	Result
Completed	10
Not complete	0
Not proceeding	0
<b>Total</b>	<b>10</b>



Kamil Nowinski, Principal Surveyor

## Projects from the 2022/23 Operational Plan

**Key priority: HP7.1 – Provide prudent financial management that prioritises ongoing financial sustainability.**

No projects planned for delivery against this key priority this financial year.

**Key priority: HP7.2 – Deliver efficient and effective services, enhancing the importance of community engagement and customer service.**

Project name	Project description	Target	Status
<b>HP7.2.1</b> Community engagement framework	Deliver initiatives within Council’s Disaster Management’s Community Engagement Framework.  <b>Purpose:</b> To promote and enhance community education, resilience and recovery.	June 2023	Completed

**Key priority: HP7.3 – Revise and improve services through innovation, business and technology advancement.**

Project name	Project description	Target	Status
<b>HP7.3.1</b> Digital Transformation Program	Deliver year 1 of the Digital Transformation Program. This includes upgrades to modernise the processes and technology to digitise Council systems.  <b>Purpose:</b> To ensure Council’s IT systems are able to support the evolving needs of the organisation and community.	June 2023	Completed
<b>HP7.3.2</b> Implementation of QR codes	Deliver a new data delivery system in fleet assets.  <b>Purpose:</b> To provide current driver information on the operation of fleet assets.	June 2023	Completed

**Key priority: HP7.4 – Transform Council’s ability to capture and process information and data to support effective decision-making.**

Project name	Project description	Target	Status
<b>HP7.4.1</b> Contract management software	Deliver enhanced contract management functionality through the implementation of TechOne Contracts module.  <b>Purpose:</b> To ensure Council’s contract management systems are up to date and meet the needs of the organisation.	December 2022	Completed
<b>HP7.4.2</b> Infrastructure Asset Information Management Plan	Implement an asset information management plan and governance framework for asset managers.  <b>Purpose:</b> To support asset management planning and enable informed decision-making for Council’s long-term sustainability and service delivery.	June 2023	Completed

**Key priority: HP7.5 – Provide good governance through open, transparent and accountable processes.**

Project name	Project description	Target	Status
<b>HP7.5.1</b> Enterprise portfolio and transformation delivery	Establish an enterprise portfolio, program and project management capability.  <b>Purpose:</b> To support transformation project planning, management, and delivery in the organisation.	June 2023	Completed
<b>HP7.5.2</b> Risk management framework improvements	Establish an enterprise portfolio, program and project management capability.  <b>Purpose:</b> To support transformation project planning, management and delivery in the organisation.	June 2023	Completed

**Key priority: HP7.6 – Persistently focus on the health, safety and wellness of our staff and residents.**

Project name	Project description	Target	Status
<b>HP7.6.1</b> Safety Innovation	Develop an innovative new safety tool for our staff. The project will be delivered in partnership with Apple and Telstra.  <b>Purpose:</b> To be an industry leader in safe work practices for our people.	June 2023	Completed
<b>HP7.6.2</b> People Plan 2022–2026	Deliver the People Plan 2022–2026 projects scheduled for the current financial year.  <b>Purpose:</b> To enhance our people’s capability to achieve our Corporate Plan 2021–2026.	June 2023	Completed

**Key priority: HP7.7 – Advocate to and partner with state and federal government to support projects, policies and programs that will deliver lasting, positive change for the city.**

Project name	Project description	Target	Status
<b>HP7.7.1</b> Advocacy Action Plan	Deliver on priorities identified in the Advocacy Strategy 2021–24, as well as other emerging advocacy priorities.  <b>Purpose:</b> To influence federal and state government decisions that support Logan’s identified advocacy priorities.	June 2023	Completed

## Major projects

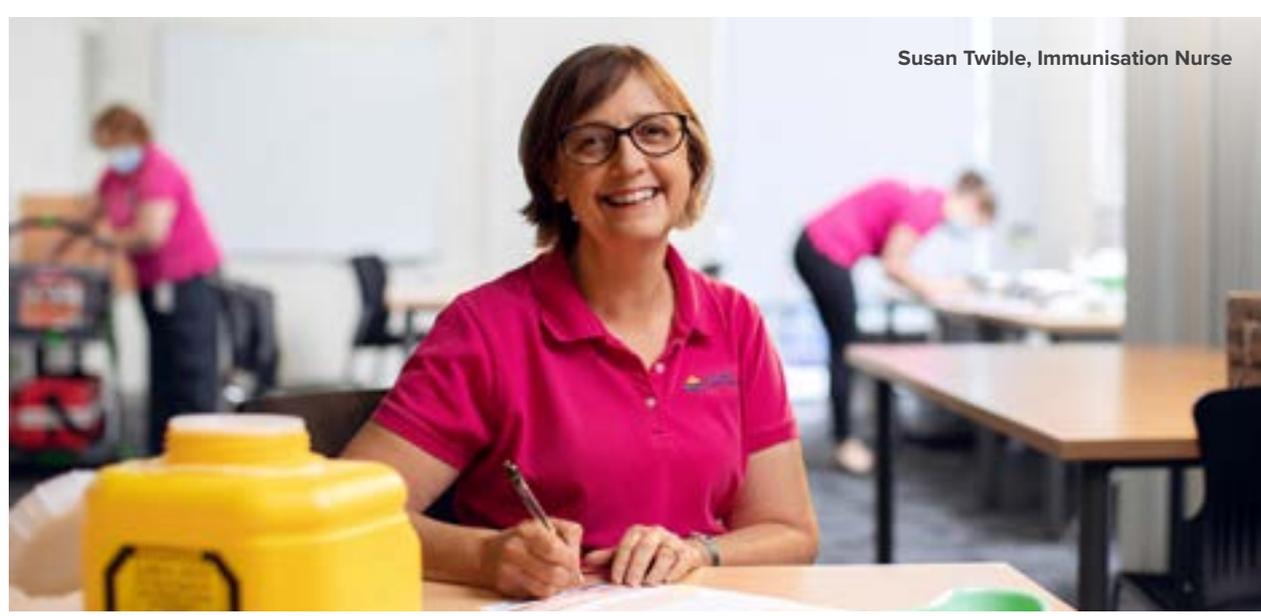
### Focus area HP7: Major projects activity

Major project	Projects planned for 2022/23	Projects completed in 2022/23
Deliver information management, security and governance initiatives.	4	2
Deliver the procurement model review.	2	2
Implement our strategic People Plan initiatives.	7	5
Progress our strategic business transformation program across the organisation.	9	6
Start modernisation of system applications including enterprise asset management system, finance, property and rates.	2	2
Undertake the strategic accommodation review.	1	1

## Supporting strategies

### Focus area HP7: Supporting strategy activity

Strategic planning document	Planned projects in 2022/23	Projects completed in 2022/23
Advocacy Strategy 2021–2024	1	1
Community Engagement Strategy 2020–2024	5	5
Corporate Innovation Strategy 2019–2022	4	3
Customer Experience Strategy 2020–2024	11	10
Digital Strategy 2019–2022	3	1
Financial Sustainability Strategy 2019–2028	5	4
People Plan 2022–2026	14	10



Susan Twible, Immunisation Nurse

## Focus area HP7: Highlights

### Enterprise Portfolio Management Office

We continued to build and embed Council's new Enterprise Portfolio Management Office. It was established in July 2022 to provide an enterprise-wide approach to identifying, prioritising and delivering strategic initiatives and projects. Current priorities are the Digital Transformation Program, Strategic Asset Management and the Value for Money Program.

### InvestLogan winds down

In March 2022, Council ratified its decision to begin winding down InvestLogan Pty Ltd as a beneficial enterprise. The entity was established by Council in 2016 and Council is the sole shareholder. InvestLogan delivered substantial projects and initiatives including a 7-story mixed-use building, The York, in Beenleigh, community housing in Marsden, mixed-business units in Berrinba, and an urban renewal project in Rochedale South.

### Queensland Police staff safety training

We partnered with the Queensland Police Service (QPS) to increase the safety of staff who work in high-risk situations. QPS delivered training developed for staff who visit private properties across the city. It teaches important skills around situational awareness and staying safe while undertaking their responsibilities. Council officers from across the organisation started this training in 2022/23. It is expected to form a standard part of the training schedule for those working in applicable roles.

### Residential Construction Task Force

In March 2023, we expanded our Construction Task Force to manage nuisances at residential construction sites. Before then, the task force was focused on commercial construction sites. The expansion was in response to waterway health results that indicated large and increasing amounts of sediment were entering waterways in South East Queensland. The Residential Construction Task Force kicked off with an education campaign. Officers will conduct regular proactive inspections at residential building sites as well as providing an on-call weekend service.

### Aboriginal and Torres Strait Islander information hub

Council's intranet, The Buzz, launched a Reconciliation site in 2022/23. It provides staff with important information on Aboriginal and Torres Strait Islander peoples as well as practical guidance on day-to-day Council-related matters. The site aims to support engagement with Indigenous Australians, internal and external to the organisation. It offers information on cultural ceremonies and protocols, significant dates, guidelines on community engagement and cultural heritage, common questions and answers, and relevant news and events.



**Reconciliation ambassadors**

Council’s reconciliation journey is driven by the Allyship Program. It was established as a way to progress Council’s reconciliation journey with the help of ambassadors. In 2023, teams across Council took part in National Reconciliation Week and NAIDOC Week. Ambassadors organised activities, afternoon or morning teas, education sessions and discussions. They displayed artefacts, books and art, and invited First Nations’ guest speakers to mark these important events.

**A new intranet**

In July 2022, we transitioned our intranet, The Buzz, to the Modern SharePoint platform. It was the first step in creating a more user-friendly and effective corporate information hub. In the first 3 months on the new platform, visits to the home page rose from 3,244 (over the previous 3 months) to 178,178. At the same time, visits to the site generally rose from 140,823 to 231,662.

**Depot plans**

We upgraded the Beenleigh Depot in 2022/23. Work included painting buildings, tidying gardens and improving the perimeter fencing. Meanwhile, we engaged consultants to prepare a master plan for the site of the South West Depot in Jimboomba. It has a naturally-fed dam, which creates sustainability opportunities in the future.

**QR codes enable easy access to vehicle information**

In 2022/23, we installed QR (Quick Response) codes in all Council’s vehicles. This code gives vehicle operators access to important documents relating to Council vehicles. These include the vehicle handbook, Electronic Motor Vehicle Accident Form and vehicle leasing documentation. The QR code is located in the glovebox.

**In-Vehicle Monitoring System (IVMS)**

We introduced an In-Vehicle Monitoring Systems (IVMS) in November 2022. It provides a clearer view of our mobile asset use and related metrics. IVMS replaces what was previously known as GPS (Global Positioning System). It is an electronic device installed out of sight in a vehicle. It monitors vehicle behaviour and location.

**Tertiary Education Bursary**

We again offered the City of Logan Tertiary Education Bursary. We work with organisations in South East Queensland to provide financial support to young people in Logan wishing to undertake tertiary studies. We encourage students to apply whose family’s financial resources are limited. The \$5,000 bursary is provided in instalments for each semester (or trimester) of a 3-year course.



Yulu-Burri-Ba Dancers

## Section 4

# Commercial business units

• This section summarises the performance of our 2 commercial business units:

- Logan Water
- Logan Waste.

• It includes each unit's Annual Performance Plan, which is a requirement under the Local Government Regulation 2012. This section also highlights the business units' key achievements for the financial year.



Empowering innovation at work

# Logan Water

## Our vision

Reliable. Sustainable. Committed.

## Our purpose

As a water service provider, Logan Water provides safe, reliable and sustainable water and wastewater services for the benefit of the Logan community.

## Highlights

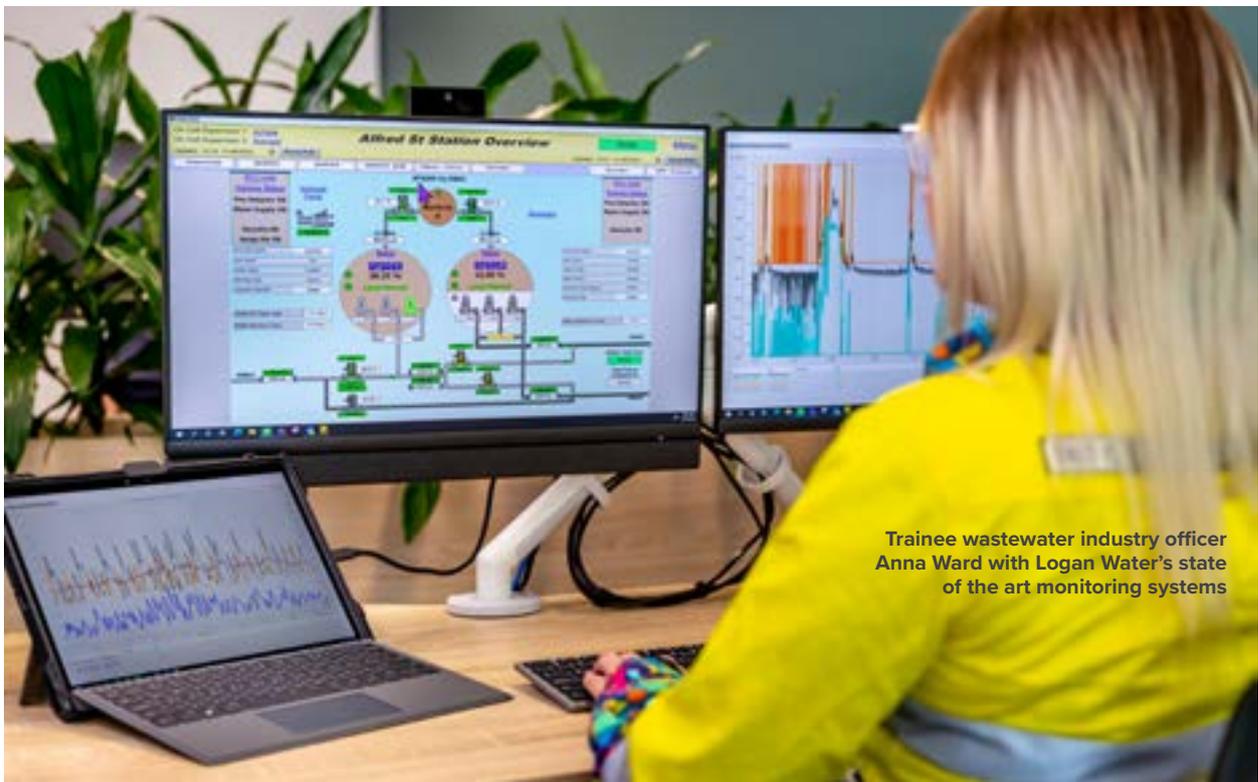
In 2022/23, we served more than:

- 131,624 residential properties (this equates to approximately 346,306 residents connected, based on ABS ERP 2022)
- more than 5,760 commercial and industrial water connected properties
- 117,981 residential wastewater properties
- 4,925 commercial and industrial wastewater connected properties
- We serviced customers with:
  - 2,497 kilometres of water mains
  - 2,485 kilometres of wastewater mains.

We also:

- distributed more than 24,000 mega-litres of clean, safe, reliably delivered drinking water (equating to approximately 9,899 Olympic pools)
- performed more than 459,000 water meter reads
- managed more than 23,000 contacts with customers.

<p>Managed over <b>23,000</b> customer contacts</p> 	<p><b>2,485</b> km sewer mains</p> 	<p><b>5,760</b> commercial and industrial water connections</p> 	<p>Over <b>24,000</b> mL delivered drinking water</p> 	<p><b>3,919</b> installed panels</p> 		
<p><b>4,925</b> commercial &amp; industrial wastewater connections</p> 	<p><b>32</b> water pumping stations</p> 	<p><b>6,000</b> t abated &amp; CO<sup>2</sup> e-growing</p> 	<p><b>138</b> wastewater pumping stations</p> 	<p>More than <b>25,000</b> fire hydrants</p> 	<p><b>23</b> reservoirs</p> 	<p>Generates <b>2,400</b> MWhs of renewable energy every year</p> 
<p><b>1.5</b> MWs installed solar</p> 	<p><b>32,000</b> MWh of energy recovered per year</p> 	<p>Over <b>10,000</b> lab samples tested per year</p> 	<p>Over <b>459,000</b> water meter reads</p> 			
<p><b>2,497</b> km water mains</p> 	<p><b>4</b> wastewater treatment plants</p> 	<p>Servicing over <b>345,000</b> people</p> 	<p>Over <b>115,000</b> water meters</p> 			



Trainee wastewater industry officer Anna Ward with Logan Water's state of the art monitoring systems

## Helping our customers

In 2022/23, Logan Water paid \$9,862 for medical remissions and \$55,753 for concealed leak remissions under the relevant policies.

### Highlights

#### Biosolids gasification

Logan Water’s Australian-first biosolids gasification plant is now fully operational at the Loganholme Wastewater Treatment Plant. It transforms sewage sludge (biosolids) into renewable energy and creates an environmentally friendly product called biochar. Biosolids gasification recovers energy from waste, destroys chemicals in biosolids like persistent organic pollutants, and micro and nano-plastics. It will reduce carbon emissions by about 6,000 tonnes a year. The award-winning facility welcomed 29 tours and more than 400 international and national guests through its doors in 2022/23. Guests received a guided tour through the biochar lifecycle and unprecedented access to this Australian-first innovation.



Biosolids gasification: a world-first at Logan

#### Integrated Service Hub

On 18 July 2022, Logan Water’s Integrated Services Hub (ISH) began operations in The York building in Beenleigh. The ISH is a physical hub on Level 2 of the building. It integrates and coordinates Logan Water’s service delivery activities across the city. It does this via technology-enabled teams working collaboratively under the one roof, including:

- customer service and coordination
- planning, scheduling and dispatch
- networks operations
- network and SCADA operations.

The ISH ensures a consistent approach to service delivery and support. The Customer Advocacy team started taking customer calls direct on 2 November 2022. More 6,000 customer calls were received by 30 June 2022.

#### Loganholme Wastewater Treatment Plant

Construction of the Loganholme stage 8 upgrade was 80 per cent completed by 30 June 2023. Work is scheduled to finish by the end of 2023, with cut-over into the new plant expected by February 2024. All other major civil and concrete works are now complete, with mechanical progressing. The project involves 11 staff onsite and 50 delivery partners. The construction workforce peaked at 16 staff and 80 delivery partners at the start of 2023.



Loganholme Wastewater Treatment Plant

#### Community education and engagement

We hand-delivered more than 66,000 written notifications to our customers in 2022/23. These notices informed customers of upcoming capital works projects, planned water outages, night works and engineering investigations for future planning. The engagement team continued to build a presence in our community and influence positive behaviour change. The 46 engagement activities reached more than 63,000 customers and community members. We delivered engaging education on the services we provide, how customer behaviour impacts the environment, maintenance costs, and creating a resilient region for the future.

## Logan Water Annual Performance Plan report

This is a summary of Logan Water's performance against the 2022/23 key performance indicators for water and wastewater service delivery. Logan Water is making a number of investments in solutions to provide better quality of data and information as it relates to the supply of critical water and wastewater service across the City of Logan.

### We ensure our customers get what they need and expect

Key performance indicator	2022/23 target	2022/23 actual
Number of water quality complaints per 1,000 properties	5 or less	<b>2.01</b>
Restoration of water supply (percentage of interruptions where service has been restored within 5 hours)	95% or greater	<b>95.3%</b>
Restoration of wastewater services (percentage of interruptions where service has been restored within 5 hours)	92% or greater	<b>100%</b>
Percentage of urgent water events that are responded to within 2 hours	80% or greater	<b>75.8%</b>
Percentage of urgent wastewater events that are responded to within 2 hours	90% or greater	<b>82.6%</b>
Percentage of non-urgent water events that are responded to within 36 hours	80% or greater	<b>24.0%</b>
Percentage of non-urgent wastewater events that are responded to within 36 hours	90% or greater	<b>69.2%</b>
Number of wastewater odour complaints per 1,000 properties	1 or less	<b>0.72</b>
Percentage compliance with drinking water quality aesthetic parameters (based on National Health and Medical Research Council [NHMRC] guidelines)	95% or greater	<b>100%</b>
Percentage compliance with drinking water quality health related guidelines (based on NHMRC guidelines)	99% or greater	<b>100%</b>
Percentage compliance with NHMRC microbiological guidelines (rolling 12 month)	99% or greater	<b>99.97%</b>
Water supply reliability (percentage of property connections that do not experience an unplanned water supply interruption annually)	Greater than 92%	<b>97.33%</b>
Wastewater service reliability (percentage of property connections that do not experience an unplanned wastewater service interruption annually)	Greater than 95%	<b>100%</b>
Number of dry weather wastewater overflows (to connected residential properties) per 1000 properties	3 or less	<b>3.11</b>
Number of wastewater main breaks and chokes per 100 km of main	15 or less	<b>5.77</b>
Number of water main breaks per 100 km of main	5 or less	<b>3.66</b>
Number of wastewater property connection breaks and chokes per 1000 properties	3 or less	<b>0.47</b>

Logan Water's reported numbers represent approximately 2 per cent of the total volume of customer contacts and works orders created through a year. The current works order management system used by Logan Water makes it very challenging to identify these 2 per cent of jobs to ensure that the performance objectives are achieved for these specific jobs.

The total number of jobs matching the reporting criteria that didn't achieve the performance objectives was 70 jobs out of a total workload received by Logan Water of almost 10,000 jobs. Logan Water is actively working to upgrade its works management system to enable enhanced management of jobs to support achievement of its performance objectives.

## We trust each other to drive a safe and supportive culture

Key performance indicator	2022/23 target	2022/23 actual
Lost time injury frequency rate combined	0	<b>2.2</b>

## We provide infrastructure to meet the growth challenges of the future

Key performance indicator	2022/23 target	2022/23 actual
Percentage of capital program delivered to budget	90% or greater	<b>94.42%</b>

## We drive long term viability by managing cost, service and commercial return

Key performance indicator	2022/23 target	2022/23 actual
Earnings before interest and tax against budget	-5% or greater	9.4%
Percentage of total operating expenditure	10% or greater	5.2%
Percentage of water purchase volume in Logan (variance against budgeted water purchases)	-5% or greater	5.3%
Real losses (system water loss – litres per service connection per day)	50 L or less	<b>40.6 L</b>

## We enhance our natural and built environment

Key performance indicator	2022/23 target	2022/23 actual
Compliance with Department of Environment and Science (DES) licences (# of infringement notices received)	0	<b>0</b>
Notifiable wastewater overflows reported to DES per 100 km main	0.5 or less	<b>0.12</b>
Percentage notification of major incidents to DES (within 24 hours)	100%	<b>100%</b>
Long term effluent standards (calculated average long-term compliance for all wastewater treatment plant)	100%	<b>100%</b>
Percentage of short-term wastewater compliance with DES licence standards	95% or less	<b>99.4%</b>

## Additional statutory information for commercial business units

Regulation item	Details
(b) particulars of any changes made to the unit's annual performance plan for the previous financial year	No changes to targets or KPIs
(c) particulars of the impact the changes had on the unit's:	
(i) financial position	Not applicable
(ii) operating surplus or deficit	Not applicable
(iii) prospects	Not applicable
(d) particulars of any directions the local government gave the unit.	Not applicable

### Enforceable undertaking

On 7 September 2018, a Council employee attempting to remedy a blocked sewer was struck in the face while operating equipment onsite. This was a contravention by Council under section 19(1) and section 32 of the *Work Health and Safety Act 2011*.

As an alternative to prosecution, Council negotiated with the regulator, the Office of Industrial Relations, and lodged an enforceable undertaking. This was accepted by the regulator on 9 June 2022. The undertaking commitments by Council will provide tangible benefits to workers, community and industry.

Activity completed under the undertaking in 2022/23 Logan Water:

- purchased an additional high-powered Jet Rodder to clear sewer blockages
- completed comprehensive research and comparative analysis of the current methodologies for sewer blocks and chokes in areas with difficult access
- confirmed Logan Water is employing the most up-to-date and effective methods for this type of work
- used state-of-the-art active measurement devices (wearable monitors) to identify optimal solutions for manual tasks and movements that pose injury risk
- implemented Risk Talk, a voice risk assessment and Job Safety Analysis (JSA) tool, successfully across Logan Water, and began a detailed implementation review including wider use across Logan City Council
- completed reporting requirements as required by the undertaking
- employed key staff and University of Queensland interns to assist enforceable undertaking activity
- began a program of risk assessments of all tools and equipment, with a specific focus on high-risk/low-use items
- performed an audit and planned post audit follow-up of the contractor management processes
- conducted an audit of the Occupational Health and Safety Management System (OHSMS)
- planned health and safety workshops, known as Target Zero, to enhance safe working by employees of Logan City Council
- commenced Health and Safety interactions with selected community groups
- collated outcomes for presentation at industry forums to promote learning from the Enforceable Undertaking work.

Work on the undertaking has met the requirements of the Office of Industrial Relations to date.



Kaja Thompson, Senior Sampling Officer

# Health, Environment and Waste Branch – Waste and Recycling Program

## Program purpose

To contribute to a clean, sustainable, prosperous and healthy city through the delivery of a reliable, connected and affordable waste and recycling service.

## Our services

The following services and facilities were provided during 2022/23:

- waste and recyclables collection
- kerbside bulky waste clean-up
- Browns Plains landfill
- transfer stations at Browns Plains, Carbrook, Greenbank, Logan Village and Beenleigh
- Logan Recycling Market
- community service obligations (household paint and chemical drop-off days, dead animal collection, Clean Up Australia Day)
- public place bin servicing
- special event bin servicing
- maintenance of closed landfills.

## Key performance indicators

Category	Result	Budget variation
Revenue	\$57.085m	\$1.666 million (3.01%) above budget target of \$55.419m
Operating expenditure	\$50.704m	\$1.143 million (2.31%) above budget target of \$49.561m
Net profit after tax	\$6.381m	\$523 thousand (8.92%) above budget target of \$5.858m

\*See page 158 for the complete Waste and Recycling Program 2022/23 Performance Plan report.



Two-bin waste collection

## Highlights

The highlights in 2022/23 include:

### New way to pay at Logan Recycling Market

A new point-of-sale system went live at Logan Recycling Market in 2022/23. Recycling team members now process and record customer sales on a user friendly, intuitive mobile device rather than handwritten sales dockets. The transaction details are instantly linked to the sales and payment register. Feedback from customers has been overwhelmingly positive.

### Community education

In 2022/23, we delivered:

- 45 school and childcare presentations and workshops, attended by 1,614 students
- 8 community presentations and workshops, with 236 people participating
- 10 landfill tours, with 609 students attending the Browns Plains Waste and Recycling Facility.

Cleanaway, our waste contractor, delivered presentations on:

- recycling and waste management
- Plastic Free July
- National Recycling Week
- composting and worm farming
- International Compost Awareness Week
- Truck demonstrations/visits.

As part of a Recycling Education Audit, 1,167 recycling bin inspections were conducted from May to June in Beenleigh, Boronia Heights, Eagleby, Woodridge, Loganlea and Browns Plains. Of the 1,167 bins inspected, 480 bins (41 per cent) were identified as being contaminated. Follow up inspections on these 480 contaminated bins showed an improvement with a reduction to only 155 contaminated recycling bins. A further round of follow up inspections are planned with a reduction in contamination reasonably expected.



### Green waste bins

Our opt-in green waste collection service grew to more than 20,000 participants as of 30 June 2023. The service was introduced in July 2021. Since, then it has collected more than 10,000 tonnes of green waste that has been turned into compost rather than being landfilled.

### New life for mattresses

In 2022/23, we processed 3,960 mattresses to recover and recycle the steel innersprings. More than 33 tonnes of metal was recovered from the processed mattresses. This reduced the volume going to landfill.

### Compost Bins Rebate Program

We issued 453 rebates for compost bins and worm farms in 2022/23. The program provides a rebate of up to \$50 in the form of a digital debit card that can be downloaded to a phone and used for purchases online or in stores. We launched this program to help people divert waste from landfill and turn organic materials into rich garden fertiliser. Waste bin audits have identified that around 37 per cent of waste in an average household wheelie bin is compostable.

### Cell 2E (Phase 2) construction at Browns Plains

Construction of the second phase of the new Browns Plains Waste and Recycling Facility landfill cell was completed in November 2022. Cell 2E has a footprint of around 50,000 square metres. The new cell provides future landfill capacity for the waste generated by our community and businesses. The Browns Plains Landfill is Council's only active landfilling facility. It manages waste streams that can't be economically recycled and have to be disposed. Cell 2E will provide around 1,413,000 cubic metres of airspace, by comparison a regular domestic wheelie bin capacity is 0.240 cubic metres. Due to the operational constraints and limits at the facility the landfill construction works had to be completed in 2 phases, the first phase was completed in September 2021.

### Stormwater management infrastructure

In 2022/23, we constructed a high-efficiency sediment basin (HESB) at the Browns Plains Waste and Recycling Facility. It replaced an existing sedimentation dam decommissioned to make way for the new landfill cell. The HESB system uses smart design and technology. It captures and treats dirty stormwater run-off from the landfill. This ensures stormwater discharge off the site complies with the regulator's environmental authority. The HESB will help us successfully manage stormwater created by site operations for years to come.

## Community service obligations

Community service obligations are top-up or subsidy payments to business units for non-profitable activities/services required in the public interest (as per section 24 of the *Local Government Regulation 2012*).

The following table itemises the value of subsidies to provide services in the public interest.

Community service obligation	Responsible branch in 2022/23	Actual (\$)
Free tipping for community organisations (includes Clean Up Australia Day and disposal of motor vehicles)	Community Services	\$78,493.43
Natural disasters/emergency situations	Community Services	\$0.00
Pensioner discounts for rated garbage and recyclables collection services	Finance	\$393,968.31
<b>Total</b>		<b>\$472,461.74</b>

## Household waste and recycling in Logan – 5-year trend

Year	Household recyclables per wheelie bin per week (kg)	Household waste per wheelie bin per week (kg)
2018/19	2.3	13.9
2019/20	2.4	14.4
2020/21	2.2	14.7
2021/22	3.8	15.2
2022/23	4.0	12.9

## Total tonnes landfilled at Browns Plains landfill (tonnes) – 5-year trend

Year	Total landfill at Browns Plains landfill (tonnes)
2018/19	182,121
2019/20	163,739
2020/21	171,762
2021/22	179,908
2022/23	171,500

Note: Based on domestic premises issued with 140 or 240 litre wheelie bins.



## Tonnes of waste material diverted from landfill at Logan waste and recycling facilities by type (tonnes) – 5-year trend

Category	2018/19	2019/20	2020/21	2021/22	2022/23
<b>Total quantity of material collected and removed for resource recovery, recycling or reuse</b>	52,008	49,714	43,884	54,153	54,379
<b>Examples: Material diverted from landfill</b>					
• <b>Material sold at the recycling market</b>	1,752	1,179	1,223	995	1,140
• <b>Net quantity kerbside recyclables</b>	13,011	13,390	13,225	13,190	13,706
• <b>Cardboard collected for recycling at transfer stations</b>	589	635	728	808	760
• <b>E-waste collected for recycling at transfer stations</b>	116	81	58	56	94
• <b>Waste vegetation</b>	32,592	30,399	24,425	28,806	31,133
• <b>Comix (kerbside recyclables) collected at transfer stations</b>	40	25	27	42	28
• <b>Metal collected for recycling at transfer stations</b>	3,907	4,003	4,198	3,958	3,999

## Proportional composition of kerbside recyclables by weight (tonnes) – 5-year trend

Category	2018/19	2019/20	2020/21	2021/22	2022/23
<b>Paper and cardboard</b>	50.8	52.9	52.1	50.7	50.1
<b>Glass</b>	3.6	5.8	6.3	6.5	8.8
<b>PET</b>	3.3	3.7	3.4	3.1	3.2
<b>Mixed plastic</b>	1	1.3	1.4	1.4	1.4
<b>HDPE</b>	3.9	4.7	4.7	4.5	3.9
<b>Aluminium</b>	1.1	0.6	0.6	1.2	1.0
<b>Steel</b>	1.8	2.1	2.1	2.1	1.4
<b>Waste</b>	34.5	28.8	29.0	30.5	30.1



Logan Recycling Market

# Waste and Recycling Program Annual Performance Plan report

## Program Management – KPIs

KPI	2022/23 target	2022/23 actual
Return on assets	11.7%	<b>12.7%</b>
Earnings before income tax (EBIT)	\$11.462m	<b>\$13.387m</b>
Gross margins	\$39.987m	<b>\$40.410m</b>
Cost of delivering waste services – operating contribution margin net (operating revenue less expenses)	Favourable variance of less than 10%	<b>Favourable variance of 17%</b>

## Service provision – KPIs

Program and service	KPI	2022/23 target	2022/23 actual
Waste and recyclables collection	Percentage of missed bin services in accordance with schedule	Less than 0.05%	<b>0.07%</b>
	Percentage of missed bin services collected by close of business the next working day	98%	<b>96.8%</b>
	Percentage of damaged wheelie bins repaired or replaced within 2 working days	98%	<b>98.3%</b>
	Percentage of stolen wheelie bins replaced by close of business the next working day	98%	<b>95.8%</b>
	Percentage of kerbside clean up services actioned in accordance with schedule	90%	<b>66.7%</b>
	Percentage of contamination of kerbside recycling	Less than 25%	<b>30.0%</b>
Waste disposal Transfer stations	Number of odour complaints	No standard	<b>26 complaints received and actioned</b>
Waste recycling Recycling market	Number of enforcement actions received for non-compliance with environmental licence conditions	No standard	<b>Zero formal enforcement action received</b>
	Maintain ISO9001 and ISO14001 accreditation	Maintain accreditation	<b>Accreditation maintained</b>
	Percentage of actions implemented in accordance with the 2017–2021 Waste Reduction and Recycling Plan	100% commencement of the ongoing and short timeframe actions identified in the WMRRS 2022–2023 Implementation Plan	<b>100% of the ongoing and short timeframe actions in the Implementation plan have commenced – see below.</b>

## Projects – Waste and Recycling Program

Project	2022/23 target	2022/23 actual
EN3.7.1 Waste Reduction & Recycling Strategy 2022–2032 – To meet Council’s legislative requirements, support the Queensland Government’s Waste Avoidance and Resource Productivity Strategy 2014–2024.	June 2023	<b>Completed</b>  <b>100% of the ongoing and short timeframe actions in the Implementation plan commenced.</b>
Commence mattress recycling to reduce waste to landfill and increase resource recovery.	June 2023	<b>Completed</b>
Implement Phase 1 of the Digital Waste Voucher project to e-rates customers to deliver business efficiency and improve customer convenience.	June 2023	<b>Completed</b>
Commence polystyrene recycling to reduce waste to landfill and increase resource recovery.	June 2023	<b>Not completed on time</b>  <b>Processing equipment delivery and installation was delayed due to supply chain issues. Polystyrene processing equipment arrived late July 2023, with installation planned for August 2023.</b>

## Additional statutory information for commercial business units

Regulation item	Details
(b) particulars of any changes made to the unit’s annual performance plan for the previous financial year	Nil
(c) particulars of the impact the changes had on the unit’s –	
(i) financial position	Not applicable
(ii) operating surplus or deficit	Not applicable
(iii) prospects	Not applicable
(d) particulars of any directions the local government gave the unit.	Nil

# National competition policy reforms

In the late 1990s, the *Local Government Act 2009* was amended as recommended by the Hilmer Report. This report aimed to increase competition and efficiency of trade and commerce. These principles were applied to Council's prescribed business activities.

Council's significant business activities during 2022/23 were:

- Logan Water (commercialised significant business activity)
- Logan Waste Services (commercialised significant business activity).

## Code of competitive conduct for business activities

In accordance with sections 45 and 47 of the *Local Government Act 2009*, Council resolved not to apply the code to community venues, sport centres, aquatic centres, the Logan Entertainment Centre and development assessment building services. Council's reasons for not applying the code to the above are:

- Internal support service providers work with business units and Council as a whole to drive efficiencies.
- The code should not be applied until business activities are competitive to prevent their immediate failure and consequent loss of service to the community.
- Council's intent is to increase community access to services and social benefits.
- Development assessment building services ceased marketing external private certification services on 30 June 2010. It is primarily focused on providing a customer services obligation to finalise the historical backlog of building approvals from the transferred local government areas as part of boundary reforms. If any future requests are made under section 51 of the Building Act 1975 for Council to provide a mandatory certification service, Council can carry out this function. For general certification requests, we provide a register of external providers and will also refer the requester to online provider lists.

## Summary of investigation notices for complaints and reference

The Queensland Competition Authority issued a report related to an investigation completed by Council in the previous financial year. The report was presented to Council in accordance with requirements of the *Local Government Act 2009*.

## Quality assurance

- Logan Water has a Queensland Government-approved Drinking Water Quality Management Plan. It has an Environmental Management System based on ISO14001 principles. Logan Water's laboratory services are accredited by National Association of Testing Authorities for the tests it provides. This accreditation includes compliance with ISO17025.
- Plant Fleet Services operates under an accredited Quality Management System ISO9001:2015 for Business Processes.

# Section 5 Additional statutory information

- This section contains a range of important Council information. It includes statutory information and public interest disclosures required under the *Local Government Act 2009*. It also has information on our key governance and financial policies and an overview of our financial sustainability.

## Service charges

Service charges apply in situations where Council has ongoing contact with the public as part of our responsibilities and functions in revenue collection, administration and supply. Some of the revenue raised is devoted to administration costs and overheads. Other income from service charges is used for appropriations to relevant reserves. Ordinary or trading income, grants, subsidies or contributions received in respect of the service programs and any internal financial accommodation arranged within our own financial entities are regarded as service charges.

- Service: Garbage
- Number of assessments: 147,751 (2022/22 quarter 4)
- Value (\$) million: \$41.8 million

## Separate charges

In levying separate charges, like the environmental and community service charges, it is Council's policy that certain appropriately identified groups of costs or outlays are to be recovered via a uniform charge on each rateable property in the city. This policy ensures the impact of those costs is equal across the city's rate base, on the grounds that the function or service is available and for the benefit of all residents.

Charge	Net value (\$ million)
Environmental charge	\$ 11.48m
Community Infrastructure charge	\$ 54.4m
Trade waste charge	\$ 4.24m

## Consumer charges

There are certain other Council services where consumers are expected to meet all, or the majority of, the cost of provision. Those charges relate to property searches and processing applications and licensing registrations.

Charge	Net value (\$ million)
Application fees	\$24.90m
Permit, licence and registration fees	\$2.47m
Property searches	\$2.25m
<b>Total</b>	<b>\$29.631m</b>

## Interest on rates and charges

We continued to impose the maximum rate of interest permissible by statute on outstanding rates and charges. We do this to discourage any avoidance of rates and charges debts. We continued to comply with statutory requirements and guidelines regarding the imposition of fines and penalties.

## Collection of outstanding rates and charges

At the close of the financial year, the balance of outstanding rates and charges was \$24.1 million, or 3.94 per cent of the gross rates and charges levied for the year. (This is compared to \$22.5 million, or 3.87 per cent 2021/2022). While we continued our policy of assisting ratepayers to budget for payments, we also continued to pursue debtors.

## Precepts and government levies

We complied with appropriate legislation in the levying, collection and remittance of precepts and charges payable to the Queensland Government.



Council staff in the community

## Discounts and concessions

Council policy encourages the prompt payment of rates and charges by offering discounts for payment by a designated due date. We provide early payment incentives in line with guidelines and limits provided by statute.

- **Discounts:** Discounts offered included 5 per cent of current rates and charges (excluding the Queensland Government's emergency levy, sewerage and water service charges and water consumption charges), where full payment of rates, including all outstanding arrears, was made by 30 days after the date of issue of the rates notice.
- **Concessions:** Council's policy in 2022/2023 was to provide assistance to property owners in receipt of a pension from the federal government and to offer concessions to achieve specific objectives such as the conservation of environmentally sensitive land.
- **Pensioner concessions:** Remissions on general rates in 2022/23 were \$379.20 a year for maximum-rate pensioners and \$189.60 a year for non-maximum rate pensioners, on application to Council. Council also offered eligible pensioners on a maximum rate pension a remission of up to 10 per cent per year. Non-maximum rate pensioners receive a remission of up to 5 per cent per year on waste charges.

The Queensland Government provides a subsidy of 20 per cent on current rates and charges as levied (to a maximum of \$200 a year) and a 20 per cent pensioner subsidy on the emergency levy charge. The Queensland Government also provides an additional subsidy on water charges for approved pensioners to a maximum of \$120 a year.

Pensioner concession	Number of properties	Value (\$million)
Queensland Government	14,999	\$5.13 M
Council	14,999	\$5.28 M

## Tenders and expressions of interest

There were no invitations to change tenders under section 228(8) of the *Local Government Regulation 2012* during the financial year.

# Registers open for inspection

To allow people to inspect decisions and disclosures made by Council and Councillors, the following registers are open for inspection:

- annual budget
- certificate classification under the *Building Act 1975*
- Council minutes (on Council’s website)
- Councillors’ register of interests (on Council’s website)
- Council policies (on Council’s website)
- complaints about Councillor conduct or performance (on Council’s website)
- delegations
- development assessment applications
- development approvals
- development permits
- disclosure log under the *Right to Information Act 2009* (on Council’s website)
- disclosure of election gifts
- dog registry
- fees and charges – regulatory fees and schedule of commercial and other charges
- infrastructure charges
- licences, approvals and environmental reports under the *Environmental Protection Act 1994*
- local laws and subordinate local laws
- notices issued under the *Building Act 1975*
- register of impounded animals
- Infrastructure Agreement Register
- licences under the *Food Act 2006*
- licences under the *Public Health (Infection Control and Personal Appearance Services) Act 2003*
- Environmental (Vegetation) Offsets Register under the *Environmental Offsets Act 2014*



Teaching young residents about responsible pet ownership

# Financial sustainability

## Financial management strategy

Council measures actual revenue and expenditure trends over time to guide decisions about resource allocation. This helps ensure services are provided efficiently and effectively. Council's financial management strategy is prudent, and its long-term financial forecasting indicates we have a sound financial position, while also being able to meet our community's current and future needs.

Measures of financial sustainability	How the measure is calculated	Target	Actual	
			30 June 2023	2024
Operating surplus ratio	Net result (excluding capital items) divided by total operating revenue (excluding capital items)	Between 0% and 10%	<b>1.67%</b>	0.6%
Asset sustainability ratio	Capital expenditure on the replacement of assets (renewals) divided by depreciation expense	Greater than 90%	<b>106.13%</b>	87.6%
Net financial liabilities ratio	Total liabilities less current assets divided by total operating revenue	Not greater than 60%	<b>2.28%</b>	13.4%

Financial sustainability is further covered in our community financial report on page 61.

Working together is  
key to getting results



Projected for the years ended 30 June							
2025	2026	2027	2028	2029	2030	2031	2032
-0.4%	-0.1%	1.0%	1.1%	2.1%	1.8%	2.3%	3.4%
76.8%	73.7%	64.4%	62.8%	58.9%	57.0%	53.7%	52.6%
42.3%	63.2%	72.2%	75.0%	75.8%	75.9%	73.4%	65.0%



# Human Rights Act

The *Human Rights Act 2019* has been operational since 1 January 2020. Its main objectives are:

- promoting and protecting human rights
- helping to build a culture in the Queensland public sector that respects and promotes human rights
- helping to promote a dialogue about the nature, meaning and scope of human rights.

Human rights considerations apply across the full range of actions and decisions of Council. We have incorporated these considerations into our decision-making systems and processes. We have also continued a commitment to make staff more aware of human rights, and provide tools to assist in decision making.

## Administrative action complaint disclosures 2022/23

We aim to deliver excellent service standards. Our policy is to investigate and, where appropriate, take corrective action and/or revise a decision if a customer is dissatisfied. We are committed to dealing fairly with administrative action complaints. Council is committed to ensuring that information obtained via the complaints process is used to improve our overall service delivery.

To demonstrate this commitment, we:

- provide good decision training to relevant officers
- provide advice to officers on administrative action complaints where required
- maintain an administrative complaint register and provide quarterly updates to executives
- implement a system where administrative complaints are dealt with by the relevant manager and, where required, by the relevant director.

Council aims to finalise complaints efficiently and fairly however, if the complaint remains unresolved, the complainant is advised of their external review rights with the Queensland Ombudsman. Council is committed to working transparently with the Queensland Ombudsman to finalise any external review.

Section 187 of the *Local Government Regulation 2012* requires Council to:

- provide information about the performance of the Administrative Action Complaints Policy
- provide information about the performance of the Administrative Action Complaints Procedure in resolving complaints
- provide statistics on the number of administrative action complaints:
  - received
  - resolved
  - not resolved.

Outcome of administrative action complaints	Number
Number of complaints made under the Administrative Action Complaint (AAC) process during 2022/23	<b>1376 (1225*)</b>
Number of AACs resolved under the complaints management process during 2022/23	<b>1346(1195*)</b>
Number of unresolved complaints under the AAC process during 2022/23	<b>5130</b>
Number of unresolved complaints under the AAC process during 2022/23 that were made in the previous financial year (2021/22)	<b>0</b>

\*Penalty Infringement Notice

# Local Government Finance Standard disclosures

The *Local Government Regulation 2012* requires certain matters to be disclosed to improve awareness about how we use money for grants to community organisations and discretionary funds.

Item	Amount (\$)
<b>Grants to community organisations</b>	
Grants to community organisations in 2022/23	\$1,662,819.30
<b>Discretionary funds</b>	
Total amount budgeted for the financial year as the local government’s discretionary funds	\$197,723.89
The prescribed amount for the local government for the financial year	\$197,723.89
The total amount of discretionary funds budgeted for the financial year for Councillors to allocate for capital works of the local government that are for a community purpose	\$0.00
The total amount of discretionary funds budgeted for the financial year for Councillors to allocate for other community purposes	\$197,723.89



Bradley Nai, Records Appraisal and Projects Officer

## Councillor discretionary funds

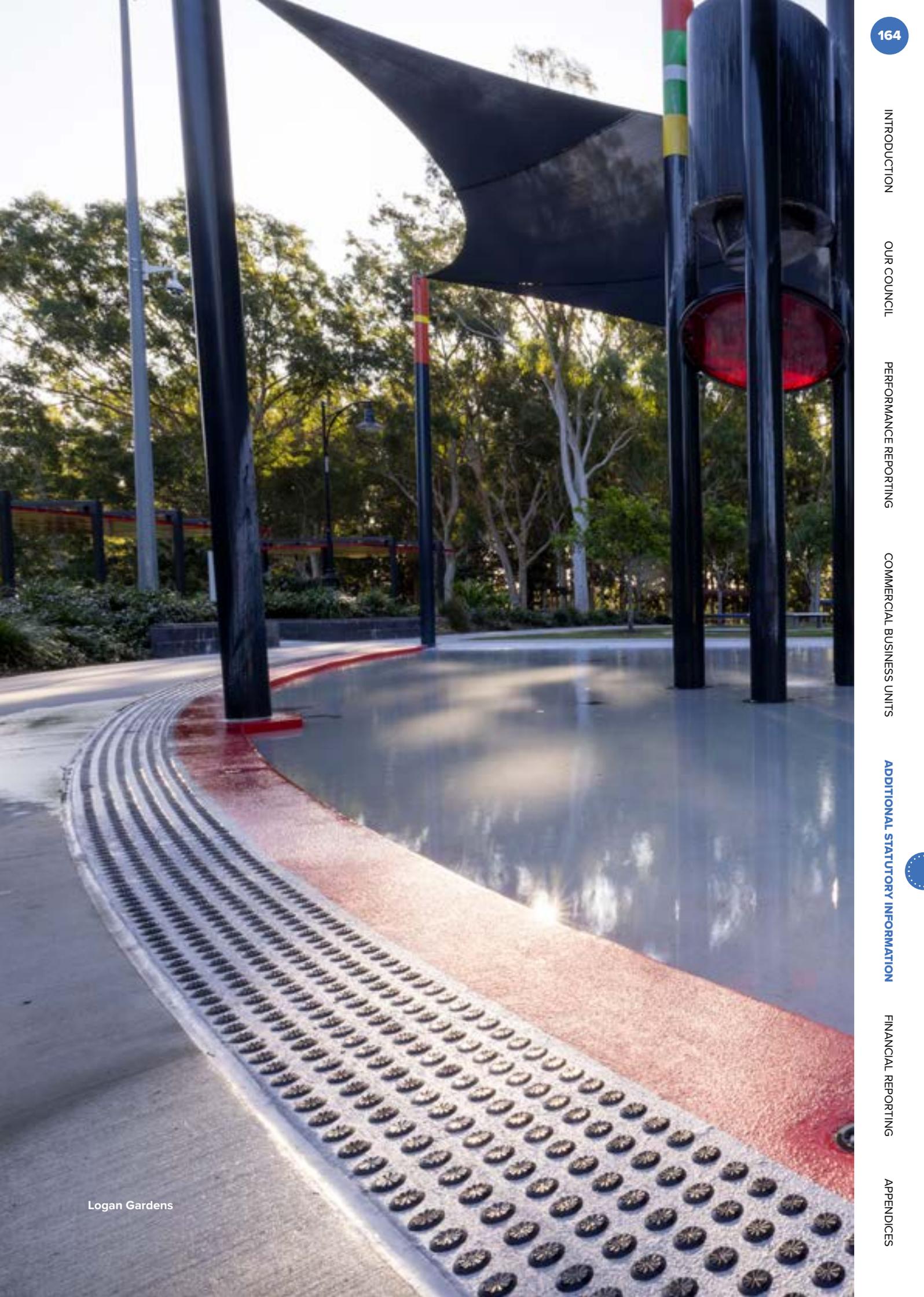
The amount of discretionary funds budgeted for use by each Councillor for the financial year include:

Councillor	Budgeted Amount	Allocated Amount
Mayor Darren Power	\$15,209.53	\$15,209.53
Cr Lisa Bradley	\$15,209.53	\$13,696.64
Cr Teresa Lane	\$15,209.53	\$13,609.53
Cr Mindy Russell	\$15,209.53	\$15,209.53
Cr Laurie Koranski	\$15,209.53	\$15,209.53
Cr Jon Raven	\$15,209.53	\$15,209.53
Cr Tony Hall	\$15,209.53	\$15,209.53
Cr Tim Frazer	\$15,209.53	\$15,209.53
Cr Jacob Heremaia	\$15,209.53	\$15,209.53
Cr Scott Bannan	\$15,209.53	\$15,209.53
Cr Miriam Stemp	\$15,209.53	\$15,209.53
Cr Natalie Willcocks	\$15,209.53	\$15,209.53
Cr Karen Murphy	\$15,209.53	\$15,209.53
<b>Total</b>	<b>\$197,723.89</b>	<b>\$194,611.00</b>

## Discretionary fund allocation

The following provides information about allocation of discretionary funds by Councillors including:

- the amount allocated
- the date the amount was allocated
- the way in which the amount was allocated for section 202(1) of the *Local Government Regulation 2012*
- the name of the organisation to whom the allocation was made
- the purpose for which the amount was allocated, including sufficient details to identify how the funds were, or are to be, spent.



Logan Gardens

## Mayor Darren Power

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Logan City Historical Museum Society Incorporated	Funding for the purchase of storage shelving for displaying the collection items.	To a community organisation for a community purpose.	15/08/2022	\$585.00
Rochedale Tigers RLFC U9 Team	Funding towards entry and shirts for the U9 teams to participate in the Paul Bowman Challenge in Proserpine.	To a community organisation for a community purpose.	16/08/2022	\$1,559.28
Browns Plains State High School	Funding towards the cost of transport for students for the after Formal Mystery Tour.	To a community organisation for a community purpose.	02/09/2022	\$1,000.00
Learn-A-Craft	Funding for a daytrip to a craft centre, designed for senior crafters who would not have access otherwise.	To a community organisation for a community purpose.	05/09/2022	\$500.00
Crestmead State School P&C	Funding for a community movie night hosted by the Crestmead State School P&C Association.	To a community organisation for a community purpose.	07/09/2022	\$500.00
Browns Plains Junior RLFC	Funding support for the sixth annual Logan Running Festival at the Berrinba Wetlands.	To a community organisation for a community purpose.	20/09/2022	\$382.35
Rochedale-Springwood Meals on Wheels Inc.	Funding for a thank you dinner for volunteers in our community who have supported Meals and Wheels over the last year.	To a community organisation for a community purpose.	21/09/2022	\$500.00
Palm Lake Bethania Social Club Inc.	Funding to support a bi-monthly day tour bus trip for the elderly residents.	To a community organisation for a community purpose.	04/11/2022	\$1,000.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$478.30
Logan Vikings Swimming Club Inc.	Funding assistance for Logan children during the 18 days of swimming championships.	To a community organisation for a community purpose.	17/11/2022	\$300.00
MS Queensland	Funding for venue hire to continue to support volunteers, people living with MS and families in the Logan region.	To a community organisation for a community purpose.	17/11/2022	\$240.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$500.00

Mt Lindesay Ulysses Branch	Support for logistical costs to run the Christmas Twilight Toy Run, collecting donated gifts for children.	To a community organisation for a community purpose.	16/12/2022	\$500.00
The Arthur Beetson Foundation	Funding support to host the Murri v Koori Interstate Challenge in Beenleigh.	To a community organisation for a community purpose.	23/02/2023	\$436.00
Beenleigh Garden Club Inc.	Funding to support the Friendship Day celebration, bringing together Logan Garden clubs and community.	To a community organisation for a community purpose.	04/05/2023	\$990.00
ADRA Community Centre Logan Central	Funding to purchase gardening resources for the Little Vege Patch community garden.	To a community organisation for a community purpose.	05/05/2023	\$362.50
Springwood Tri-Service RSL Subbranch Inc.	Funding to purchase printers to support club activities.	To a community organisation for a community purpose.	11/05/2023	\$2,380.00
Loganlea State High School	Funding to purchase water tanks for the school's farm project.	To a community organisation for a community purpose.	18/05/2023	\$2,996.10
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Lisa Bradley

### Division 1

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Logan River and District Family History Society Inc.	Funding to purchase computer desks in the research room, and carpet for the library to make the library more user-friendly.	To a community organisation for a community purpose.	18/08/2022	\$500.00
Rochedale Rovers FC Inc.	Funding towards the cost of rides and fireworks for a community event in conjunction with the Junior Presentation.	To a community organisation for a community purpose.	20/09/2022	\$1,000.00
Rochedale-Springwood Meals on Wheels Inc.	Funding for a thank you dinner for volunteers in our community who have supported Meals and Wheels over the last year.	To a community organisation for a community purpose.	21/09/2022	\$500.00
Girl Guides Queensland	Funding to purchase shelving and hammocks for the Rochedale Girl Guides.	To a community organisation for a community purpose.	24/02/2023	\$1,000.00
Girl Guides Queensland	Funding to purchase a vacuum and hammocks for the Springwood Girl Guides.	To a community organisation for a community purpose.	24/02/2023	\$1,000.00
Brisbane South Region Netball	Funding support to purchase first aid bags for the Brisbane South Wildcats staff and volunteers.	To a community organisation for a community purpose.	01/03/2023	\$552.00
Rochedale South State School	Funding to offset the cost of purchasing additional decodable texts for students to access at school and as home readers.	To a community organisation for a community purpose.	10/03/2023	\$1,000.00
Easts Springwood Junior Rugby League Football Club	Funding to purchase and install synthetic turf at the Club.	To a community organisation for a community purpose.	10/03/2023	\$2,000.00
Springwood Seals Netball Club Inc.	Funding to support the training of 9 new trainee umpires.	To a community organisation for a community purpose.	23/03/2023	\$1,000.00
Springwood Tri-Service RSL Subbranch Inc.	Funding to purchase gazebos to support community events.	To a community organisation for a community purpose.	27/03/2023	\$639.94
Spring-Dale Garden Club Inc.	Funding to purchase club equipment to support more members at meetings.	To a community organisation for a community purpose.	18/04/2023	\$303.20
Springwood Central State School	Funding to purchase microphones for use in the school hall.	To a community organisation for a community purpose.	18/04/2023	\$839.00

Springwood Road State School P&C Association	Funding to support the school's community Under 8's Day activities.	To a community organisation for a community purpose.	20/04/2023	\$1,000.00
Rochedale Rovers Football Club Inc.	Funding support for the 50th anniversary celebration that will also align with end of season celebrations involving the local community.	To a community organisation for a community purpose.	26/04/2023	\$2,000.00
ADRA Community Centre Logan Central	Funding to purchase gardening resources for the Little Vege Patch community garden.	To a community organisation for a community purpose.	05/05/2023	\$362.50
			<b>TOTAL</b>	<b>\$13,696.64</b>

## Councillor Teresa Lane

### Division 2

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Singclusion Inc.	Funding to enable Formally Ever After to purchase 2 dehumidifiers to reduce the risk of losing stock.	To a community organisation for a community purpose.	27/07/2022	\$244.40
ADRA Community Centre Logan Central	Funding towards various tools and accessories to support the Slay Your Way disability program.	To a community organisation for a community purpose.	09/08/2022	\$441.40
Logan City Historical Museum Society Incorporated	Funding to purchase vertical blinds for the west windows in the display area.	To a community organisation for a community purpose.	17/08/2022	\$523.00
Learn-A-Craft	Funding for a daytrip to a craft centre, designed for senior crafters who would not have access otherwise.	To a community organisation for a community purpose.	05/09/2022	\$500.00
Congolese Community of Queensland (Congo Konexion)	Funding to support the costs of field hire and referees for the 3-day Congo Youth Festival.	To a community organisation for a community purpose.	06/10/2022	\$540.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$368.00
Logan Vikings Swimming Club Inc.	Funding assistance for Logan children during the 18 days of swimming championships.	To a community organisation for a community purpose.	17/11/2022	\$360.00
Logan Central Meals on Wheels	Funding for the Volunteers Christmas break up.	To a community organisation for a community purpose.	01/12/2022	\$250.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$750.00
The Arthur Beetson Foundation	Support to host the Murri v Koori Interstate Challenge in Beenleigh.	To a community organisation for a community purpose.	23/02/2023	\$436.00
Crestmead 40 Plus Club Inc.	Funding to purchase auction items for an upcoming fundraising event.	To a community organisation for a community purpose.	21/03/2023	\$500.00
Australian Karen Organisation	Funding to purchase a laptop for the community language school.	To a community organisation for a community purpose.	21/03/2023	\$1,500.00

Friends of Palliative Care Logan	Funding to purchase auction items for upcoming fundraising event.	To a community organisation for a community purpose.	21/03/2023	\$2,000.00
Kingston State School P&C Association	Funding to purchase catering for community culture night.	To a community organisation for a community purpose.	21/03/2023	\$500.00
Settlement Services International	Funding to purchase portable sound box for local community leaders network forums.	To a community organisation for a community purpose.	21/03/2023	\$796.73
Queensland Mizo Community Inc.	Funding towards venue hire and catering for the upcoming Chapchar Kut event.	To a community organisation for a community purpose.	11/04/2023	\$1,000.00
Amputees & Families Support Group Qld Inc.	Funding to purchase and install community garden beds at the centre.	To a community organisation for a community purpose.	17/04/2023	\$400.00
Endeavour Foundation Kingston	Funding to purchase additional garden supplies for ongoing garden program for people with disabilities.	To a community organisation for a community purpose.	17/04/2023	\$1,000.00
Women's Power of Inspiration Inc.	Funding to purchase sewing supplies for a community sewing group.	To a community organisation for a community purpose.	17/04/2023	\$1,500.00
			<b>TOTAL</b>	<b>\$13,609.53</b>

## Councillor Mindy Russell

### Division 3

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Singclusion Inc.	Funding to enable Formally Ever After to purchase 2 dehumidifiers to reduce the risk of losing stock.	To a community organisation for a community purpose.	27/07/2022	\$244.50
ADRA Community Centre Logan Central	Funding towards various tools and accessories to support the Slay Your Way disability program.	To a community organisation for a community purpose.	09/08/2022	\$441.40
Slacks Creek Soccer Club Inc.	Funding for end of season barbecue for juniors.	To a community organisation for a community purpose.	29/08/2022	\$800.00
Spring-Dale Garden Club Inc.	Funding for a 40th anniversary commemorative pin and luncheon.	To a community organisation for a community purpose.	20/09/2022	\$969.00
Logan City Rugby Union Club Inc.	Funding for prizes for the raffle to provide new rugby training equipment.	To a community organisation for a community purpose.	04/10/2022	\$300.00
Congolese Community of Queensland (Congo Konexion)	Funding to support the costs of field hire and referees for the 3-day Congo Youth Festival.	To a community organisation for a community purpose.	06/10/2022	\$540.00
Kimberley Park State School P&C	Funding to purchase hampers as prizes for a fundraising night.	To a community organisation for a community purpose.	18/10/2022	\$300.00
Mabel Park State School	Funding for Year 6 students for a celebration at the end of their primary schooling.	To a community organisation for a community purpose.	09/11/2022	\$2,400.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$478.30
Daisy Hill/Brentwood Downs Neighbourhood Watch	Support to fund a community Christmas barbecue for the Daisy Hill area.	To a community organisation for a community purpose.	17/11/2022	\$1,500.00
Logan Vikings Swimming Club Inc.	Funding assistance for Logan children during the 18 days of swimming championships.	To a community organisation for a community purpose.	17/11/2022	\$300.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$5,500.00

The Arthur Beetson Foundation	Funding support to host the Murri v Koori Interstate Challenge in Beenleigh.	To a community organisation for a community purpose.	23/02/2023	\$436.00
Slacks Creek Soccer Club Inc.	Funding to purchase maintenance equipment for the club.	To a community organisation for a community purpose.	14/03/2023	\$450.00
Kimberley Park State School	Funding to support the upgrade of the school's long jump pit.	To a community organisation for a community purpose.	21/03/2023	\$550.33
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Laurie Koranski

### Division 4

Name of person or organisation	Purpose	Method of allocation	Date	Amount
5FOLD Limited	Funding for 550 eco-friendly non-woven material shopping bags for the Annual Christmas Hamper Appeal supporting disadvantaged families.	To a community organisation for a community purpose.	15/08/2022	\$1,234.75
Palm Lake Bethania Social Club Inc.	Funding to support a bi-monthly day tour bus trip for the elderly residents.	To a community organisation for a community purpose.	04/11/2022	\$1,000.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$478.30
Yarrabilba State Secondary College	Funding for awards to be presented at Yarrabilba State Secondary College.	To a community organisation for a community purpose.	17/11/2022	\$1,000.00
Yarrabilba State Secondary College	Funding for awards to be presented at Yarrabilba State Secondary College.	To a community organisation for a community purpose.	17/11/2022	\$100.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$250.00
Lions Club of Logan Village Inc.	Funding to support fuel costs in the upcoming Variety Bash, which raises funds for vulnerable children in the community.	To a community organisation for a community purpose.	09/02/2023	\$750.00
Rotary Club of Beenleigh	Funding to purchase weights for existing marquees to use at community events.	To a community organisation for a community purpose.	24/03/2023	\$1,000.00
Village Green Theatre Group Inc.	Funding to support production costs for youth theatre performance.	To a community organisation for a community purpose	13/04/2023	\$1,478.00
Guides Queensland	Funding to purchase tents and barbecue materials to support group activities.	To a community organisation for a community purpose.	28/04/2023	\$963.00
Windaroo Lakes Community Golf Limited	Funding towards building new practice bays for Windaroo Lakes Junior Golf.	To a community organisation for a community purpose.	05/05/2023	\$1,000.00

Logan Village State School P&C Association	Funding to purchase a freezer for the tuckshop.	To a community organisation for a community purpose.	08/05/2023	\$852.00
Village Rockers Inc.	Funding to support a gala dance with profits going to a local charity.	To a community organisation for a community purpose.	18/05/2023	\$1,200.00
Cedar Creek State School P&C Association	Funding to purchase equipment and learning items to support student learning and safety.	To a community organisation for a community purpose.	18/05/2023	\$1,999.58
Logan Village Community Centre Inc.	Funding to support community craft creations and public display.	To a community organisation for a community purpose.	18/05/2023	\$1,703.90
			<b>TOTAL</b>	<b>\$15,009.53</b>

## Councillor Jon Raven

### Division 5

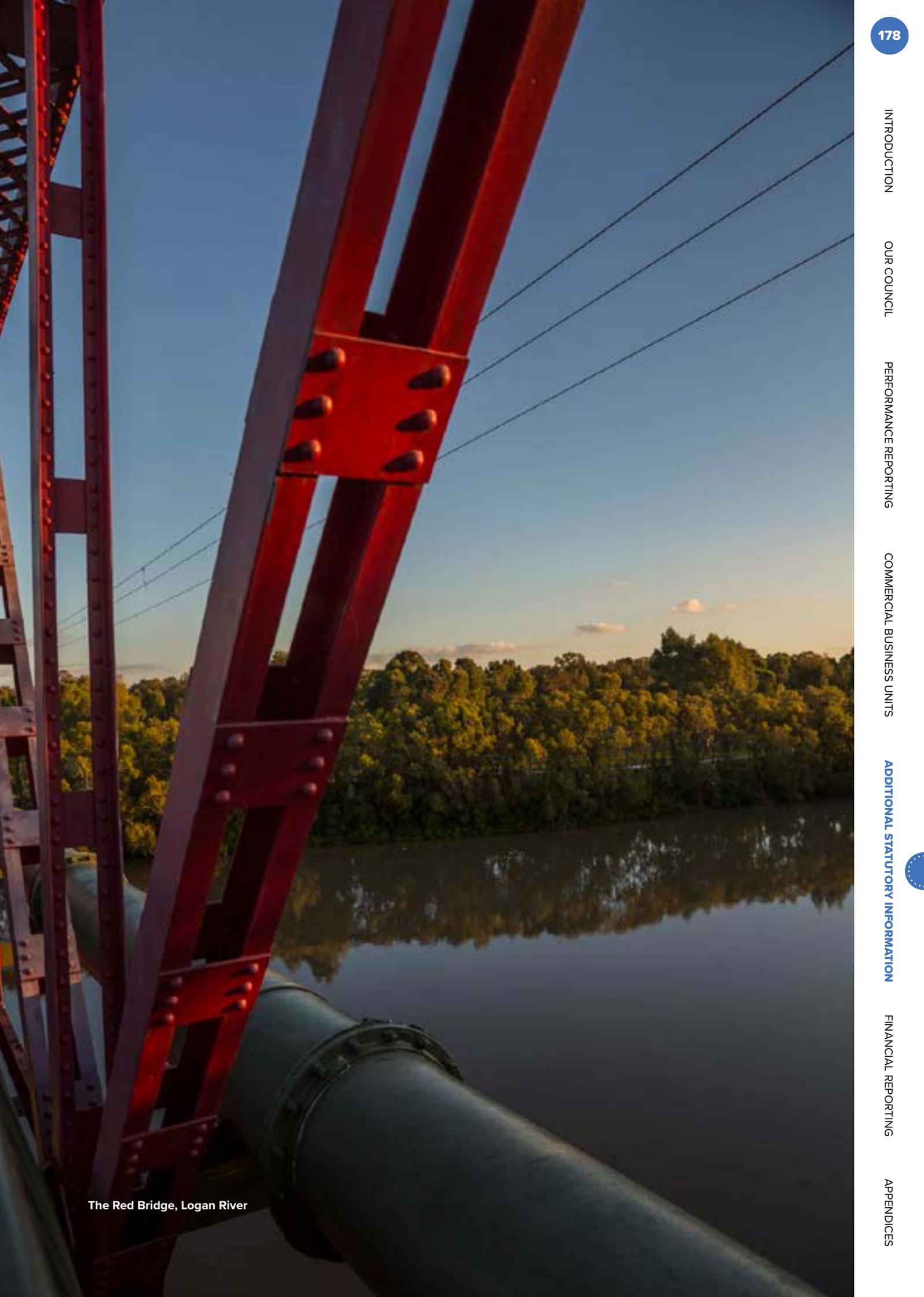
Name of person or organisation	Purpose	Method of allocation	Date	Amount
Singclusion Inc.	Funding to enable Formally Ever After to purchase 2 dehumidifiers to reduce the risk of losing stock.	To a community organisation for a community purpose.	27/07/2022	\$244.50
The Mini Farm Project Ltd	Funding to purchase 2 charity farm beds at the Mini Farm Project. Funds will go to equipment and set up costs to develop the site.	To a community organisation for a community purpose.	03/08/2022	\$970.00
Crestmead 40 Plus Club Inc.	Funding to support a day trip to Chung Tian Temple, Priestdale to build community connection.	To a community organisation for a community purpose.	03/08/2022	\$1,670.70
ADRA Community Centre Logan Central	Funding towards various tools and accessories to support the Slay Your Way disability program.	To a community organisation for a community purpose.	09/08/2022	\$441.40
Learn-A-Craft	Funding for a daytrip to a craft centre, designed for senior crafters who would not have access otherwise.	To a community organisation for a community purpose.	05/09/2022	\$500.00
Crestmead State School P&C	Funding for a community movie night hosted by the Crestmead State School P&C Association.	To a community organisation for a community purpose.	07/09/2022	\$1,000.00
Woodridge Kingston Lions Club Inc.	Funding to support the St Francis College breakfast program, which provides breakfast for their students.	To a community organisation for a community purpose.	20/09/2022	\$250.00
Browns Plains Junior RLFC	Funding support for the sixth annual Logan Running Festival at the Berrinba Wetlands.	To a community organisation for a community purpose.	20/09/2022	\$500.00
Congolese Community of Queensland (Congo Konexion)	Funding to support the costs of field hire and referees for the 3-day Congo Youth Festival.	To a community organisation for a community purpose.	06/10/2022	\$540.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$698.90
Logan Vikings Swimming Club Inc.	Funding assistance for Logan children during the 18 days of swimming championships.	To a community organisation for a community purpose.	17/11/2022	\$250.00

Logan Central Meals on Wheels	Funding for the Volunteers Christmas break up.	To a community organisation for a community purpose.	01/12/2022	\$250.00
STAR Community Services Ltd	Funding to support the collection and distribution of gifts, hampers, and company to isolated seniors during the Christmas period.	To a community organisation for a community purpose.	09/12/2022	\$270.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$5,000.00
Lions Club of Logan Village Inc.	Funding to support fuel costs in the upcoming Variety Bash, which raises funds for vulnerable children in the community.	To a community organisation for a community purpose.	09/02/2023	\$524.03
Logan City Philatelic Society Inc.	Funding support to host a club meet with 12 other Queensland stamp clubs, as well as venue hire.	To a community organisation for a community purpose.	10/02/2023	\$1,200.00
The Scooter Gang	Funding support to fund wellbeing and social activities for local seniors' disability group.	To a community organisation for a community purpose.	23/02/2023	\$400.00
Chin Community in Queensland Inc.	Funding to support printing costs to advertise the Chin IDPs Relief Fundraising Concert.	To a community organisation for a community purpose.	24/02/2023	\$500.00
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Tony Hall

### Division 6

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Singclusion Inc.	Funding to enable Formally Ever After to purchase 2 dehumidifiers to reduce the risk of losing stock.	To a community organisation for a community purpose.	27/07/2022	\$244.50
Congolese Community of Queensland (Congo Konexion)	Funding to support the costs of field hire and referees for the 3-day Congo Youth Festival.	To a community organisation for a community purpose.	06/10/2022	\$540.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$478.30
Logan Vikings Swimming Club Inc.	Funding assistance for Logan children during the 18 days of swimming championships.	To a community organisation for a community purpose.	17/11/2022	\$300.00
MS Queensland	Funding for venue hire to continue to support volunteers, people living with MS and families in the Logan region.	To a community organisation for a community purpose.	17/11/2022	\$240.00
Logan Central Meals on Wheels	Funding for the Volunteers Christmas break up.	To a community organisation for a community purpose.	01/12/2022	\$500.00
STAR Community Services Ltd	Funding to support the collection and distribution of gifts, hampers, and company to isolated seniors during the Christmas period.	To a community organisation for a community purpose.	09/12/2022	\$1,084.14
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$5,500.00
The Arthur Beetson Foundation	Funding to support to host the Murri v Koori Interstate Challenge in Beenleigh.	To a community organisation for a community purpose.	23/02/2023	\$436.00
Loganlea Community Association Inc.	Funding to purchase coffee equipment to support community groups and meetings.	To a community organisation for a community purpose.	18/05/2023	\$1,599.00
Loganlea State High School	Funding for the purchase of water tanks for the school's Mini Farm Project.	To a community organisation for a community purpose.	18/05/2023	\$4,287.59
			<b>TOTAL</b>	<b>\$15,209.53</b>



The Red Bridge, Logan River

## Councillor Tim Frazer

### Division 7

Name of person or organisation	Purpose	Method of allocation	Date	Amount
ADRA Community Centre Logan Central	Funding towards various tools and accessories to support the Slay Your Way disability program.	To a community organisation for a community purpose.	09/08/2022	\$367.83
Logan West Community Art Share Alliance Inc.	Funding to purchase 2 Strong Arm centring tools for potters with disabilities or injuries.	To a community organisation for a community purpose.	17/08/2022	\$1,250.00
Browns Plains State High School	Funding towards the cost of transport for students for the after Formal Mystery Tour.	To a community organisation for a community purpose.	02/09/2022	\$1,000.00
Browns Plains Junior RLFC	Funding support for the sixth annual Logan Running Festival at the Berrinba Wetlands.	To a community organisation for a community purpose.	20/09/2022	\$500.00
St Bernardine's P&F Association	Funding to support the Year 6 Retreat Day for students, families and staff.	To a community organisation for a community purpose.	29/09/2022	\$1,380.00
Logan West Golden Years Inc.	Funding to assist the frail aged and isolated elderly community members with a Christmas Meal.	To a community organisation for a community purpose.	29/09/2022	\$500.00
Rotary Club Of Browns Plains	Funding to assist the frail aged and isolated elderly community members with a Christmas Meal.	To a community organisation for a community purpose.	05/10/2022	\$578.90
Boronia Heights State School	Funding to purchase the coloured powder for an end of year rewards Colour Run for all students.	To a community organisation for a community purpose.	04/11/2022	\$1,216.25
Logan West Community Art Share Alliance Inc.	Funding to purchase 2 portable air conditioners for its pottery studio.	To a community organisation for a community purpose.	07/11/2022	\$879.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$478.30
Aerial Gymnastics and Cheer	Assistance in funding for end of year trophies and presentations.	To a community organisation for a community purpose.	02/12/2022	\$1,500.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$500.00

Logan West Meals on Wheels	Retrospective funding to cover costs associated with the Volunteer Christmas Lunch 2022.	To a community organisation for a community purpose.	18/01/2023	\$500.00
Browns Plains Little Athletics	Funding support to purchase trophies for 2022 participants.	To a community organisation for a community purpose.	06/02/2023	\$1,500.00
The Arthur Beetson Foundation	Funding support to purchase trophies for 2022 participants.	To a community organisation for a community purpose.	23/02/2023	\$259.25
The Scooter Gang	Support to fund wellbeing and social activities for local seniors' disability group.	To a community organisation for a community purpose.	23/02/2023	\$400.00
Logan City Gridiron Football Club Inc.	Funding towards the purchase of club trophies for annual awards.	To a community organisation for a community purpose.	28/02/2023	\$500.00
Logan City Community Cadets Inc.	Retrospective funding towards catering and awards for the Logan City Community Cadets Inc. 25th Birthday Celebration.	To a community organisation for a community purpose.	28/02/2023	\$400.00
Southern Stars Baseball Club Inc.	Funding towards catering costs for the end of season Juniors and Seniors function.	To a community organisation for a community purpose.	28/02/2023	\$1,500.00
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Jacob Heremaia

### Division 8

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Assorted Grains Inc.	Funding to purchase safety features for a mobile stage to deliver arts and culture across Logan.	To a community organisation for a community purpose.	15/08/2022	\$9,931.00
Woodridge Kingston Lions Club Inc.	Funding to purchase items for the St Francis College breakfast program, which provides breakfast for their students.	To a community organisation for a community purpose.	20/09/2022	\$250.00
Browns Plains Junior RLFC	Funding support for the sixth annual Logan Running Festival at the Berrinba Wetlands.	To a community organisation for a community purpose.	20/09/2022	\$382.35
Park Ridge Connect Inc.	Funding support for a Christmas brunch to celebrate life for those that require home help and support.	To a community organisation for a community purpose.	06/12/2022	\$2,500.00
Halcyon Rise Social Group	Funding for defibrillators across our recreation areas.	To a community organisation for a community purpose.	08/12/2022	\$2,146.18
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Scott Bannan

### Division 9

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Mundoolun Estate Community and Environmental Group	Funding to support the Mundoolun Community Carols.	To a community organisation for a community purpose.	17/10/2022	\$2,000.00
Queensland Mounted Cadets Inc.	Funding to support this year's cadet graduation awards and catering.	To a community organisation for a community purpose.	22/11/2022	\$800.00
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$500.00
Lions Club of Logan Village Inc.	Funding to support fuel costs in the upcoming Variety Bash, which raises funds for vulnerable children in the community.	To a community organisation for a community purpose.	09/02/2023	\$1,000.00
Quota Jimboomba Inc.	Funding to support the Quota Jimboomba annual Art Show.	To a community organisation for a community purpose.	20/03/2023	\$2,500.00
Cedar Grove Landcare Inc.	Funding to support facility and safety improvements for volunteers.	To a community organisation for a community purpose.	31/03/2023	\$7,263.00
Jimboomba United Football Club Inc.	Funding to support the delivery of Picnic on the Pitch celebrating women in football.	To a community organisation for a community purpose.	13/04/2023	\$1,146.53
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Miriam Stemp

### Division 10

Name of person or organisation	Purpose	Method of allocation	Date	Amount
ADRA Community Centre Logan Central	Funding towards various tools and accessories to support the Slay Your Way disability program.	To a community organisation for a community purpose.	09/08/2022	\$441.39
Itching To Stitch	Funding to purchase wool to make and donate items to homeless, domestic violence, foster care children organisations and other needy charities.	To a community organisation for a community purpose.	06/10/2022	\$500.00
Probus Club of Cornubia	Funding for transport costs for a Christmas outing for the Probus Cornubia members.	To a community organisation for a community purpose.	28/10/2022	\$500.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$478.30
Rugby League Samoa Queensland	Funding to host the Queensland Samoan players after historic outcomes for the Samoan Rugby League team at the World Cup.	To a community organisation for a community purpose.	09/12/2022	\$250.00
Envision Spiritual Prosperity Inc.	Funding to support resources for a 6-week new art therapy program.	To a community organisation for a community purpose.	18/02/2023	\$250.00
Chisholm Catholic College Parents and Friends Association	Funding to purchase eskies for use at school and community events.	To a community organisation for a community purpose.	08/05/2023	\$980.00
Itching To Stitch	Funding to purchase wool, etc., to make items for Logan-based charities	To a community organisation for a community purpose.	08/05/2023	\$800.00
Rotary Club of Loganholme Inc.	Funding to purchase trees for a community tree planting day.	To a community organisation for a community purpose.	08/05/2023	\$2,187.84
Logan Basketball Incorporated	Funding to replace court lights inside the Cornubia Park Sports Centre.	To a community organisation for a community purpose.	08/05/2023	\$3,000.00
The Logan M.A.D. Association Inc.	Funding to purchase materials and tools to provide handcrafted toys for charity.	To a community organisation for a community purpose.	08/05/2023	\$500.00
Shailer Park High P&C Association	Funding to purchase a refrigerator for the school breakfast club.	To a community organisation for a community purpose.	08/05/2023	\$5,322.00
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Natalie Willcocks

### Division 11

Name of person or organisation	Purpose	Method of allocation	Date	Amount
The Scout Association of Australia Queensland Branch Inc. – Greenbank Scout Group	Funding for a new portable barbecue to be used for group activities, community events and fundraising.	To a community organisation for a community purpose.	20/10/2022	\$999.00
Teviot Downs Soccer Club	Funding to assist with our end of season break up activities for our juniors.	To a community organisation for a community purpose.	24/10/2022	\$1,000.00
Flagstone State School P&C	Funding to purchase colour stations, signage, food and hire of a foam maker with accessories.	To a community organisation for a community purpose.	03/11/2022	\$1,100.00
Logan West Community Art Share Alliance Inc.	Funding to purchase 2 portable air conditioners for its pottery studio.	To a community organisation for a community purpose.	07/11/2022	\$879.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$368.00
Greenbank Primary P&C Association	Funding to support for the Greenbank State School P&C community bingo night fundraising event.	To a community organisation for a community purpose.	27/01/2023	\$1,000.00
Greenbank Community Centre	Funding for a defibrillator for the Greenbank Community Centre.	To a community organisation for a community purpose.	27/01/2023	\$2,350.00
Greenbank Over 50s Walking Football	Funding to purchase an automatic defibrillator for our program.	To a community organisation for a community purpose.	22/02/2023	\$2,665.00
Park Ridge Active Riding Group Inc.	Funding to purchase an automatic defibrillator for our program.	To a community organisation for a community purpose.	27/02/2023	\$2,664.00
Game On Flyball Racing Inc.	Funding to purchase portable lighting for activities.	To a community organisation for a community purpose.	09/03/2023	\$657.00
Greenbank 50 Plus	Funding to support a group trip to Coomera for a picnic outing.	To a community organisation for a community purpose.	14/03/2023	\$1,280.00
Crowson Park Riding for the Disabled	Funding to purchase seating for volunteers and parents.	To a community organisation for a community purpose.	27/03/2023	\$247.53
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Councillor Karen Murphy

### Division 12

Name of person or organisation	Purpose	Method of allocation	Date	Amount
Beenleigh Bird Breeders	Funding to purchase 30 blow mould tables to replace old and broken ones.	To a community organisation for a community purpose.	04/08/2022	\$1,770.00
Beenleigh Netball	Funding to provide trophies for the Combined Australian Netball Association National Championships.	To a community organisation for a community purpose.	29/08/2022	\$1,500.00
Beenleigh State School	Funding to support a Mental Health Day community coffee van.	To a community organisation for a community purpose.	15/09/2022	\$500.00
Phoenix Ensemble Incorporated	Funding for new digital piano to replace our old, non-functional digital piano.	To a community organisation for a community purpose.	16/09/2022	\$1,500.00
Beenleigh & Districts Senior Citizens Centre Inc.	Funding to replace eskies to ensure food is kept at the correct temperature and the group can continue this vital service to the community.	To a community organisation for a community purpose.	19/10/2022	\$3,500.00
Beenleigh Special School	Funding to support staff wellbeing through a coffee station so the team can come together to celebrate and acknowledge their hard work and commitment.	To a community organisation for a community purpose.	24/10/2022	\$500.00
Eagleby Giants JRLFC	Funds towards jerseys for the Mental Health Charity Game.	To a community organisation for a community purpose.	26/10/2022	\$1,677.50
Windaroo State School	Funding for walkie talkies to be used throughout the school.	To a community organisation for a community purpose.	03/11/2022	\$1,250.00
Eagleby Learning College	Funding towards wellbeing days that provide enriching activities for school staff.	To a community organisation for a community purpose.	07/11/2022	\$500.00
Radio Logan 101fm	Funding towards advertising and promotion of the 2022 Logan City Lights Christmas Competition.	To a community organisation for a community purpose.	10/11/2022	\$368.00
Logan Vikings Swimming Club Inc.	Funding assistance for Logan children during the 18 days of swimming championships.	To a community organisation for a community purpose.	17/11/2022	\$300.00

Beenleigh Tennis Centre	Funds towards the Beenleigh Tennis Centre Family Awards Celebration.	To a community organisation for a community purpose.	13/12/2022	\$1,000.00
Brigalow Country Community Club	Funding support to purchase shelving for supplies and equipment distributed by the club to those in need.	To a community organisation for a community purpose.	03/02/2023	\$540.00
The Arthur Beetson Foundation	Support to host the Murri v Koori Interstate Challenge in Beenleigh.	To a community organisation for a community purpose.	23/02/2023	\$304.03
			<b>TOTAL</b>	<b>\$15,209.53</b>

## Overseas travel

During the 2022/23 financial year, the following overseas travel occurred:

### Mayor Darren Power and Zoe Krieg (Acting Chief of Staff)

- **Destination:** North America (February 2023)
- **Purpose of travel:** Council of Mayors (SEQ) lead a mission to North America seeking global insights, partnerships and solutions to tackle some of South East Queensland's biggest challenges including growth, connectivity, affordability, and waste.

The group explored emerging examples of Olympic and Paralympic legacy, as well as innovative responses to public transport, waste management, housing affordability and growth during the 11-day mission.

- **Cost:** \$9,674.47

The Mayor's primary travel expenses were paid for by the Council of Mayors for South East Queensland. A flight upgrade for the Mayor was paid for by a family member.

### Dr Paul Mathieson (Manager, City Transformation)

- **Destination:** New Zealand (December 2022)
- **Purpose of travel:** New Zealand Innovation Showcase at New Zealand Parliament
- **Cost:** \$3,055.97

### Mayor Darren Power and David Radich (Manager, Economic Development and City Planning)

- **Destination:** New Zealand (May 2023)
- **Purpose of travel:** Creative HQ (CHQ) is New Zealand's premier innovation agency. The visit to Creative HQ will allow the Mayor to witness the impact and reputation CHQ has in the New Zealand innovation ecosystem as well as the operational requirements to support this business.
- **Cost:** \$6,186.49

### Dr Scott Bourke (Director, coLab Development (Interim) and Jodie Pisani (Temporary City Operations Program/Project Lead (Acting))

- **Destination:** New Zealand (June 2023)
- **Purpose of travel:** Attendance at Creative HQ Impact Accelerator Innovation Showcase event, together with other Creative HQ executive meetings.
- **Cost:** \$4,933.73

## Beneficial enterprises

Under section 41 of the Local Government Act 2009 a local government's annual report must list all the beneficial enterprises conducted during the financial year.

Council's beneficial enterprises include:

- Invest Logan Pty Ltd ACN 134 744 764 (investLogan)
- the City of Logan Mayor's Charity Limited Trust A.C.N. 621 857 172, which is the trustee of the City of Logan Mayor's Charity Trust.

Enjoying Logan's natural beauty at Berrinba Wetlands



# Section 6 Financial reporting

• This section outlines our financial performance and standing during 2022/23, including the financial statements. These have been prepared in accordance with relevant legislation and accounting standards.

# Logan City Council (Consolidated) general purpose financial statements for the year ended 30 June 2023

 [logan.qld.gov.au/reports-and-publications/annual-report](https://logan.qld.gov.au/reports-and-publications/annual-report)



Rebecca Mitchell, Community Safety Officer

# Section 7 Appendices



- This section includes background information
- relevant to the main report, indexes and
- contact information for our organisation and
- elected representatives.



# Glossary of terms

Term	Definition
<b>Advocacy</b>	Organising public support for or recommendation of a particular cause or policy. In the context of the strategic priorities, it refers to encouraging another sphere of government or organisation to deliver a service or outcome for the city.
<b>Annual Report</b>	Our annual report is a publication that provides a detailed account of the progress made in delivering against our Corporate Plan and Operational Plan, and reports our financial performance and position in the statutory financial statements and notes.
<b>Asset</b>	An economic resource owned or controlled that enables services to be provided that has a useful life of greater than 12 months.
<b>Audit</b>	An examination of the records, statements, systems, and procedures of an organisation, together with its stated claims for performance.
<b>Best-practice</b>	A way or method of accomplishing a business function process or outcome/result considered to be superior to all other known methods; achievement of outcomes/results that are superior to all others known.
<b>Branch</b>	Our organisation is divided into operational departments known as directorates. Each directorate contains (see the organisational structure on page 37). Each branch manager reports to a Director.
<b>Budget (annual)</b>	Council's annual budget identifies the planned expenditure and revenue approved by Council for a financial year. This included any specific projects identified as a priority under the Operational Plan.
<b>Business continuity plan</b>	A clearly defined and documented plan for the organisation that establishes ground rules for the critical operations of Logan City Council. It contains the guidelines for the business to continue to operate within a defined timeframe using a set of predefined resources and workarounds.
<b>Business planning</b>	Planning of Council's business direction to detail the what, why, when, who and how. It includes strengths and weaknesses, strategies and resources. Business planning is different from the Operational Plan because it is targeted at a particular functional area of Council and provides the detail of a branch's business for a set period (usually consistent with the period set for the Operational Plan).
<b>City</b>	City refers to the City of Logan.
<b>Community</b>	The people living in and visiting Logan e.g. residents, ratepayers, businesses, investors and visitors.
<b>Community engagement</b>	Community engagement is a process where communities and stakeholders that are affected by a Council decision, service or project are given the opportunity to provide their input.
<b>Corporate Plan</b>	<p>The corporate plan is central to how Council sets its strategic direction. It provides the focus for how we will invest in infrastructure and guides how we prioritise and deliver programs and services in the short, medium and long term.</p> <p>The corporate plan spans 5 financial years and strongly influences how Council makes decisions about the annual budget and annual operational plan in that time.</p> <p>Every local government in Queensland is required to prepare a 5-year corporate plan under the Local Government Act 2009.</p>
<b>Culture</b>	This defines who we are as an organisation, our ethics, our institutions, our behaviours, and our routines.
<b>Debt servicing ratio</b>	The principal and interest on debt divided by available revenue to fund debt.

Term	Definition
<b>Directorate</b>	Council is divided into 6 key operational departments. Each department contains a number of branches and is headed by a director. Council's 6 directorates are:  Organisational Services, Growth, Economy and Sustainability, Community and Lifestyle, Transport and Water Services, People and Engagement and Innovation and City Transformation.
<b>Executive Leadership Team</b>	Council's executive management team. Its members are the Chief Executive Officer and 6 directors.
<b>Financial year</b>	The financial year we are reporting on in this report is the period from 1 July 2022 to 30 June 2023.
<b>Framework</b>	Best described as a diagram that shows the links between various processes in order to achieve a particular outcome. It usually includes an explanation of the relationships between the various elements.
<b>Global Reporting Initiative (GRI) Index</b>	The GRI framework is used by large and small organisations to report their economic, environmental, social and governance performance and impacts.
<b>Governance</b>	The process by which an organisation makes and implements decisions, is controlled and managed to achieve its objectives, is directed, reviewed and held to account.
<b>Initiatives</b>	General umbrella term used to cater for ideas, concepts, projects and programs.
<b>Interim Administrator</b>	A person appointed by the Governor in Council to exercise the responsibilities of the Mayor and Local Government for a specified period.
<b>Key performance indicators</b>	Objective evidence on the extent of, or progress towards, achievement of a desired outcome.
<b>Local Government Act 2009</b>	The principal legislation which provides the legal framework for Queensland's local government sector.
<b>Local Government Boundary Reform</b>	The 2008 restructure of Queensland local government authorities, including Logan City Council, which was mandated by the Queensland Government.
<b>Local Government Regulation 2012</b>	Effective from December 2012, the <i>Local Government (Beneficial Enterprises and Business Activities) Regulation 2010</i> , <i>Local Government (Finance, Plans and Reporting) Regulation 2010</i> and <i>Local Government (Operations) Regulation 2010</i> were consolidated into one Regulation, the <i>Local Government Regulation 2012</i> .
<b>Logan: City of Choice</b>	This is an initiative helping the City of Logan to grow and prosper into a connected, sustainable city. It was the result of the Logan: City of Choice Summit in February 2013, which attracted more than 1,000 people from community, business and nongovernment sectors, as well as Council, Queensland and Australian Government representatives.
<b>Operational Plan</b>	A document with a one-year outlook, which outlines the key activities to be undertaken to achieve the desired outcomes set out in the Corporate Plan. This is a legislative requirement.
<b>Outcomes</b>	The effect, impact, result on, or consequence for the community, environment or organisation, of strategies, services, policies or activities.

Term	Definition
<b>Performance measurement</b>	Collecting the relevant data, including past and current performance, forecasts and targets. It helps to monitor services and products, and allows organisations to identify good performance, learn from others, and focus on their priorities and any areas of poor performance. It is only part of a bigger performance management framework and is an ongoing improvement process, which involves not just systems but people and the whole organisation.
<b>Performance scorecard</b>	A visual display of the most important performance information consolidated so an overall understanding of performance can be viewed at a glance.
<b>Philanthropic</b>	A word used to describe benevolent behaviour.
<b>Planning Scheme</b>	A requirement under the <i>Integrated Planning Act 1997</i> that coordinates and integrates the planning and development matters for a designated local government including environmental matters and key infrastructure concerns.
<b>Policy</b>	A definitive statement issued at the highest level, which clearly states Council's intent, commitment or position to achieve an objective and which provides a decision-making framework for day-to-day application.
<b>Priority Area</b>	Areas that Council will give priority to over the life of the Corporate Plan 2021–2026. Council has 7 priority areas; Maintaining current levels of service (MS), Proud City (PC), Environment (EN), Healthy connected community (HC), Economy and growth (EG), Infrastructure (IN) and High performing organisation (HP)
<b>Program</b>	Council is divided into operational departments, known as directorates. Each directorate contains branches, which deliver a series of programs and services to the community.
<b>Reconciliation Action Plan</b>	A Reconciliation Action Plan is a strategic document involving all areas of the organisation. It includes a range of achievable and practical measures that will influence positive reconciliation outcomes within the City of Logan.
<b>Risk management</b>	The process of identifying, evaluating and controlling risk via the method outlined in the Australian Standard AS/NZS ISO31000:2018.
<b>South East Queensland Water Reform</b>	A range of structural and regulatory reforms proposed for urban water supply arrangements in South East Queensland.
<b>Strategic planning</b>	An overarching process used to help Council and the community plan for the future and realise its vision. It is a continuous, systematic process for identifying intended future outcomes, how outcomes are to be achieved, and how success will be measured.
<b>Strategies/ strategic priorities</b>	Council's priorities as outlined in the Corporate Plan or as approved through the annual strategic planning, resource allocation and budgeting cycle.
<b>Target</b>	A quantifiable level of performance to be attained at a specific future date. Setting the right target is just as important as setting the right measure. It is crucial that targets are realistic but at the same time challenging for those involved in the process. They are important to drive forward the improvement of services across Council.
<b>Trend</b>	Movement or change in results in a general direction.
<b>Vision</b>	A statement that embraces the desired future the organisation is working towards.

## Contact information

✉ Logan City Council  
PO Box 3226  
Logan City DC Qld 4114

☎ 1300 1 LOGAN\*  
(1300 156 426)

\*Council's 1300 number is only for use by customers within Logan City from a landline. When contacting us from a mobile phone or from outside Logan City, please phone 07 3412 3412.

📠 07 3412 3444

@ council@logan.qld.gov.au

🌐 logan.qld.gov.au

f facebook.com/logancitycouncil

t twitter.com/loganc

in linkedin.com/company/logan-city-council

## Customer Service Centres Logan City Council

Administration Centre

📍 150 Wembley Rd, Logan Central  
Open Monday to Friday, 8 am to 5pm  
(except public holidays)

## Beenleigh Customer Service Centre

📍 Corner George St and City Rd  
Open Monday to Friday, 8 am to 4:45 pm  
(except public holidays)

## Jimboomba Customer Service Centre

📍 18–22 Honora St, Jimboomba  
Open Monday to Friday, 8 am to 4:45 pm  
(except public holidays)

**We welcome your feedback on the 2022/23 Annual Report. Please feel free to contact us through one of the methods listed above.**



Logan Gardens

# Legislative index

## Local Government Act 2009

Requirement	Chapter	Section	Page
<p><b>Identifying beneficial enterprises</b></p> <p>A local government's annual report for each financial year must contain a list of all the beneficial enterprises that the local government conducted during the financial year.</p>	3	41	187
<p><b>Identifying significant business activities</b></p> <p>A local government's annual report for each financial year must:</p>			
<p>(a) contain a list of all the business activities that the local government conducted during the financial year</p>	3	45(a)	154
<p>(b) identify the business activities that are significant business activities</p>	3	45(b)	154
<p>(c) state whether or not the competitive neutrality principle was applied to the significant business activities, and if the principle was not applied, the reason why it was not applied</p>	3	45(c)	154
<p>(d) state whether any of the significant business activities were not conducted in the preceding financial year, i.e. whether there were any new significant business activities.</p>	3	45(d)	154
<p><b>Annual report must detail particular information about local government employees and councillor advisors</b></p> <p>(1) The annual report of a local government must state—</p>			
<p>(a) the total of all remuneration packages that are payable for the year to the senior management of the local government</p>	6	201(1)(a)	43
<p>(b) the number of employees in senior management who are being paid each band of remuneration</p>	6	201(1)(b)	43
<p>(c) if the local government has resolved to allow a councillor to appoint councillor advisors—for each councillor—</p>			36
<p>(i) the number of councillor advisors appointed by the councillor for the year; and</p>			
<p>(ii) the total remuneration payable to all councillor advisors appointed by the councillor for the year.</p>			32

## Local Government Regulation 2012

Requirement	Chapter	Section	Page
<b>Financial statements</b> The annual report for a financial year must contain—			136
(a) the general purpose financial statement for the financial year, audited by the auditor-general	5	183(a)	
(b) the current-year financial sustainability statement for the financial year, audited by the auditor-general	5	183(b)	190
(c) the long-term financial sustainability statement for the financial year	5	183(c)	61
(d) the auditor-general's audit reports about the general purpose financial statement and the current-year financial sustainability statement.	5	183(d)	190
<b>Community financial report</b> The annual report for a financial year must contain the community financial report for the financial year.	5	184	61
<b>Particular resolutions</b> The annual report for a financial year must contain—			
(a) a copy of the resolutions made during the financial year under section 250(1)	5	185(a)	190
(b) a list of any resolutions made during the financial year under section 206(2).	5	185(b)	190
<b>Councillors</b> The annual report for a financial year must contain particulars of—			
(a) for each councillor, the total remuneration, including superannuation contributions, paid to the councillor during the financial year	5	186(1)(a)	32
(b) the expenses incurred by, and the facilities provided to, each councillor during the financial year under the local government's expenses reimbursement policy	5	186(1)(b)	
(c) the number of local government meetings that each councillor attended during the financial year	5	186(1)(c)	35
(d) the total number of the following during the financial year—			
(i) orders made under section 150I(2) of the Act	5	186(1)(d)(i)	31
(ii) orders made under section 150AH(1) of the Act	5	186(1)(d)(ii)	31
(iii) decisions, orders and recommendations made under section 150AR(1) of the Act	5	186(1)(d)(iii)	31

Requirement	Chapter	Section	Page
(e) each of the following during the financial year—			
(i) the name of each councillor for whom a decision, order or recommendation mentioned in paragraph (d) was made	5	186(1)(e)(i)	31
(ii) a description of the unsuitable meeting conduct, inappropriate conduct or misconduct engaged in by each of the councillors	5	186(1)(e)(ii)	31
(iii) a summary of the decision, order or recommendation made for each councillor	5	186(1)(e)(iii)	31
(f) the number of each of the following during the financial year—			
(i) complaints referred to the assessor under section 150P(2)(a) of the Act by local government entities for the local government	5	186(1)(f)(i)	31
(ii) matters, mentioned in section 150P(3) of the Act, notified to the Crime and Corruption Commission	5	186(1)(f)(ii)	31
(iii) notices given under section 150R(2) of the Act	5	186(1)(f)(iii)	31
(iv) notices given under section 150S(2)(a) of the Act	5	186(1)(f)(iv)	31
(v) decisions made under section 150W(1)(a), (b) and (e) of the Act	5	186(1)(f)(v)	31
(vi) referral notices accompanied by a recommendation mentioned in section 150AC(3)(a) of the Act	5	186(1)(f)(vi)	31
(vii) occasions information was given under section 150AF(4)(a) of the Act	5	186(1)(f)(vii)	31
(viii) occasions the local government asked another entity to investigate, under chapter 5A, part 3, division 5 of the Act for the local government, the suspected inappropriate conduct of a councillor	5	186(1)(f)(viii)	31
(ix) applications heard by the conduct tribunal under chapter 5A, part 3, division 6 of the Act about whether a councillor engaged in misconduct or inappropriate conduct.	5	186(1)(f)(ix)	31
<b>Administrative action complaints</b>			
(1) The annual report for a financial year must contain—			
(a) a statement about the local government's commitment to dealing fairly with administrative action complaints	5	187(1)(a)	161
(b) a statement about how the local government has implemented its complaints management process, including an assessment of the local government's performance in resolving complaints under the process.	5	187(1)(b)	161
(2) The annual report must also contain particulars of—			
(a) the number of the following during the financial year—			
(i) administrative action complaints made to the local government	5	187(2)(a)(i)	161
(ii) administrative action complaints resolved by the local government under the complaints management process	5	187(2)(a)(ii)	161

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(iii) administrative action complaints not resolved by the local government under the complaints management process	5	187(2)(a)(iii)	161
(b) the number of administrative action complaints under paragraph (a)(iii) that were made in a previous financial year.	5	187(2)(b)	161
<b>Overseas travel</b> (1) The annual report for a financial year must contain the following information about any overseas travel made by a councillor or local government employee in an official capacity during the financial year—			
(a) for a councillor—the name of the councillor	5	188(1)(a)	187
(b) for a local government employee—the name of, and position held by, the local government employee;	5	188(1)(b)	187
(c) the destination of the overseas travel	5	188(1)(c)	187
(d) the purpose of the overseas travel	5	188(1)(d)	187
(e) the cost of the overseas travel.	5	188(1)(e)	187
(2) The annual report may also contain any other information about the overseas travel the local government considers relevant.	5	188(2)	187
<b>Grants to community organisations and discretionary funds</b> (1) The annual report for a financial year must contain a summary of the local government's expenditure for the financial year on grants to community organisations			
(2) The annual report must also contain the following information about the local government's discretionary funds—			
(a) the total amount budgeted for the financial year as the local government's discretionary funds	5	189(2)(a)	162
(b) the prescribed amount for the local government for the financial year	5	189(2)(b)	162
(c) the total amount of discretionary funds budgeted for the financial year for councillors to allocate for each of the following purposes—			
(i) capital works of the local government that are for a community purpose	5	189(2)(c)(i)	163
(ii) other community purposes	5	189(2)(c)(ii)	163
(d) the amount of discretionary funds budgeted for use by each councillor for the financial year	5	189(2)(d)	163
(e) if a councillor allocates discretionary funds in the financial year—			
(i) the amount allocated	5	189(2)(e)(i)	165
(ii) the date the amount was allocated	5	189(2)(e)(ii)	165
(iii) the way mentioned in section 202(1) in which the amount was allocated	5	189(2)(e)(iii)	165

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(iv) if the amount was allocated to a person or organisation—the name of the person or organisation to whom the allocation was made	5	189(2)(e)(iv)	165
(v) the purpose for which the amount was allocated, including sufficient details to identify how the funds were, or are to be, spent.	5	189(2)(e)(v)	165
<b>Other contents</b>			
(1) The annual report for a financial year must contain the following information—			
(a) the chief executive officer's assessment of the local government's progress towards implementing its 5-year corporate plan and annual operational plan	5	190(1)(a)	11
(b) particulars of other issues relevant to making an informed assessment of the local government's operations and performance in the financial year	5	190(1)(b)	11
(c) an annual operations report for each commercial business unit	5	190(1)(c)	139
(d) details of any action taken for, and expenditure on, a service, facility or activity—			
(i) supplied by another local government under an agreement for conducting a joint government activity	5	190(1)(d)(i)	157
(ii) for which the local government levied special rates or charges for the financial year	5	190(1)(d)(ii)	157
(e) the number of invitations to change tenders under section 228(7) during the financial year	5	190(1)(e)	157
(f) a list of the registers kept by the local government	5	190(1)(f)	158
(g) a summary of all concessions for rates and charges granted by the local government	5	190(1)(g)	157
(h) the report on the internal audit for the financial year	5	190(1)(h)	45
(i) a summary of investigation notices given in the financial year under section 49 for competitive neutrality complaints	5	190(1)(i)	154
(j) the local government's responses in the financial year on the competition authority's recommendations on any competitive neutrality complaints under section 52(3).	5	190(1)(j)	157





Cover image: Youngsters enjoying the playground at Logan Gardens, Logan Central.

